

A close-up photograph of a pair of bright red cowboy boots with white stitching and black studs. The boots are positioned diagonally, with the toes pointing towards the bottom right. They are set against a dark, textured background that appears to be a paved surface.

NATIONAL COUNCIL
FOR BEHAVIORAL HEALTH

MARCH 25-27, 2019

NATCON19

#NATCON19

in
Nashville

2019 PROGRAM

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Welcome to Nashville and NatCon19!

Dear Colleague:

Welcome to Nashville and NatCon19. Have we got a show for you!

We've come to Music City at a pivotal time in our nation's history. Polarization rules our politics. Every day brings fresh evidence of the twin scourges of drug overdoses and suicide. The Affordable Care Act is on the line again.

But we didn't come here to wring our hands. We came to celebrate the first 50 years of the National Council and look ahead to the next 50. To think about all WE have accomplished in recent years and what WE have left to do.

WE are not 50 years old — WE are 50 years young and going strong! Our focus on "50 Forward" will take us into the future, and NatCon19 is designed to help you peer ahead.

Authors and social commentators Johann Hari and Travis Lupick will tell you why connection is the opposite of addiction and why harm reduction makes sense.

Assistant Secretary for Mental Health and Substance Use Dr. Elinore McCance-Katz will answer your burning questions.

Surgeon, author and health care CEO Atul Gawande will give you the big picture of health care in the 21st century.

WE will examine health care from 20,000 feet and on the ground in hundreds of workshops, plenaries, TED-style talks and Ignite sessions.



Everyone will be here. You can hobnob with thought leaders and investors and chat with people in recovery. You can bend the ear of industry leaders. You can watch provocative films and talk with those who made them. You can even become a prognosticator. When will health care costs decline? When will virtual mental health visits exceed office visits? When will we have our first woman president? Take your best guesses and add them to our timeline.

This being a National Council conference and a celebration, WE are also going to have fun — and plenty of it! Expect music in every session. Put on your boots and participate in some good old-fashioned country line dancing. Celebrate our Awards of Excellence honorees as they walk the red carpet. Pet a pup, get a massage or have your head shot taken. We've thought of everything because **there is nothing too good for those who do good.**

I look forward to greeting you. You are the reason I'm here.

A handwritten signature in black ink that reads "Linda Rosenberg".

Linda Rosenberg

*President and CEO
National Council for Behavioral Health*

2019

Download the App

Make Planning Easy | [Download the App](#)



Our app is the easiest way to plan and enjoy all the wonderful educational and fun activities at NatCon19.

[Step 1 >>](#)



Search for “**Natl Council**” in the App Store and download the National Council for Behavioral Health’s new app.

[Step 2 >>](#)



Open the app and click on the “**NatCon Nashville**” icon.

- View **detailed session descriptions**, including continuing education (CE) and continuing medical education (CME) credit information.
- Create a **customized schedule**.
- Complete session **evaluations**.
- **Download session slides** and take notes on them.
- **Connect** with other attendees.
- Navigate the **Gaylord Opryland** Resort & Convention Center.
- Learn about the **Solutions Pavilion exhibitors** and where to find them.
- Stay up-to-date with **schedule reminders** and changes.
- Receive other **exclusive information**.

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Conference Learning Objectives

- *Promote the development of innovative, locally responsive services in community-based settings.*
- *Champion opportunities that advance behavioral health providers' ability to deliver proactive and holistic behavioral health care services through the learning and sharing of knowledge.*
- *Provide relevant training and education to clinical staff to improve the overall quality of services delivered and to increase the competencies of clinicians.*
- *Provide business development and managerial training that empowers behavioral health providers to support our vision in a rapidly changing health care environment.*

Featured Speakers

2019

General Sessions | March 25-27, 2019

Delta Ballroom, Level 2



Linda Rosenberg

For 15 years, Linda Rosenberg has guided the National Council with wisdom, grace and innovation as president and CEO. Join her as she celebrates the National Council's 50th anniversary and reflects on her extraordinary legacy.



Atul Gawande, MD, MPH

"Make it simpler to do the right thing." Is the solution to the health care conundrum really that simple? Dr. Atul Gawande challenges traditionally held notions to find solutions that are simple, affordable and scalable across diverse settings.



Johann Hari

Author Johann Hari set out on a four-year, 12-country, 30,000-mile journey into the war on drugs and discovered some startling truths: Drugs are not what we think they are. Addiction is not what we think it is. Intrigued? Don't miss this session!



Danielle Schlosser

Can a state-of-the-art campus in Dayton, Ohio, tap into the power of technology to connect people living with opioid addiction to a full and sustained system of recovery? Danielle Schlosser and Verily think it can! Get an insider's view of OneFifteen, a new response to a national crisis.

General Sessions | March 25-27, 2019

Delta Ballroom, Level 2

2019

Featured Speakers



Sally Satel, MD

Dr. Sally Satel has never backed down from controversy. She's not afraid to ask the hard questions – or seek out the answers. What is addiction? Is the disease model just another “comforting fiction?” Prepare to challenge conventional wisdom and leave with a wider perspective on addiction.



Becky Margiotta

Dig deep. Dream big. Add zeros. No heroes. With these four life lessons, Becky Margiotta has helped hundreds of people and organizations bring their “biggest, fullest, most bad-ass selves to their work and the world.”

Elinore McCance-Katz, MD, PhD

When she spoke at NatCon18, Dr. Elinore McCance-Katz had a scant six months under her belt as the first assistant secretary for mental health and substance use. Now, with another year behind her, she's ready to answer your questions. What do YOU want to know?



Charles Duhigg, MBA

Are you productive, or just busy? You can be more productive. Managing how you think – rather than what you think – can transform your life. Learn how from Pulitzer Prize-winner Charles Duhigg and his latest book, “Smarter Faster Better: The Secrets of Being Productive in Life and Business.”

Featured Speakers

2019

Thought Leaders | March 25-27, 2019

Monday, March 25 | 2:45 PM - 3:45 PM



**John (Jack) F.
McCarthy, DBA**

The Art of Negotiation

Bruce Perry, MD, PhD

*Beyond the ACEs Score:
The Importance of Timing
and Connection*

Laurie Santos, PhD

How to Be Happy

Tuesday, March 26 | 10:00 AM - 11:00 AM



**Anand
Giridharadas**

*Winners Take All:
Myths and Realities
of How to Change
the World*

Patrick Kennedy

*An Urgent Matter of
Access: Pursuing Parity
Amid the Greatest
Public Health Crisis of
Our Time*

Harold Koplewicz, MD

*Mental Health
Treatment in Children:
Five Things That Work
and Five That Don't*

Wednesday, March 27 | 10:30 AM - 11:30 AM



Travis Lupick

*Fighting for Space:
How a Group of Drug
Users Transformed
One City's Struggle
with Addiction*

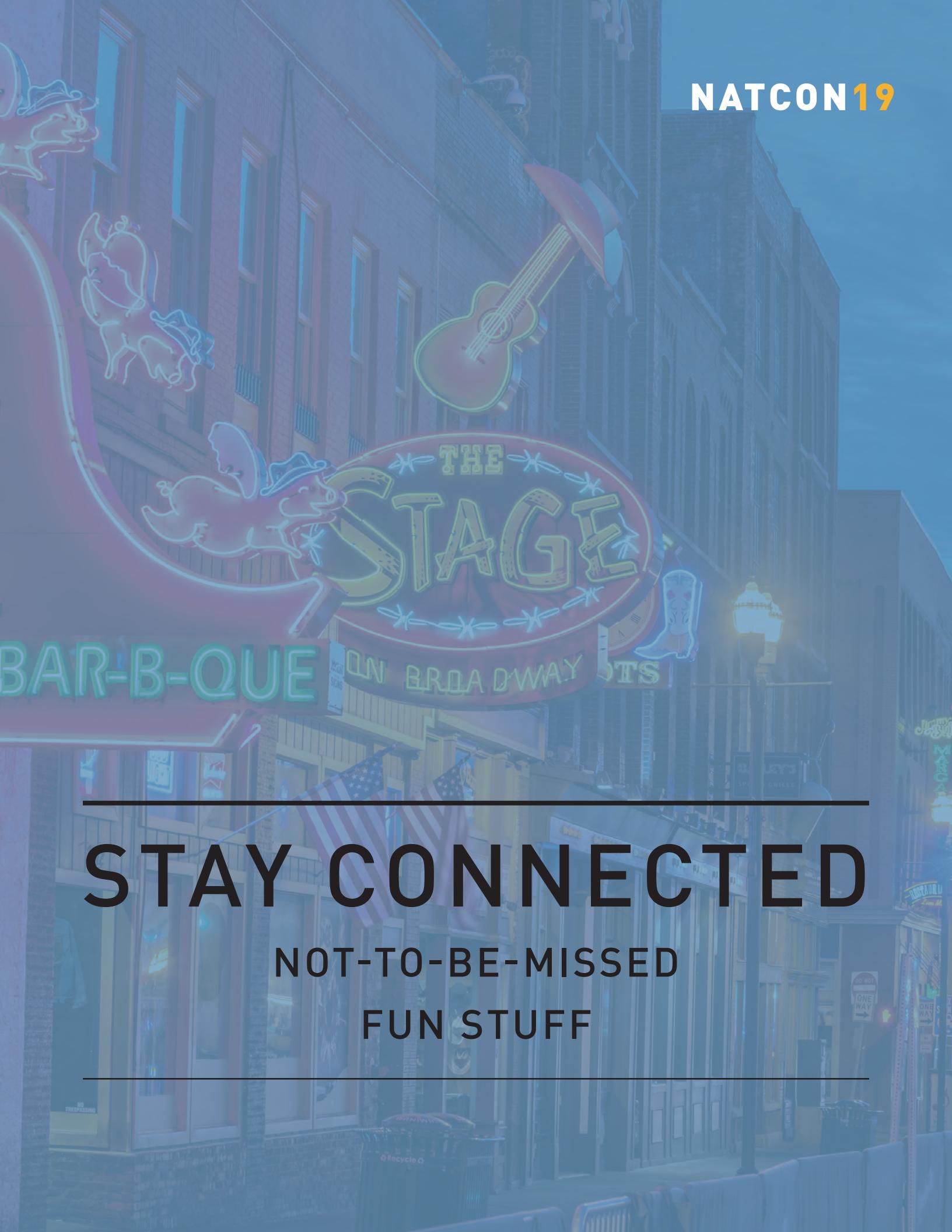
**John S. Rozel, MD,
MSL, FAPA**

*Preventing the Un-
thinkable: Using Threat
Management to Prevent
Targeted Violence and
Mass Shootings*

Allison Massari, MFA

*Transforming Lives:
The Heart and Soul of
Health Care*

NATCON19



STAY CONNECTED
NOT-TO-BE-MISSED
FUN STUFF

The Blog

BH365

Check out the National Council for Behavioral Health's **BH365 blog** regularly during NatCon19 for insider perspectives on the most popular sessions. Then, stay in touch 365 days a year with behavioral health's leading source of inspiration, innovation, knowledge, practice tools, conversations and more. Check it all out at TheNationalCouncil.org/BH365.



Blue Scarves

Need help? Have questions? Look for the people in **blue scarves**. They're here to help you with whatever you need to make your NatCon experience outstanding.



Navigator Stations

So much to see! So many things to do! We're here to help if you need guidance on where to go or what to do next. Whether you need to find the nearest soda machine or the next session — or if you just need

to find a quiet place to relax or catch up on email, head to a Navigator Station. Staffed by the National Council for Behavioral Health — the folks in the know — these stations are your go-to problems solvers during the conference.

Be Heard: Get Social

Don't forget to join the conversation online:

Our Website:
TheNationalCouncil.org

Social Media:
Facebook.com/TheNationalCouncil

Twitter.com/NationalCouncil

Instagram.com/NationalCouncil

YouTube.com/User/NationalCouncil

“Use
#NatCon19”

ADA Statement

ADA accommodations will be made in accordance with the law. If you require ADA accommodations, please indicate your needs at the time of registration. We cannot ensure the availability of appropriate accommodations without prior notification.

All Recovery Meeting

Monday, March 25-Wednesday, March 27

7:00 AM-8:00 AM

Davidson A, Level M

The All Recovery Meeting offers mutual aid support to individuals practicing all pathways to recovery. It is not a 12-step meeting and has no affiliation with AA or NA. The meeting offers opportunities for sharing and social support. All are welcome.



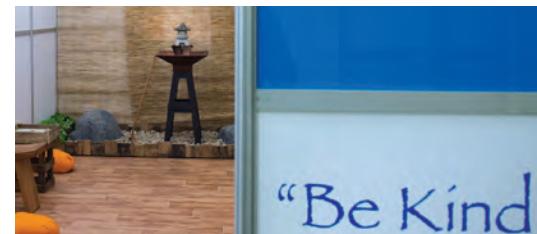
Electronic Posters

Monday, March 25-Tuesday, March 26

Ryman Exhibit Hall C1/C2, Level 0

Meet leading researchers and innovative providers and see how interactive, multi-media posters bring research to life. Dive deep with a touch, zoom in on charts and data and engage with curated video content. It's the information you've always wanted, now in high-definition.

While there are specific times when authors will be presenting their posters, you can interact with iPosters at any time by viewing them near the entrance of the Solutions Pavilion.



The Wellness & Recovery Room

Governor's Chamber E, Level 2

NatCon19 is inspiring... It's also exhausting. Re-energize between sessions away from all the NatCon excitement. Take time for yourself in our Wellness & Recovery Room. Open at all times and offering relaxation and meditation exercises and beginner yoga activities. **Sponsored by Beacon Health Options.** Visit them at Booth 841.

Solutions Pavilion

Workplace solutions, health information technology products, resources and FUN! You'll find it all at the Solutions Pavilion. It's your one stop for business and professional enrichment services that includes more than **200 exhibiting companies**. NatCon19's Solutions Pavilion is the place to be.



Games People Play Booth 461

Stop by for a game of Mario Kart or NASCAR Team Racing when you need a fun break from your hectic conference schedule. **All supported by MTM Services and SPQM**. Visit them at Booth 462.



Virtual Reality Booth 100

When you have your insurance with MHRG and Negley, the proper insurance coverage is always the REALITY... Rest, relax and have fun at the Virtual Reality Station brought to you by the **Mental Health Risk Retention Group and Negley Associates**.



Relache Spa Booth 661

It's a new you! Don't miss out on hair stylings and nail care!

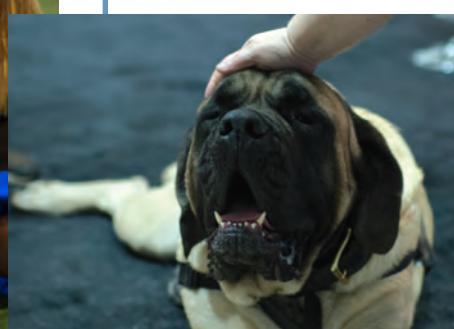
Relache Spa hours: **Monday, March 25, 10:00 AM-5:00 PM, and Tuesday, March 26, 10:00 AM-4:00 PM.**



Nordstrom Booth 141

Get beauty makeovers and beauty tips from the experts at "Nordies!"

Nordstrom hours: **Monday, March 25, 10:00 AM-5:00 PM, and Tuesday, March 26, 10:00 AM-4:00 PM.**



Pet Therapy Park Booth 131

And they call it puppy love. Who doesn't love a room full of puppies? Stop by and make some furry friends! **Sponsored by Valant Software** at booth 121.



Safe Shape Exhibit Delta BCD Lobby, Level 2

Monday, March 25-
Wednesday, March 27

SAFE SHAPE is a "pop-up" traveling exhibit in the form of a pavilion that operates as a mock drug consumption room (DCR). Come learn more about the philosophy and practice of harm reduction. Also join two of the developers of the exhibit for a special event.

Q&A SESSION
Wednesday, March 27, 2019
9:00 AM-10:00 AM
Canal E, Level M

Enhanced Product Demo

Tardive Dyskinesia: From Screening Through Treatment
Tuesday, March 26 | 12:45 PM-2:15 PM
Bayou C, Level M

Presenters: **Ike Nnawuchi, MD**, MBI Health Services, LLC; **Dana D. Thompson, MSW**, LGSW, MBI Health Services, LLC

Sponsored by Neurocrine Biosciences

Genoa Replenishment Spa

Booth 701

Indulge yourself with replenishing neck, shoulder and foot massage therapy. You deserve it! **Visit Genoa** in Booth 601. The spa is **open throughout Monday and Tuesday, March 25-26**, during Solutions Pavilion hours.

Fun Stuff

Open Mic Meet-up: Donuts and Discussion

Booth 155

Do-nut you want to join us for a spirited discussion with your peers and a sweet treat too, just for taking the mic and sharing your experiences and opinion! Who'd want to miss that?!?!



RELIAS

Sponsored by Relias.
Visit them at Booth 607.

Monday, March 25

7:30 AM-8:00 AM

*Staff Retention:
Keeping Superheroes*

12:30 PM-1:00 PM

*Substance Use:
It's Not Just Opioids*

Tuesday, March 26

7:30 AM-8:00 AM

*Staff Retention:
Keeping Superheroes*

12:30 PM-1:00 PM

*Integrated Care:
What's Working?*

The Innovation Zone *The Adult Learning Playground*

Monday, March 25, 10:00 AM-6:00 PM | Tuesday, March 26, 9:30 AM-3:45 PM

Located in the Solutions Pavilion

Have questions about best practices for YOUR organization? Join us in the Innovation Zone and learn about solutions that address your specific needs. The Innovation Zone is a forward-thinking, industry-first learning opportunity. Don't just listen to industry leaders — ask questions and engage with them face-to-face!



Sample focus areas to be discussed throughout Monday and Tuesday include:

- **Beyond Trauma-informed Care:** The Critical Role of Resilience
- **2020's Opioid Crisis:** Shaping the Future of Treatment
- **How To Integrate Digital Tools Into Your Care Plans**
- **How Telepsychiatry Is the Elegant Solution** to the Psychiatric Shortage
- **Medication Non-adherence** and Pharmacy Solutions

Check daily schedules throughout the program for detailed times and topics.

The Back Porch

Booth
575

2019

Music has always been the common thread connecting the life and soul of Nashville and its people. Come sit out on the NatCon19 back porch in the **rear of the Solutions Pavilion** to celebrate all that the Music City has to offer with performances by renowned singer/songwriters and **line dancing lessons** from members of the famous Wildhorse Saloon.



Sunday, March 24

Performer	Time	Location
Bernardo Duo	3:00 PM-4:00 PM	Registration
Claire Kelly and Kirby Newman	5:30 PM-6:30 PM	Registration

Monday, March 25

Performer	Time	Location
Carrie Ligon	7:30 AM-8:15 AM	Registration
Charlie Bernardo Solo	7:30 AM-8:15 AM	Solutions Pavilion
Carrie Ligon	10:00 AM-10:30 AM	Solutions Pavilion
Mike Thomas Band	11:30 AM-12:15 PM	Solutions Pavilion
Wildhorse Saloon Line Dancing Instruction	12:15 PM-1:00 PM	Solutions Pavilion
Claire Kelly and Kirby Newman	3:45 PM-4:15 PM	Solutions Pavilion
Mike Thomas Band	5:30 PM-6:15 PM	Solutions Pavilion
Wildhorse Saloon Line Dancing Instruction	6:15 PM-7:00 PM	Solutions Pavilion

Tuesday, March 26

Performer	Time	Location
Zack Sandusky	7:30 AM-8:15 AM	Solutions Pavilion
Carrie Ligon	9:30 AM-10:00 AM	Solutions Pavilion
Claire Kelly and Kirby Newman	12:30 PM-1:15 PM	Solutions Pavilion
Wildhorse Saloon Line Dancing Instruction	1:15 PM-2:00 PM	Solutions Pavilion
Claire Kelly and Kirby Newman	3:15 PM-3:45 PM	Delta Ballroom Foyer

Fun Stuff

SPECIAL EVENTS

FILM FESTIVAL

BOOKSTORE & SIGNINGS

AWARDS OF EXCELLENCE



NATCON19

Welcome Reception

Monday, March 25 | 5:30 PM-6:30 PM

Ryman Exhibit Hall C1/C2, Level 0

Grab your cowboy boots and join us for line dancing and the kind of music that made Nashville famous. We have a lot to celebrate – the National Council's 50 years of achievement in behavioral health, 15 years of the leadership of our amazing President and CEO Linda Rosenberg AND the kickoff of NatCon19! Join your colleagues, attendees, Solutions Pavilion exhibitors, speakers and thought leaders for our celebratory welcome reception.



Celebration of Excellence

Tuesday, March 26

6:00 PM-9:00 PM

Tennessee Ballroom, Level 2

We like to call our **Awards of Excellence** program the Academy Awards of Behavioral Health. And this year, we're thrilled to be rolling out the red carpet in Music City USA — Nashville style. We have a lot to celebrate — our amazing honorees and 50 years of the National Council leading us to a better future for behavioral health. And, we'll honor the incredible woman who has been at the helm for 15 of our most impactful years, Linda Rosenberg. You won't want to miss the music, the fellowship and the party. **Purchase your table or individual seats at Registration.**

Discussion Dens

Schedule Today!

It's not too late to schedule your FREE **one-on-one consultation** with subject-matter experts during NatCon19. You'll leave this 30-minute session equipped with practical advice to address your organization's unique challenges. Topics include integrated health, population health management, implementing organizational change, trauma-informed care, motivational interviewing, measurement-based care, wellness initiatives and more. Email **Sarah Flinspach** at SarahF@TheNationalCouncil.org to schedule your Discussion Den today!

NatCon19 Oasis

Delta A Lobby, Level 2

Need a quiet place to meet with fellow attendees, catch up on emails or just step outside for some fresh air? **Check out the NatCon Oasis located near Registration.**

Networking Events

Networking is about sharing — not taking. At NatCon19, you'll connect with the best of the best in behavioral health care at events that will help you grow, build relationships and have fun with your peers.



The HIVE: For NewBees

Presidential Lobby, Level 2

Open all times

First time at NatCon? Welcome, “New-Bee.” We know being a first-time attendee can be overwhelming. That’s why we have a lounge dedicated to you.

Meet the Queen Bees — your conference navigators Tramaine EL-Amin and Chayla Lyon — and network with other first-timers. Participate in a pop-up session, grab a snack or just take a moment to relax. The HIVE is staffed between every workshop session to answer your questions and get you buzzing in the right direction!

The HIVE Special Events:

Sunday, March 24

5:30 PM-6:30 PM

HIVE Meet & Greet

Monday, March 25-

Wednesday, March 27

7:30 AM-8:15 AM

Daily Buzz

11:30 AM-12:15 PM

Mid-day Q&A

Wednesday, March 27

11:30 AM-11:45 AM

HIVE First-time Attendee Raffle

Research Symposium

Tuesday, March 26

11:30 AM-4:45 PM

Hermitage CD, Level M

Join us for the first-ever Research Symposium, hosted by Dr. Joe Parks, National Council’s medical director and leader of the Medical Director Institute. Here, leading researchers will put the latest evidence-based, data-informed findings into perspective to help you respond to today’s fast-paced, value-driven health care environment. You won’t just learn about research methodology and efficacy, you’ll find out how you can apply research results to the broader health care system and which interventions have the potential to substantially improve the quality of care and health outcomes.



RS1. Less Treatment Improves Care

11:30 AM - 12:30 PM

Sandra Steingard, MD, Howard Center

RS2. Healing Their Mind Shouldn’t Break Their Heart

1:00 PM - 2:00 PM

John W. Newcomer, MD, South Florida Behavioral Health Network; **Ginger E. Nicol**, MD, CEDS, Washington University School of Medicine

RS3. Self-selecting Your Antidepressant

3:45 PM - 4:45 PM

Boadie W. Dunlop, MD, Emory University School of Medicine

Ignite Sessions

Tuesday, March 26 | 11:30 AM-12:30 PM & 3:45 PM-4:45PM

It only takes five minutes to ignite the world and inspire change. Everyone has a story and we take Ignite's mission of "Everyone Speaks" to heart by presenting a dynamic set of speakers who are ready to share their passions.

All sessions: Magnolia Ballroom, Level M

IGS1. How Women of Country Music Made Me the Man I Am Today
Mark Ishaug, MA, Thresholds

IGS2. Surviving Parkland: Resilience as Resistance
Mei-Ling Dena D. Hoshing, Marjory Stoneman Douglas High School

IGS3. Parallels: Songwriting and Therapeutic Connection
Travis J. Atkinson, MS, LPC, TBD Solutions

IGS4. Redefining Retirement: How Drawing, Taoism and Knives Keep Life Sharp and Why You Should Never Truly Retire
F. John Potter, PhD, Nashville Knife Sharpening LLC

IGS5. Homesteading: The Biofuel for Wellbeing
Shanna B. Tiayon, PhD, Private Practice

IGS6. Unexpected Uncle: How Adapting to Change Can Help You Find Your Purpose
James A. Wallace, BSW, ACH Child and Family Services

Lunch 'N Learns

Times and locations vary

No one should have to choose between a delicious lunch and a learning opportunity. Our Lunch 'N Learn sessions allow you to have the best of both worlds. Read more about any one of our sessions by checking the daily agendas.

Young Leaders

Are you 35 years or younger? Continue your journey as a future leader and network with the best and brightest from around the country.

Monday, March 25 | 12:00 PM-1:15 PM
Young Leaders Lunch, *Canal C, Level M*

Tuesday, March 26 | 12:30 PM-2:15 PM
Young Leaders and Seasoned Leaders Lunch, *Canal B, Level M*

TED-style Talks

Every word of a TED Talk counts. They don't make you wait for that "ah-hah" moment. They are personal, concise, challenge your perceptions and take you on a journey that is inspiring and motivational in just 18 minutes or less.

Monday, March 25 | 2:45 PM-3:45 PM
Magnolia Ballroom, Level M

MTED1. Suicide in the African American Community
Victor R. Armstrong, MSW, Atrium Health

MTED2. Co-worker Fatigue: Navigating Stress and Communication in the Office and the Workforce
Angela Tate, MEd, LPC, Behavioral Health Response

Tuesday, March 26 | 10:00 AM-11:00 AM
Magnolia Ballroom, Level M

TTED1. The Future of Mental Health Care Is Sitting in Your Pocket
Dror Ben-Zeev, PhD, University of Washington

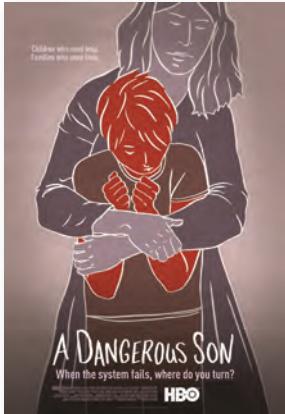
TTED2. Journalism, Language and Mental Health: Why What You Say Matters
Mark Joyella, Forbes

Special Events

Film Festival

Screenings Daily March 24-27

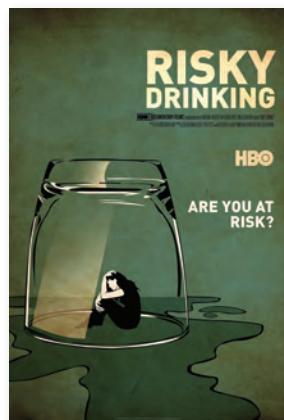
All films
screened in
Washington B,
Level M



A Dangerous Son

Sunday, March 24, 5:00 PM - 6:30 PM

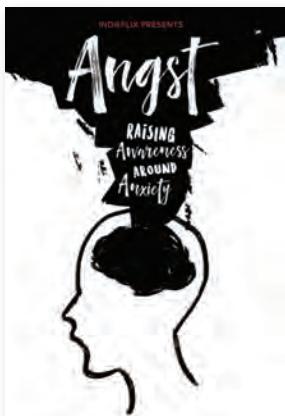
Meet three families in crisis and share their daily challenges as they navigate life with a child suffering from a severe emotional disturbance. This HBO Documentary Film exposes the cracks in a system that fails too many families with potentially devastating consequences.



Risky Drinking

Monday, March 25, 10:30 AM - 12:00 PM

This HBO Documentary Film shares the real-life stories of people struggling with "risky drinking" and challenges viewers to recognize when their own drinking may put them at risk. Through case studies and expert analysis, the film investigates the broad spectrum of problem drinking.



Angst

Monday, March 25, 2:45 PM - 3:45 PM

Experience a captivating look into childhood anxiety and its daily impact through the eyes of youth who've struggled with its effect. Candid interviews bring the faces of anxiety out of the shadows — including an appearance by Olympic swimmer Michael Phelps.



Andy Irons: Kissed By God

Monday, March 25, 5:30 PM - 7:30 PM

Three-time world champion surfer, Andy Irons was known for his incredible presence on the world stage, but behind all the fame he silently suffered from mental illness and opioid addiction. His family and friends share the tragic story behind Andy's struggle.

All films
screened in
Washington B,
Level M

Film Festival

Screenings Daily March 24-27

Bedlam Documentary Screening & Panel Discussion

Tuesday, March 26, 10:00 AM - 11:30 AM

Haunted by the death of a mentally ill sister, psychiatrist Kenneth Rosenberg shares the poignant stories of people grappling with schizophrenia, bipolar disorders and other chronic psychiatric conditions in this 2019 Sundance Film Selection.



Recovery Boys

Tuesday, March 26, 3:30 PM - 5:00 PM

In the heart of America's opioid epidemic, four men attempt to reinvent their lives and re-enter society sober after years of drug use. This documentary shares an intimate look at the strength, brotherhood and courage it takes to overcome addiction.

Won't You Be My Neighbor?

Tuesday, March 26, 5:30 PM - 7:30 PM

Mister Rogers' Neighborhood inspired a generation with its message of radical kindness. Take an intimate look into the life of Fred Rogers and learn about the lasting legacy of a show that answered children's weightiest issues in a simple, direct fashion driven by kindness and imagination.



When the Bough Breaks

Wednesday, March 27, 8:30 AM - 10:00 AM

One in five new mothers experience postpartum depression and postpartum psychosis after childbirth – actress and model Brooke Shields was one of them. As executive producer, she shares intimate stories of women suffering and shines a light on this often-ignored disorder.

THANK YOU

to all of our supporters, members and attendees
for making **NatCon19** our biggest event yet.



With your partnership,
the **National Council for Behavioral Health**
is continuing to build
healthy minds and strong communities.



Bookstore and Signings

Book Signings Daily, March 25-27, 2019

Our speakers are renowned for changing lives. They are also best-selling authors. So, make sure to visit the bookstore to grab their books. Don't forget to check out our book signings where you can meet the author and have your book signed.

Bookstore Location and Hours

Delta BCD Lobby, Level 2

Sunday, March 24

1:00 PM-6:00 PM

Monday, March 25

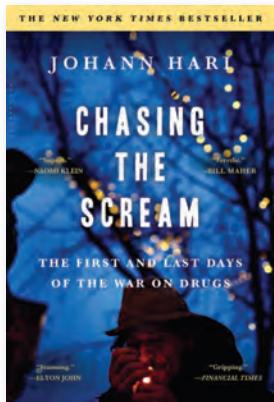
7:30 AM-5:00 PM

Tuesday, March 26

7:30 AM-5:00 PM

Wednesday, March 27

7:30 AM-1:30 PM



Johann Hari

Monday, March 25

2:15 PM-2:45 PM

Bookstore,
Delta C Lobby
Level 2,
Convention Center
Book title:
Chasing the Scream
Lost Connections

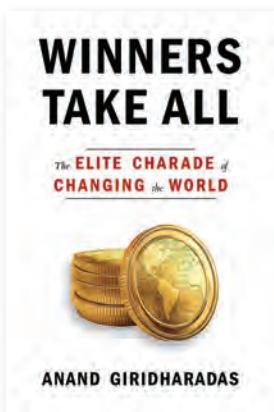


Stephen Fried

Tuesday, March 26

2:00 PM-2:30 PM

Bookstore, Delta
BCD Lobby, Level 2
Book title:
**Rush: Revolution,
Madness & the
Visionary Doctor
Who Became a
Founding Father**

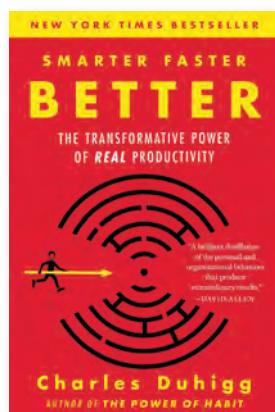


Anand Giridharadas

Tuesday, March 26

11:00 AM-11:30 AM

Bookstore,
Delta BCD Lobby,
Level 2
Book titles:
Winners Take All
The True American



Charles Duhigg

Wednesday,

March 27

12:45 PM-1:15 PM

Delta Ballroom,
Level 2
Book titles:
**Smarter Faster
Better**
The Power of Habit

Special Events

National Council Awards of Excellence

We are Golden



HELP US CELEBRATE the people and organizations that are changing the world for those who live with mental illness and addiction at the **Awards of Excellence Celebration**. Don't miss your chance to be a part of this unforgettable night. Reserve a seat or purchase a table and bring your friends to this gala event. Make purchases at NatCon19 Registration.

The **Scattergood Innovation Award** will be decided by vote and announced at the Celebration of Excellence Dinner.

SCATTERGOOD
THINK|DO|SUPPORT

Tuesday, March 26, 2019

Location: **Tennessee Ballroom, Level 2**

Reception: **6:00 PM - 7:00 PM**

Dinner: **7:00 PM - 9:00 PM**



Awards Sponsors



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Excellence in Advocacy – Individual Achievement

Marie Williams

Commissioner, Tennessee

Department of Mental Health and

Substance Abuse Services

Excellence in Advocacy by

an Elected Official

Sara Feigenholtz

Illinois House of Representatives,

12th District

Excellence in Advocacy –

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Mental Health Association in

New York State, Inc.

Doc of the Year

Lloyd I. Sederer, MD

New York State Office of Mental Health

Peer Support Worker of the Year

Trish Bleth

Terros Health

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Emily L. Jenkins, JD

President/CEO, Arizona

Council of Human Service

Providers

Louis M. Dekmar

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Department

Immediate Past President,

International Association of Chiefs

of Police

Mark P. Fontaine

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and Drug Abuse Association

Michael Hogan

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David Evans

Chief Executive Officer, Integral Care

National Council
Awards of Excellence



NATCON20

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#NATCON20

SCHEDULE- AT-A-GLANCE

SUNDAY, MARCH 24-
WEDNESDAY, MARCH 27

AGENDA	LOCATION
Saturday, March 23, 2019	
Registration Open 4:00 PM - 7:00 PM	Delta BCD Lobby, Level 2
Sunday, March 24, 2019	
Registration Open 7:00 AM - 6:00 PM	Delta BCD Lobby, Level 2
AM Half-Day Preconference Universities 8:00 AM - 12:00 PM	
HD3. "Daring Greatly" Leadership Intensive Based on the Research of Dr. Brené Brown	Ryman Ballroom AD, Level 0
HD5. Welcoming Integrated Services for People with Co-occurring MH/SUD: Practical Steps for Implementation in Your Program	Ryman Studio DE, Level 0
2019 Mental Health First Aid Instructor Summit 8:15 AM - 5:30 PM	Presidential Ballroom D, Level 2
Full-Day Preconference Universities 9:00 AM - 5:00 PM	
FD1. Culture, Science, Action: How to Make Trauma-informed Care Real	Ryman Ballroom CF, Level 0
FD2. Get Out of Your Own Way to Lead Transformational Change	Ryman Studio PQR, Level 0
FD4. Integrated Care Grantee Preconference	Ryman Studio MN, Level 0
Seasoned Leaders Class of 2019 9:00 AM - 5:00 PM	Presidential Chamber A, Level 2
PM Half-Day Preconference Universities 1:00 PM - 5:00 PM	
HD2. Certified Community Behavioral Health Clinics	Ryman Ballroom AD, Level 0
HD4. Making Transformation Tangible: Tools for Turning Vision Into Action	Ryman Studio DL, Level 0
Bookstore Open 1:00 PM - 6:00 PM	Delta BCD Lobby, Level 2
Film Festival: A Dangerous Son (Full Screening) 5:00 PM - 6:30 PM	Washington B, Level M
First-time Attendee Meet and Greet 5:30 PM - 6:30 PM	Presidential Lobby, Level 2

Schedule-at-a-Glance

AGENDA	LOCATION
Monday, March 25, 2019	
All-Recovery Meeting 7:00 AM - 8:00 AM	Davidson A, Level M
Registration Open 7:00 AM - 6:00 PM	Delta BCD Lobby, Level 2
Open Mic Meet-up 7:30 AM - 8:00 AM Staff Retention: Keeping Your Superheroes	Ryman Exhibit Hall C1/C2, Level 0
Continental Breakfast 7:30 AM - 8:30 AM	Ryman Exhibit Hall C1/C2, Level 0
Bookstore Open 7:30 AM - 5:00 PM	Delta BCD Lobby, Level 2
Solutions Pavilion Open 7:30 AM - 6:30 PM	Ryman Exhibit Hall C1/C2, Level 0
Opening General Session 8:30 AM - 10:00 AM Parting Thoughts from Linda Rosenberg 8:30 AM - 9:15 AM The Future of Health Care: A Conversation with Dr. Atul Gawande 9:15 AM - 10:00 AM	Delta Ballroom, Level 2
The Innovation Zone 10:00 AM - 10:30 AM Beyond Trauma-informed Care: The Critical Role of Resilience Board Recruitment: Are You Recruiting Members You Truly Need or Only Nominating Those You Know? Productivity Culture vs Value Culture? What Works in Addiction Treatment	Ryman Exhibit Hall C1/C2, Level 0
Coffee Break 10:00 AM - 10:30 AM	Ryman Exhibit Hall C1/C2, Level 0
Workshops A 10:30 AM - 11:30 AM A1. The Power of Faith A2. MAT: The Behavioral Health and Criminal Justice Nexus to Promote Recovery and Prevent Recidivism	Presidential Chamber A, Level 2 Lincoln CDE, Level M

AGENDA

LOCATION

Monday, March 25, 2019**Workshops A** | 10:30 AM - 11:30 AM

A3. Implementing IPAs: Stories From the Field	Ryman Ballroom DE, Level 0
A4. Developing Your Strategic Plan for Opioid Treatment	Presidential Chamber B, Level 2
A5. Productivity: Is Your EHR Working for Your Team or Against Them?	Ryman Studio ABC, Level 0
A6. Harm Reduction and Treatment: Conflict or Complementary?	Ryman Studio DE, Level 0
A7. The Marriage Between Financial and Clinical Decision-making: KPIs, Dashboards and Costing Tools	Jackson EF, Level M
A8. The Gift That Keeps on Giving: Diversifying Funding Strategies for Sustaining Crisis Call Center Operations	Ryman Studio HI, Level 0
A9. Using Collaborative Problem-solving With Children in the Real World	Ryman Studio JK, Level 0
A10. Mitigating Mass Violence: What Can a Community Mental Health Center Do?	Presidential Ballroom A, Level 2
A11. Trauma and Culture: What Adaptive Leaders Need to Know	Ryman Studio PQR, Level 0
A12. Disrupting Pathways to Criminalization: Trauma-informed Corrections	Ryman Studio MN, Level 0
A13. Protecting Patients and Reducing the Risk of Patient Sexual Misconduct	Presidential Ballroom B, Level 2
A14. We Must Do Better: Creating a Welcoming Setting for LGBTQI Populations	Ryman Ballroom AB, Level 0
A15. Enhancing Wellness and Resiliency Through Whole Health Action Management: Results of a Two-state Randomized Controlled Trial Study	Lincoln A, Level M
A16. Changing the Conversation With Teachers, Schools and Their Communities	Ryman Ballroom C, Level 0
A17. A Guide to Becoming a High Performing Nonprofit Board Chair	Jackson CD, Level M
A18. Can Behavioral Health Re-create Access to Care and Shift to Human Centered Design Approaches That Relieve Distress?	Governor's Ballroom A, Level 2
A19. Data With a Soul: Crisis Utilization as an Engine for System-wide Quality Improvement	Ryman Ballroom F, Level 0

Schedule-at-a-Glance

AGENDA

LOCATION

Monday, March 25, 2019

A20. Value-based Care: The Intersection Between CCBHC and VBP	Jackson AB, Level M
A21. The Stepping Up Initiative	Governor's Ballroom E, Level 2
A22. Intellectual Disabilities and Behavioral Health Services	Ryman Studio L, Level 0
 Film Festival: Risky Drinking (Full Screening) 10:30 AM - 12:00 PM	Washington B, Level M
 Medical Team Summit 10:30 AM - 5:15 PM	Canal E, Level M
Making Each Other Do Better...by Committee? 10:30 AM - 11:30 AM	
Reversing the Golden Rule 12:00 PM - 1:00 PM	
Business Therapy for Psychiatric Inefficiency 2:45 PM - 3:45 PM	
Pearls of Leadership Wisdom 4:15 PM - 5:15 PM	
 The Innovation Zone 11:30 AM - 1:15 PM	Ryman Exhibit Hall C1/C2, Level 0
2020's Opioid Crisis: Shaping the Future of Treatment	
Behavioral Health's Role in Health Care Reform	
Combating Stigma Across the Delivery System Through Sustainable Peer Support Models	
Getting Mobile	
Go Big or Go Home: Innovative CEOs	
Recruiting and Retaining Top Talent to Your Organization	
Telepsychiatry and Integrated Care	
Turning Clinicians Into Leaders	
 Lunch 11:30 AM - 1:15 PM	Ryman Exhibit Hall C1/C2, Level 0
 Poster Presentations Group 1 12:00 PM - 12:30 PM	Ryman Exhibit Hall C1/C2, Level 0
P1. Competitors or Collaborators? How We Tackled Tobacco Together in Minnesota's Most Populous Counties	

AGENDA

LOCATION

Monday, March 25, 2019

Poster Presentations Group 1 12:00 PM - 12:30 PM	Ryman Exhibit Hall C1/C2, Level 0
P2. The Bridge Project: Overcoming Community and Policy Barriers to Treatment for Pregnant Women Addicted to Opioids in Rural North Georgia	
P3. Behavioral Health Innovations for Children and Families in the Aftermath of Flint's Population-wide Lead Exposure	
P4. Contemplative Practice: Mindfulness in Relationships and in Therapy	
P5. The Art and Science of Data-driven Treatment Planning	
P7. Rethinking Staff Productivity: How CCBHC Prospective Payment Reimbursement Shapes Clinical Practice	
P8. Zero Suicide: From Framework to Action Across Missouri	
P10. Scaling and Launching an Integrated, Results-focused Telehealth Program	
P11. Juvenile Sequential Intercept Model	
P12. Making the Journey to Mixed-use Housing: 32 Years Later	
P13. Keeping Our Values Out Front in Value-based Partnerships	
P14. Integrating Ancillary Services to Improve SPMI Engagement	
P15. Using Continuous Quality Improvement Data to Drive Clinical Excellence	
P16. Alive RVA: Successes of a Peer-run Warm Line	
P17. Engaging Peer Support Services for Recovery in Members With Intensive Needs	
P18. Recovery Management Strategies and the Hazelden Betty Ford Model	
P19. The Supported Employment Demonstration: An Innovative Approach to Reducing the Need for Disability Benefits	
P20. Transitional Age Youth With a Serious Mental Illness: A Multifaceted Approach to a Successful Outcome	

Check out the app for more information on specific CE and CEU workshop credits.

Schedule-at-a-Glance

AGENDA	LOCATION
Monday, March 25, 2019	
Poster Presentations Group 1 12:00 PM - 12:30 PM	Ryman Exhibit Hall C1/C2, Level 0
P21. Leading Change: Applying Motivational Interviewing to Leadership	
P22. Tracking Staff Performance — No Margin, No Mission: Holding Staff Accountable for Performance	
P23. Information Sharing Through an Electronic Service Plan	
<hr/>	
Lunch 'N Learns 12:00 PM - 1:00 PM	
MLunch1. Using the DLA-20 to Measure Outcomes	Ryman Ballroom DE, Level 0
MLunch2. Emerging Model Programs for Pretrial Populations: Medically-assisted Withdrawal, Treatment Readiness, Engagement	Presidential Chamber B, Level 2
MLunch3. VBP Arrangements: From Concept to Contract, Payers' Perspectives	Jackson CD, Level M
MLunch4. Defining the Ideal Crisis System	Ryman Studio DE, Level 0
MLunch5. The Promise of Perinatal Behavioral Health: Setting Mom and Baby on a Path to Success	Jackson EF, Level M
MLunch6. Taking the Long View: Trauma-informed Care	Ryman Studio HI, Level 0
MLunch7. Mobile Response and Stabilization Services for Children: Clinical Best Practices and State Perspectives	Ryman Studio JK, Level 0
MLunch8. Writing for the Media	Ryman Studio ABC, Level 0
MLunch9. Risk Management and Obtaining and Sharing Information	Ryman Studio L, Level 0
MLunch10. Managing the Mayhem: Project Management and Quality Improvement Strategies for Successful Implementation of CCBHCs	Ryman Studio PQR, Level 0
MLunch11. The Evolving Application of Suicide Care Standards and Best Practices into Health Care Systems	Ryman Studio MN, Level 0
MLunch12. Making Permanent Supportive Housing Work in Your Community	Ryman Ballroom F, Level 0
MLunch13. Lessons Learned: 10 Years of a First Episode Psychosis Program	Ryman Ballroom AB, Level 0
MLunch14. Beyond Beds and Beyond Bed Registries: Using Technology and Live Data to Forecast Community Crisis Needs	Ryman Ballroom C, Level 0

AGENDA	LOCATION
Monday, March 25, 2019	
MLunch15. Safe Consumption Spaces: Community Strategies	Jackson AB, Level M
Orchestrating a Behavioral Health Symphony of Change 12:00 PM - 1:00 PM	Tennessee Ballroom, Level 2
Young Leaders Lunch 12:00 PM - 1:00 PM	Canal C, Level M
Open Mic Meet-up 12:30 PM - 1:00 PM Substance Use: It's Not Just Opioids	Ryman Exhibit Hall C1/C2, Level 0
Poster Presentations Group 2 12:30 PM - 1:00 PM	Ryman Exhibit Hall C1/C2, Level 0
P24. The Integration of Mental Health and Law Enforcement	
P25. Can You Hear Me Now? Effectively Implementing First Episode Psychosis Services Within Rural and Isolated Communities	
P26. Family-centered Treatment in Response to the Opiate Epidemic	
P27. Increasing MAT Capacity Through the Project ECHO Telementoring Model	
P28. Mission Possible: Leveraging Behavioral Health as the Inroad to Integrated Care, Improved Outcomes and Cost Savings	
P29. Utilizing Administrative Data to Inform the Development and Intervention of a First Episode Psychosis Specialty Care Program: Outcomes From the Field	
P30. How to Do a Quality Assessment, Transformational Collaborative Outcomes Management (TCOM) Style	
P32. Veterans Treatment Courts: The Judicial and Treatment Collaboration	
P33. Disability Ally Initiative	
P34. Beyond the Grant: Building a Long-term Sustainability Plan with Payer Partners	
P35. Challenging Cultures to Improve Care at State Hospitals	
P36. Strategic Application of Diversity Enhancement and Inclusion in Behavioral Health	

AGENDA

LOCATION

Monday, March 25, 2019

Poster Presentations Group 2 | 12:30 PM - 1:00 PM Ryman Exhibit Hall C1/C2, Level 0

P37. Project Kickstart: Licensed Medication-assisted Treatment in a County Jail

P38. Proving Value in a Value-based Service Environment: A Tier 3 Community-based Organization Approach to Wellness

P39. 90 Days to Improved Outcomes

P40. Using the CCBHC Model to Reduce Wait Time and Increase Access

P41. Peer Recovery Navigation: Beyond Billing

P42. Five Peer-centric Recommendations to Improve Experiences for People With Mental Health Conditions

P43. Cognitive Impairment's Impact on Addiction Assessment, Treatment and Recovery

P44. Innovating and Impacting with CBT Plus: Proactive Response to Statewide Medicaid Behavioral Health Changes

P45. Building the Case for Young Adult-specific Programs: Maximizing Dollars and Making Real Sense

P46. Servant Leadership and Its Impact on Outcomes

P47. Victim Service Programming Through a Behavioral Health Lens

General Session | 1:15 PM - 2:15 PM Delta Ballroom, Level 2

Solutions to Our Addictions Crisis

A Smarter Health System: Paving the Road to Recovery

Addiction: Facts from Comforting Fictions

Book Signing: Johann Hari Delta BCD Lobby, Level 2
2:15 PM - 2:45 PM

Session Break | 2:15 PM - 2:45 PM



Have you downloaded the new *National Council app* yet?

Search for “**Natl Council**” in the App Store and download the National Council app to stay up-to-date with the full schedule at NatCon19.

AGENDA

LOCATION

Monday, March 25, 2019**Thought Leaders** | 2:45 PM - 3:45 PM**MTL1. How to Be Happy**

Tennessee Ballroom, Level 2

MTL2. Beyond the ACEs Score: The Importance of Timing and Connection

Presidential Ballroom D, Level 2

MTL3. The Art of Negotiation

Governor's Ballroom CD, Level 2

TED-style Talks | 2:45 PM - 3:45 PM

Magnolia Ballroom, Level M

MTED1. Suicide in the African-American Community**MTED2. Co-worker Fatigue:** Navigating Stress and Communication in the Office and the WorkforceFilm Festival: **ANGST** (Full Screening)

Washington B, Level M

2:45 PM - 3:45 PM

The Innovation Zone | 3:45 PM - 4:15 PM

Ryman Exhibit Hall C1/C2, Level 0

Client Engagement Best Practices**Strategies for Battling the Opioid Crisis****What Works in Addiction Treatment****When They Need Us Most:** Engaging Patients During Level of Care Transitions**Why Pharmacy Value-based Contracts Prepare You for Payer Risk Models****Coffee Break**

Ryman Exhibit Hall C1/C2, Level 0

3:45 PM - 4:15 PM

Workshops B | 4:15 PM - 5:15 PM**B1. IT Road Mapping:** Are You Wasting Your EHR Dollars?

Ryman Ballroom AB, Level 0

B2. Black Men and Depression

Jackson CD, Level M

B3. Are We at a Telehealth Tipping Point?

Ryman Ballroom C, Level 0

B4. A Roadmap for Becoming Co-occurring Competent

Jackson EF, Level M

B5. Opioid Crisis Update: Where Are We Now? How Technology Can Help

Governor's Ballroom E, Level 2

Schedule-at-a-Glance

AGENDA	LOCATION
Monday, March 25, 2019	
Workshops B 4:15 PM - 5:15 PM	
B6. Claims Denial: Your Fault or Theirs?	Governors Ballroom A, Level 2
B7. Financing New Construction With No Money: A True Story of Urban Renewal, Politics, and Perseverance	Ryman Studio DE, Level 0
B8. Build a Value Proposition	Ryman Studio PQR, Level 0
B9. Creating a Community Behavioral Health System	Lincoln CDE, Level M
B10. Buying Into Biopsychosocial for Chronic Pain: Integrating Behavioral Approaches	Ryman Studio HI, Level 0
B11. Mass Violence: A Public Health Crisis	Tennessee Ballroom, Level 2
B12. Creating a Regional Data Science Lab: Integrating Behavioral Health, Public Health and Hospital Data Sets	Ryman Studio JK, Level 0
B13. Emotional Fitness and the Multigenerational Workforce	Presidential Chamber A, Level 2
B14. Many Roads to Prevention: VA's Approach to Public and Private Partnerships	Ryman Studio L, Level 0
B15. Predict, Prioritize, Prevent: Improving Patient Outcomes and Controlling Costs	Ryman Ballroom DE, Level 0
B16. Corporate Governance and Board Effectiveness: Process and Strategy	Ryman Studio ABC, Level 0
B17. Building Resilience in Children	Lincoln A, Level M
B18. We Want YOU for the Addiction Workforce! Hiring Amidst a Provider Shortage	Presidential Ballroom A, Level 2
B19. Emotional Dimensions of Health Care	Presidential Chamber B, Level 2
B20. CCBHCs Put the C in Community: Coalition Building in Rural, Urban and Frontier Settings	Presidential Ballroom B, Level 2
B21. Same Day Access: Why Wait?	Ryman Ballroom F, Level 0
B22. Disrupting Behavioral Health: What It Takes to Move the Field Forward	Jackson AB, Level M
B23. Give the Presentation of Your Life!	Ryman Studio MNO, Level 0
The Innovation Zone 5:30 PM - 6:30 PM	Ryman Exhibit Hall C1/C2, Level 0
Client Engagement Best Practices Helping Providers Embrace Technology	

AGENDA	LOCATION
Monday, March 25, 2019	
The Innovation Zone 5:30 PM - 6:30 PM	Ryman Exhibit Hall C1/C2, Level 0
How Telepsychiatry Is the Elegant Solution to the Psychiatric Shortage	
Recruiting and Retaining Top Talent to Your Organization	
Strategies for Battling the Opioid Crisis	
How to Integrate Digital Tools Into Your Care Plans	
Welcome Reception 5:30 PM - 6:30 PM	Ryman Exhibit Hall C1/C2, Level 0
Film Festival: Andy Irons: Kissed by God (Full Screening) 5:30 PM - 7:30 PM	Washington B, Level M
Tuesday, March 26, 2019	
All-Recovery Meeting 7:00 AM - 8:00 AM	Davidson A, Level M
Registration Open 7:00 AM - 5:00 PM	Delta BCD Lobby, Level 2
Open Mic Meet-up 7:30 AM - 8:00 AM	Ryman Exhibit Hall C1/C2, Level 0
Staff Retention: Keeping Your Superheroes	
Continental Breakfast 7:30 AM - 8:30 AM	Ryman Exhibit Hall C1/C2, Level 0
Solutions Pavilion Open 7:30 AM - 5:00 PM	Ryman Exhibit Hall C1/C2, Level 0
Bookstore Open 7:30 AM - 5:00 PM	Delta BCD Lobby, Level 2
General Session 8:30 AM - 9:30 AM	Delta Ballroom, Level 2
Rethinking Leadership: Unleash Your People and Get Big Things Done	
The Innovation Zone 9:30 AM - 10:00 AM	Ryman Exhibit Hall C1/C2, Level 0
Board Recruitment: Are You Recruiting Members You Truly Need or Only Nominating Those You Know?	
Improving Lives Through Behavioral Health/Health System Partnerships	
Medication Non-adherence and Pharmacy Solutions	

Schedule-at-a-Glance

AGENDA	LOCATION
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Tuesday, March 26, 2019

The Innovation Zone 9:30 AM - 10:00 AM	Ryman Exhibit Hall C1/C2, Level 0
On-demand Access to Care	
Turning Clinicians Into Leaders	
Coffee Break 9:30 AM - 10:00 AM	Ryman Exhibit Hall C1/C2, Level 0
Thought Leaders 10:00 AM - 11:00 AM	
TTL1. Winners Take All: Myths and Realities of How to Change the World	Presidential Ballroom D, Level 2
TTL2. Mental Health Treatment in Children: Five Things That Work and Five That Don't	Tennessee Ballroom, Level 2
TTL3. An Urgent Matter of Access: Pursuing Parity Amid the Greatest Public Health Crisis of Our Time	Governor's Ballroom CD, Level 2
TED-style Talks 10:00 AM - 11:00 AM	Magnolia Ballroom, Level M
TTED1. The Future of Mental Health Care Is Sitting in Your Pocket	
TTED2. Journalism, Language and Mental Health: Why What You Say Matters	
Film Festival: Bedlam Documentary Screening and Panel Discussion 10:00 AM - 11:30 AM	Washington B, Level M
Book Signing: Anand Giridharadas 11:00 AM - 11:30 AM	Delta BCD Lobby, Level 2
Session Break 11:00 AM - 11:30 AM	
Workshops C 11:30 AM - 12:30 PM	
C1. What Does "Criminal Justice Savvy" Case Management Mean?	Jackson CD, Level M
C2. Teen Suicide: The Facts, the Interventions and What It's Really Like	Presidential Ballroom A, Level 2
C3. Improving Response to Individuals With Mental Illnesses: The One Mind Campaign After 2.5 Years	Ryman Studio L, Level 0

AGENDA

LOCATION

Tuesday, March 26, 2019**Workshops C** | 11:30 AM - 12:30 PM

C4. How to Manage Managed Care	Ryman Ballroom C, Level 0
C5. For Better or Worse: Medicaid Waivers in 2019	Ryman Ballroom DE, Level 0
C6. Is Medicare a Missed Opportunity?	Ryman Studio ABC, Level 0
C7. Bundled Payments for Addiction Services	Ryman Studio PQR, Level 0
C8. Moving VBP Culture From C-suite to Staff	Ryman Studio DE, Level 0
C9. Collaborative Documentation: There's Nothing Basic About it	Jackson EF, Level M
C10. It Takes a Village: How to Coordinate and Pay for a Community Response to Health Inequities	Ryman Studio HI, Level 0
C11. Suicide Prevention: Reaching Men in the Middle Years	Presidential Ballroom B, Level 2
C12. Trauma-informed Primary Care: Concrete Steps to Make It Happen	Lincoln CDE, Level M
C13. Peer Services in the Emergency Department	Ryman Ballroom F, Level 0
C14. Why Nonprofits Should Run Culture Like a Project	Presidential Chamber B, Level 2
C15. Trauma-informed Care: The Key to Successful CCBHC Implementation	Governor's Ballroom A, Level 2
C16. Transforming the State of Youth Mental Health	Ryman Studio MNO, Level 0
C17. Live Demonstration and Expert Panel: Making a 30-minute Brief Intervention a Reality in Integrated Behavioral Health and Primary Care	Governor's Ballroom E, Level 2
C18. Getting Prepared for a Changing of the Guard: A Guide to a Solid Succession Plan	Ryman Studio JK, Level 0
C20. Adolescent SBIRT in Practice: From Implementation to Realized Clinical and Operational Outcomes	Lincoln A, Level M
C21. Cracking the Code of Medication Adherence: Leveraging Pharmacy to Improve Health Outcomes and Consumer Engagement	Jackson AB, Level M
C22. Changing Organizational Culture Is So Very Hard to Do!	Ryman Ballroom AB, Level 0

Check out the app for more information on specific CE and CEU workshop credits.

AGENDA

LOCATION

Tuesday, March 26, 2019

Ignite Sessions (Round 1) | 11:30 AM - 12:30 PM Magnolia Ballroom, Level M

- IGS1. How Women of Country Music Made Me the Man I Am Today**
- IGS2. Surviving Parkland: Resilience as Resistance**
- IGS3. Parallels: Songwriting and Therapeutic Connection**
- IGS4. Redefining Retirement: How Drawing, Taoism and Knives Keep Life Sharp and Why You Should Never Truly Retire**
- IGS5. Homesteading: The Biofuel for Wellbeing**
- IGS6. Unexpected Uncle: How Adapting to Change Can Help You Find Your Purpose**

Research Symposium | 11:30 AM - 4:45 PM Hermitage CD, Level M

Less Treatment Improves Care

11:30 AM - 12:30 PM

Healing Their Mind Shouldn't Break Their Heart

1:00 PM - 2:00 PM

Self-selecting Your Antidepressant

3:45 PM - 4:45 PM

Open Mic Meet-up | 12:30 PM - 1:00 PM Ryman Exhibit Hall C1/C2, Level 0

Integrated Care: What's Working?

Enhanced Product Demo | 12:30 PM - 2:15 PM Bayou C, Level M

Tardive Dyskinesia: From Screening Through Treatment

Lunch | 12:30 PM - 2:15 PM Ryman Exhibit Hall C1/C2, Level 0

The Innovation Zone | 12:30 PM - 2:15 PM Ryman Exhibit Hall C1/C2, Level 0

Becoming Person-centric: Strategies for Connecting Data, Solutions and Services Across the Continuum of Care

Harnessing the Power of Recovery Coaches to Bridge the Gap between Medication-assisted Treatment and the Recovery Community

How To Establish a Telepsychiatry Program

Outcomes: One Word, Many Meanings. Which is Correct?

AGENDA	LOCATION
Tuesday, March 26, 2019	
The Innovation Zone 12:30 PM - 2:15 PM	Ryman Exhibit Hall C1/C2, Level 0
Transform OUD Systems of Care by Increasing Access and Effectiveness of Medication-assisted Treatment	
How To Integrate Digital Tools Into Your Care Plans	
Young Leaders and Seasoned Leaders Lunch 12:30 PM - 2:15 PM	Canal B, Level M
Poster Presentations Group 3 1:00 PM - 1:30 PM	Ryman Exhibit Hall C1/C2, Level 0
P48. Behavioral Health Care IS Health Care: Integration Through Acquisition	
P49. Addiction as a Response to Developmental Trauma	
P50. Meeting Clients Where They Are: Providing Innovative Mobile Treatment Solutions	
P51. How Does That Work? BHC Services in a Bi-directional Setting	
P52. Strategic Partnerships: A Path Toward Growth	
P53. Beyond School-based Clinics: New Approaches in New York City Schools	
P54. Client Engagement and Outcomes in an Office-based Opioid Treatment Program in an Integrated Primary Care Clinic	
P55. Integrating Substance Abuse Treatment Into the Care of the Hospitalized Patient	
P56. Words Matter: The Power of Nurturing Relationships	
P57. Improving Patient Safety and Reducing Suicide Risk Through Simulation Training, Ligature Removal and Staff Engagement	
P58. Building Payer Partnerships in a Value-based World	
P59. Leveraging Technology to Enhance Access: A Review of Impact, Cost-effectiveness and Challenges	
P60. The Intersection of MAT and Integrated Care: Where We Should Be!	
P61. Jail Diversion and Recovery Through Peer Support	
P62. Health Homes: Delivering Care That Changes People's Lives	
P63. Becoming a Center of Excellence	
P64. The Recovery Data Platform: Unleashing the Power of Peer Recovery Coaching Programs Through Outcome Measures	
P65. Managed Care Strategies for Strengthening Peer Support	

AGENDA

LOCATION

Tuesday, March 26, 2019

Poster Presentations Group 3 1:00 PM - 1:30 PM	Ryman Exhibit Hall C1/C2, Level 0
P66. Coordinated Specialty Care for Early Psychosis Implementation in Four U.S. States	
P67. Pain Recovery: Using a Biosocial Approach to Help Your Patients Understand Pain	
P68. The Antidote for Burnout	
P69. A Community's Approach to Addressing Workforce Shortage	
P70. Reduction of Barriers to Opioid Treatment in Vermont With a Dispensing Device and a Smartphone App	
P71. The Impact of Comprehensive MAT Services During Incarceration on Post Re-entry Overdose and Mortality Rates	
P72. Fight, Flight or Freeze? Understanding Appeasement in Treating Sexual Trauma in the Era of #metoo	

Lunch 'N Learns | 1:00 PM - 2:00 PM

TLunch1. Addressing Substance Use: Empowering Traditional Health Care Settings	Ryman Ballroom DE, Level 0
TLunch2. Pay for Success Liftoff! A Candid Conversation About PFS Design and Partnerships	Presidential Chamber B, Level 2
TLunch3. Make Social Media Work for Your Organization	Jackson EF, Level M
TLunch4. Let Your Data Do the Talking: Use Your Data to Articulate Your Value and Blow Away Your Audience	Ryman Studio DE, Level 0
TLunch5. Systems of Support: Behavioral Health Crisis Stabilization and Prevention	Presidential Chamber A, Level 2
TLunch6. Improving Care Through Youth and Family Involvement	Ryman Studio HI, Level 0
TLunch7. Internal Communications: Improve Organizational Effectiveness, Happiness and Alignment	Ryman Studio JK, Level 0
TLunch8. SPAs, Waivers and APMS: State Policy Levers to Sustain the CCBHC Model	Ryman Studio ABC, Level 0
TLunch9. Achieving Results: How to Reduce Emergency Room Visits	Ryman Studio L, Level 0
TLunch10. What Is Happening in Telehealth Policy?	Ryman Studio PQR, Level 0

AGENDA	LOCATION
Tuesday, March 26, 2019	
Lunch 'N Learns 1:00 PM - 2:00 PM	
TLunch11. Intersection of Domestic Violence and Substance Abuse	Ryman Studio MN, Level 0
TLunch12. Lessons Learned From Across the Pond: A Journey to Adapt Leadership, Culture and Engagement to Improve Clinical Outcomes in England's Solent National Health Services Trust	Ryman Ballroom F, Level 0
TLunch13. When Race/Racism Is the Elephant in the Room: How to Bring Up Race in Therapeutic Conversations and Not Come Undone	Ryman Ballroom AB, Level 0
TLunch14. Rush: Revolution, Madness and the Visionary Doctor Who Became a Founding Father	Ryman Ballroom C, Level 0
TLunch15. Myths, Facts and Caring: Neuropsychiatric Symptoms and Misdiagnosis in Older Adults	Jackson AB, Level M
<hr/>	
Poster Presentations Group 4 1:30 PM - 2:00 PM	Ryman Exhibit Hall C1/C2, Level 0
P73. Project Warm Hand-off: From Rescue to Treatment	
P74. The Many Systems of Addiction: Using Ecological Systems Theory to Identify Solutions at Every Level	
P75. Reverse Integration: How to Integrate Primary Care into Community Behavioral Health	
P76. School-based SBIRT: Innovation in Web-based Screening and Triage for Middle School Students	
P77. Collaborative Network Approach: Applying Open Dialogue Principles in Vermont's Public Sector	
P78. Mental Health on Demand: Reducing Re-hospitalization Through Open Access to Services	
P79. Certified Community Behavioral Health Clinics: A Rural Pennsylvania Journey in Collaboration	
P80. Phased-based Care: A Novel Approach to Utilization Management and Clinical Response	
P81. Mental Health Innovations in the Millennial Workplace: Suicide Prevention and Wellness Programs That Work	
P82. Accessing Medicaid Substance Use Disorder and Recovery Support Services	
P83. Physician Support: Common Pitfalls in Creating Peer Support Programs for Physicians and ACPs	

AGENDA

LOCATION

Tuesday, March 26, 2019

Poster Presentations Group 4 | 1:30 PM - 2:00 PM Ryman Exhibit Hall C1/C2, Level 0

P84. We Can't Do It Alone: Emergency Department + Community-based Organization = Success

P85. Driving Staff Performance: Developing Balanced Performance Scorecards for Improved Outcomes

P86. First Do No Harm: "AIMS" to Improve Clinical Care Through an Innovative Partnership

P87. Journey to Bipolar Recovery: A Path to Improved Outcomes

P88. Revenue Diversification Through Service Acquisition: A Community Center Perspective

P89. Challenging the Status Quo: Peer Support in the 21st Century

P90. Peer Training and Workforce Development in Behavioral Health: Lessons From Family-run Organizations Working in Child and Family Behavioral Health Systems

P91. Rapid Job Placement for Individuals With Substance Use Disorders

P92. Beyond Health Care: The Role of Social Determinants in Reducing Psychiatric Rehospitalization

P94. Meaning, Money and Migration: Addressing the Behavioral Health Workforce Epidemic

P95. 10 Steps to Cybersecurity Maturity

P96. Collaborating to Deliver Whole Person-centered Care Coordination: Preparing for MassHealth's Health Care Transformation

P97. Project: Play With Me! A Grassroots Effort to Encourage the Protective Factor of Play in Preventing and Alleviating Childhood Trauma and Toxic Stress Symptoms

Book Signing: Stephen Fried

2:00 PM - 2:30 PM

Delta BCD Lobby, Level 2

General Session | 2:15 PM - 3:15 PM

Delta Ballroom, Level 2

A Fireside Chat with the Assistant Secretary of the Substance Abuse and Mental Health Services Administration

The Innovation Zone | 3:15 PM - 3:45 PM

Ryman Exhibit Hall C1/C2, Level 0

Becoming Person-centric: Strategies for Connecting Data, Solutions and Services Across the Continuum of Care

AGENDA	LOCATION
Tuesday, March 26, 2019	
The Innovation Zone 3:15 PM - 3:45 PM	Ryman Exhibit Hall C1/C2, Level 0
Beyond Trauma-informed Care: The Critical Role of Resilience	
Harnessing the Power of Recovery Coaches to Bridge the Gap between Medication-assisted Treatment and the Recovery Community	
Helping Providers Embrace Technology	
Medication-assisted Treatment and Drug Trends for 2019	
Coffee Break 3:15 PM - 3:45 PM	Ryman Exhibit Hall C1/C2, Level 0
Film Festival: Recovery Boys (Full Screening) 3:30 PM - 5:00 PM	Washington B, Level M
Workshops D 3:45 PM - 4:45 PM	
D1. Assisted Outpatient Commitment: Implementation Successes and Challenges from the Trenches	Ryman Studio MNO, Level 0
D2. The State (and Future) of Crisis Call Center Services	Presidential Chamber A, Level 2
D3. Intercept 0: Enhancing Law Enforcement and Crisis Services Response	Governor's Ballroom A, Level 2
D4. The Proof Is in the Data: Easy Recipes for Reliable Data Collection and Reporting	Ryman Studio DE, Level 0
D5. Implementing Same Day Access for SUD Treatment Services	Jackson EF, Level M
D6. Hot Topics in Employment: Impaired Employees and Medical Marijuana, Sexual Harassment and Service Animals	Ryman Studio HI, Level 0
D7. Turning Down the Heat on Adolescent Substance Use: A Toolkit for Reframing Substance Use and Its Prevention	Ryman Studio L, Level 0
D8. SAMHSA New TA Centers and Resources	Lincoln A, Level M
D9. Reaching Refugees, Asylees and Other Immigrant Communities Through Integrated Care	Ryman Studio JK, Level 0
D10. Applying Technology to Addiction Treatment	Ryman Ballroom F, Level 0
D11. The Value of Collaboration: Health Systems and Community Behavioral Health	Presidential Ballroom A, Level 2

AGENDA

LOCATION

Tuesday, March 26, 2019**Workshops D** | 3:45 PM - 4:45 PM

D12. Long-acting Medications for Schizophrenia: Even Your Payer Wants You to Use Them	Ryman Ballroom DE, Level 0
D13. Making Trauma-informed Motivational Interviewing Real: Using It in a Crisis	Jackson CD, Level M
D14. No Wrong Door: Linking Communities to Best Practices in Suicide Care and Prevention	Ryman Studio PQ, Level 0
D15. Tapping Into the Power of Women Leaders	Presidential Ballroom B, Level 2
D16. Cancer and Behavioral Health: Successes in Improving Cancer Screenings	Jackson AB, Level M
D17. Advancing Mental Health First Aid in Your State	Presidential Chamber B, Level 2
D18. Building on Youth Experiences	Ryman Ballroom C, Level 0
D19. Facts From the Field: Depression Care and HIV/AIDS Treatment	Ryman Ballroom AB, Level 0
D20. Integration of Care Using the CCBHC Model and Online Training for Behavioral Health Care Professionals	Lincoln CDE, Level M
D21. Philanthropy and the Future of Giving	Ryman Studio ABC, Level 0
D22. Mobilizing a Person's Circle of Support to Promote Health and Recovery	Governor's Ballroom E, Level 2
Ignite Sessions (Round 2) 3:45 PM - 4:45 PM	Magnolia Ballroom, Level M
IGS1. How Women of Country Music Made Me the Man I Am Today	
IGS2. Surviving Parkland: Resilience as Resistance	
IGS3. Parallels: Songwriting and Therapeutic Connection	
IGS4. Redefining Retirement: How Drawing, Taoism and Knives Keep Life Sharp and Why You Should Never Truly Retire	
IGS5. Homesteading: The Biofuel for Wellbeing	
IGS6. Unexpected Uncle: How Adapting to Change Can Help You Find Your Purpose	

Check out the app for more information on specific CE and CEU workshop credits.

AGENDA

LOCATION

Tuesday, March 26, 2019

Film Festival: **Won't You Be My Neighbor?** (Full Screening) Washington B, Level M
5:30 PM - 7:30 PM

Awards of Excellence Reception

6:00 PM - 7:00 PM

Tennessee Ballroom Lobby, Level 2

Awards of Excellence Celebration and Dinner

7:00 PM - 9:00 PM

Tennessee Ballroom, Level 2

Wednesday, March 27, 2019**All-Recovery Meeting**

7:00 AM - 8:00 AM

Davidson A, Level M

Registration Open

7:00 AM - 12:30 PM

Delta BCD Lobby, Level 2

Continental Breakfast

7:30 AM - 8:30 AM

Delta Ballroom Foyer, Level 2

Bookstore Open | 7:30 AM - 1:30 PM

Delta BCD Lobby, Level 2

Film Festival: **When the Bough Breaks** (Full Screening)

8:30 AM - 10:00 AM

Washington B, Level M

Workshops E | 9:00 AM - 10:00 AM

- E1. The First Steps to Suicide Safer Care:** What You Must Do Presidential Ballroom B, Level 2
- E2. Leveraging Technology to Accelerate Innovation:** Lessons Learned From the CCBHC Model Jackson CD, Level M
- E3. Conversations We Need to Have About Cannabis:** What Are We Learning and What Does It Mean? Presidential Ballroom A, Level 2
- E4. Are Drug Courts All They Are Cracked Up to Be?** Lincoln A, Level M
- E6. Understanding Resilience:** The Missing Piece in Developing a Comprehensive Trauma-informed Care Approach Lincoln CDE, Level M
- E7. Consumer Reviews:** How to Increase the Positive and Handle the Negative Jackson EF, Level M
- E8. Strengthening Our Schools:** Two Districts' Journeys to Become Trauma-sensitive Ryman Studio L, Level 0

AGENDA

LOCATION

Wednesday, March 27, 2019**Workshops E** | 9:00 AM - 10:00 AM

E9. Health Plans and Technology	Ryman Ballroom F, Level 0
E10. The Future of Your Workforce: How to Attract, Retain and Engage Top Performers	Governor's Ballroom A, Level 2
E11. Making a Business Case for Going Tobacco Free	Ryman Studio JK, Level 0
E12. Ending Organizational Dysfunction	Ryman Studio DE, Level 0
E13. Youth Suicide Prevention	Ryman Studio PQR, Level 0
E14. How to Think Like a Data Scientist: Embracing Your Inter Quant	Ryman Ballroom DE, Level 0
E15. From Tobacco to Opioids: Using a Public Health Lens to Address Addictions Across the Continuum	Ryman Studio ABC, Level 0
E16. Parity: What Comes Next?	Jackson AB, Level M
E18. Who's on First? Strategies for Successful Transitions of Care	Ryman Ballroom AB, Level 0
E19. Achieving Health Equity: Where to Start and What's the Finish Line?	Ryman Ballroom C, Level 0
E20. Value-based Purchasing: Balancing Care and Cost	Presidential Chamber B, Level 2
E21. What Individuals With Depression Want	Ryman Studio MNO, Level 0
E22. Moving From Case Management to Care Management: Lessons Learned	Governor's Ballroom E, Level 2
E23. Meet the Future: Investors Moving into Community Services	Presidential Chamber A, Level 2

TED-style Talks | 9:00 AM - 10:00 AM

Magnolia Ballroom, Level M

WTED1. The Hidden Force of Mental Health Care:

Understanding the Power of Hope in an Imperfect System

WTED2. A "Spark" of Creativity: Making Prevention Fun and Accessible**WTED3. The Manifestor:** How to Lose Weight and Gain a Life

Check out the app for more information on specific CE and CEU workshop credits.

AGENDA	LOCATION
Wednesday, March 27, 2019	
Safe Shape: Safe Injection Site Q&A 9:00 AM - 10:00 AM	Canal E, Level M
Coffee Break 10:00 AM - 10:30 AM	Delta BCD Lobby, Level 2
Thought Leaders 10:30 AM - 11:30 AM	
WTL1. Fighting for Space: How a Group of Drug Users Transformed One City's Struggle with Addiction	Presidential Ballroom D, Level 2
WTL2. Preventing the Unthinkable: Using Threat Management to Prevent Targeted Violence and Mass Shootings	Tennessee Ballroom, Level 2
WTL3. Transforming Lives: The Heart and Soul of Health Care	Governor's Ballroom CD, Level 2
Session Break 11:30 AM - 11:45 AM	
Closing General Session 11:45 AM - 12:45 PM	Delta Ballroom, Level 2
Smarter Faster Better: The Secrets of Being Productive in Life and Business	
Book Signing: Charles Duhigg 12:45 PM - 1:15 PM	Delta Ballroom, Level 2



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CONTINUING EDUCATION

CE CREDITS



NATCON19

NatCon19 CE/CME

Online Evaluation Instructions

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NatCon19 offers continuing education (CE) and continuing medical education (CME) credits for approved sessions through multiple professional associations. To receive credits for approved educational sessions at the conference, attendees must sign in and out of each session and complete an online evaluation form for the session either during the conference or by **Friday, April 26, 2019 (30 days following NatCon19)**.

Electronic badge scanners will be located on tables outside of each session room. Simply scan your name badge on the scanner when you enter and exit the session. Attendees must attend the full session to receive CE/CME credit. You may complete the evaluation during the conference via the conference mobile app, at the kiosks in the registration area or online by following these steps:

NatCon19 App instructions

1. Open the NatCon19 App.
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3. Complete the tasks to download your CE/CME certificate.

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1. Visit the NatCon19 Website at NatCon19.TheNationalCouncil.org.
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National CE and CME

- Carolinas HealthCare System/Charlotte AHEC (CME)
- National Association of Social Workers
- National Association of Alcohol and Drug Abuse Counselors (NAADAC)
- National Board for Certified Counselors
- Compliance Certification Board (CCB)
- American Nurses Credentialing Center
- American Psychological Association (APA)
- National Association of State Boards of Accountancy (NASBA)

State-specific CE

- New York State Education Department, Office of the Professions, State Board for Mental Health Practitioners, Mental Health Counselors (MHC)
- New York State Education Department, Office of the Professions, State Board for Mental Health Practitioners: Marriage and Family Therapists (MFTs)
- NY State Education Department, Office of the Professions, Division of Professional Licensing Services, Social Work Unit

To see what sessions qualify for each type of CE, visit NatCon19.TheNationalCouncil.org/CEUs.

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Continuing Education and Continuing Medical Education



Continuing Medical Education (CME)

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of Carolinas HealthCare System/Charlotte AHEC and the National Council for Behavioral Health. Carolinas HealthCare System/Charlotte AHEC is accredited by the ACCME to provide continuing medical education for physicians.

Carolinas HealthCare System/Charlotte AHEC designates this live activity for a maximum of 23.5 AMA PRA Category 1 Credit(s)™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

National Association of Social Workers (NASW)

This program is approved by the National Association of Social Workers (Approval # 886760166-6430) for 21.5 continuing education contact hours.

National Association of Alcohol and Drug Abuse Counselors (NAADAC)

Charlotte AHEC is recognized by the National Association for Addiction Professionals as a NAADAC Approved Education Provider (Provider #166465). A co-sponsorship application has been sent to NAADAC for approval.

National Board of Certified Counselors (NBCC)

The Charlotte Area Health Education Center and the National Council for Behavioral Health are co-sponsors of this program. A co-sponsorship application has been sent to NBCC for approval. Charlotte Area Health Education Center is an NBCC Approved Continuing Education Provider, ACEP No. 5096. The ACEP solely is responsible for this program, including the awarding of NBCC credit.

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Check out the app

*for more information on specific
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To assist the National Council in continuing to improve the NatCon experience for you and future conference attendees, visit <http://bit.ly/NatCon19Evaluations>. Share your experience and suggestions for improvement. The evaluation link will be active through **Friday, April 26, 2019 (30 days following NatCon19)**.

Grievance Policy

Should any registrant be dissatisfied with the quality of their continuing education program during NatCon19, a request in writing must be submitted to the National Council for Behavioral Health within five days of the conclusion of the conference to be considered for a refund of registration fees. Please email your request to JeannieC@TheNationalCouncil.org or call 301-379-6201.



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NATCON19



PRECONFERENCE UNIVERSITIES

Preconference Universities

Preconference Universities

AM Half-Day, 8:00 AM - 12:00 PM

HD3. "Daring Greatly" Leadership Intensive Based on the Research of Dr. Brené Brown

Ryman Ballroom AD, Level 0

Kristin M. Woodlock, RN, MPA, Woodlock & Associates, LLC; **Karen Johnson**, MSW, LCSW, National Council for Behavioral Health

Focus: **Trauma-informed Care and Trauma Treatment | Staff, Management and Leadership**

HD5. Welcoming Integrated Services for People with Co-occurring MH/SUD: Practical Steps for Implementation in Your Program

Ryman Studio DE, Level 0

Kenneth Minkoff, MD, ZiaPartners, Inc.; **Christie Cline**, MD, ZiaPartners, Inc.; **Patrick Slay**, MA, NCC, PMP, Tennessee Association of Mental Health Organizations

Focus: **Addictions and Co-occurring Disorders**

FD1. Culture, Science, Action: How to Make Trauma-informed Care Real

Ryman Ballroom CF, Level 0

J. Stuart Ablon, PhD, Harvard Medical School; **Bruce D. Perry**, MD, PhD, ChildTrauma Academy and Adjunct Professor in the Department of Psychiatry and Behavioral Sciences, Northwestern University Feinberg School of Medicine; **Leslie A. Wiss**, MA, LPC, Great Circle; **Keith Bishop**, MS, LCSW, Great Circle; **Jenna St. Cyr**, MS, Great Circle; **Linda Henderson-Smith**, PhD, LPC, National Council for Behavioral Health; **Elizabeth Guroff**, MA, LCMFT, National Council for Behavioral Health

Focus: **Trauma-informed Care and Trauma Treatment**

FD2. Get Out of Your Own Way to Lead Transformational Change

Ryman Studio PQR, Level 0

David R. Lloyd, MTM Services, LLC; **Scott Lloyd**, MTM Services, LLC; **Michael D. Flora**, MBA, MAEd, LCPC, MTM

Services, LLC; **Joy Fruth**, MSW, MTM Services

Focus: **Staff, Management and Leadership**

FD4. Integrated Care Grantee Preconference

Ryman Studio MN, Level 0

Joe Parks, MD, National Council for Behavioral Health; **Brie Reimann**, MPA, National Council for Behavioral Health; **Larry Smith**, CPRSS, Grand Lake Mental Health Center, Inc.; **Aaron D. McHone**, MBA, UnityPoint Health

Focus: **Bi-directional Primary and Behavioral Health Integrated Care**

Seasoned Leaders Class of 2019 Presidential Chamber A, Level 2

Sunday, March 24

9:00 AM-5:00 PM

John (Jack) F. McCarthy, DBA, Babson College

Focus: **Staff, Management and Leadership**

Preconference Universities

PM Half-Day, 1:00 PM - 5:00 PM

HD2. Certified Community Behavioral Health Clinics

Ryman Ballroom AD, Level 0

Kate Davidson, LCSW, National Council for Behavioral Health; **Tim Swinford**, MS, LPC, Compass Health; **Jeffrey Eisen**, MD, MBA, Cascadia Behavioral Healthcare; **Chuck Ingoglia**, MSW, National Council for Behavioral Health; **John Heim**, BSIT, Berks Counseling Center; **Larry Smith**, CPRSS, Grand Lake Mental Health Center, Inc.; **Jeremy Hume**, MyCare Integrated Software Solutions; **Suki Norris**, JD, The Echo Group
Focus: **Community-based Organizations and Certified Community Behavioral Health Clinics**

HD4. Making Transformation Tangible: Tools for Turning Vision Into Action

Ryman Studio L, Level 0

Nina Marshall, MSW, National Council for Behavioral Health; **Samantha Holcombe**, MPH, National Council for Behavioral Health; **Michael Carrone**, MBA, National Council for Behavioral Health
Focus: **Measurement-based Care, Outcomes, and Practice Improvements | Organizational Excellence / Practice Improvement**

2019 Mental Health First Aid Instructor Summit
Governor's Ballroom CD, Level 2

Sunday, March 24
8:15 AM-5:30 PM



Mental Health First Aid Instructor Appreciation Reception
Tennessee Lobby, Level 2

Sunday, March 24
5:30 PM-6:30 PM



Film Festival:
A Dangerous Son
(Full Screening)
Washington B, Level M
Sunday, March 24
5:00 PM-6:30 PM



First-time Attendee Meet and Greet
Presidential Lobby, Level 2

Sunday, March 24
5:30 PM-6:30 PM

NATCON19

MONDAY

MARCH 25



Monday General Session

8:30 AM - 9:15 AM | Delta Ballroom, Level 2



Parting Thoughts

Linda Rosenberg

President and CEO, National Council for Behavioral Health

Linda Rosenberg, president and CEO of the National Council for Behavioral Health, is a visionary speaker, policy trailblazer, recovery champion and tireless advocate. Under her leadership, the National Council has become the nation's premier mental health and addiction education and advocacy organization, with 3,000 members serving 10 million Americans. For the past 15 years, Rosenberg has crisscrossed the country, getting a firsthand look at the innovative programs and services that define behavioral health today.

This year, Rosenberg is stepping down from her role with the National Council, but she has no plans to retire from the challenging and rewarding work of ensuring high-quality, comprehensive care for people of all ages with mental illnesses and addictions. Join Rosenberg as she helps celebrate the National Council's 50th anniversary, reflects on her time at its helm and issues a call to action for the critical work that remains to be done.

Monday General Session

9:15 AM - 10:00 AM | Delta Ballroom, Level 2



The Future of Health Care: A Conversation with Dr. Atul Gawande

Atul Gawande, MD, MPH

CEO, Amazon, Berkshire, JPMorgan Chase Health Care

Atul Gawande, MD, MPH, has bold visions for improving performance that have made him one of the most sought-after speakers in medicine. He sees through the complexities of health care to the needs of real people, the values that make for a healthy society, the science and technologies waiting over the horizon and how to reform systems to make it all work. His innovations in medical practice have saved countless lives worldwide. Dr. Gawande is CEO of the health care initiative formed by Amazon, Berkshire Hathaway and JPMorgan Chase. He is also a general and endocrine surgeon at Brigham and Women's Hospital, a New Yorker staff writer and the author of four bestselling books: *Complications: A Surgeon's Notes on an Imperfect Science*, *Better: A Surgeon's Notes on Performance*, *The Checklist Manifesto: How to Get Things Right* and *Being Mortal: Medicine and What Matters in the End*. He is a professor in both the Department of Health Policy and Management at Harvard School of Public Health and the Department of Surgery at Harvard Medical School and chairman of Ariadne Labs, a joint center for health systems innovation.

Dr. Gawande is driven by a fundamental question: How do we fix health care systems to deliver better care for every person everywhere? Rather than wait for others to respond, he finds solutions that are simple, affordable and scalable across diverse settings. He will leave you energized and ready to tackle the problems at hand.

Monday, March 25

Monday Workshops A

10:30 AM - 11:30 AM

A1. The Power of Faith

Presidential Chamber A, Level 2

Kay Warren, Saddleback Church; **Laurie Morgan Silver**, LCSW, Jewish Family Service; **Sidney Hankerson**, MD, MBA, Columbia University Medical Center

Focus: **Clinical Practices**

A2. MAT: The Behavioral Health and Criminal Justice Nexus to Promote Recovery and Prevent Recidivism

Lincoln CDE, Level M

Lisa Callahan, PhD, Policy Research Associates, Inc.; **Lisa DiSabato-Moore**, MJA, Summit County Juvenile Court, Ohio; **Heather Gates**, MBA, Community Health Resources, Inc.; **Alan Oberman**, MSW, John Brooks Recovery Center

Focus: **Addictions and Co-occurring Disorders | Juvenile and Criminal Justice | Public Health**

A3. Implementing IPAs: Stories From the Field

Ryman Ballroom DE, Level 0

David J. Woodlock, MS, ICL; **David M. Bergman**, MPA, Health Management Associates; **Karen Batia**, Health Management Associates; **Angie Hampton**, Egyptian Health Department; **David M. Johnson**, Ed.D, LMHC, Navos

Focus: **Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations**

A4. Developing Your Strategic Plan for Opioid Treatment

Presidential Chamber B, Level 2

Michael D. Flora, MBA, MAEd, LCPC, MTM Services, LLC; **Valerie Westhead**, MD, MTM Services, LLC

Focus: **Addictions and Co-occurring Disorders**

A5. Productivity: Is Your EHR Working for Your Team or Against Them?

Ryman Studio ABC, Level 0

Charlie Grantham, MTM Services, LLC; **Scott Lloyd**, MTM Services, LLC

Focus: **Organizational Excellence / Practice Improvement**

A6. Harm Reduction and Treatment: Conflict or Complementary?

Ryman Studio DE, Level 0

Vitka Eisen, MSW, Ed.D, HealthRIGHT 360

Focus: **Addiction and Co-occurring Disorders**

The Innovation Zone

Ryman Exhibit Hall C1/C2, Level 0

Monday, March 25, 10:00 AM-10:30 AM

Beyond Trauma-Informed Care:

The Critical Role of Resilience

Anthony Salerno, PhD, National Council for Behavioral Health and Senior Research Scientist, New York University

Board Recruitment: Are You Recruiting Members You Truly Need or Only Nominating Those You Know?

Dennis C. Miller, Dennis C. Miller

Productivity Culture vs Value Culture?

Kristin M. Woodlock, RN, MPA, Woodlock & Associates, LLC

What Works in Addiction Treatment

John Hamilton, Liberation Programs

Monday Workshops A

10:30 AM - 11:30 AM

A7. The Marriage Between Financial and Clinical Decision-Making: KPIs, Dashboards and Costing Tools

Jackson EF, Level M

Michael Petruzzelli, MPA, National Council for Behavioral Health; **Peter R. Epp**, CPA, CohnReznick LLP

Focus: Community-based Organizations and Certified Community Behavioral Health Clinics

A8. The Gift That Keeps on Giving: Diversifying Funding Strategies for Sustaining Crisis Call Center Operations

Ryman Studio HI, Level 0

Wendy M. Farmer, MS, LPC, Behavioral Health Link; **Justin Chase**, LMSW, CPHQ, FACHE, Crisis Response Network; **Matt Taylor**, MA, National Suicide Prevention Lifeline; **Sara Sedlacek**, CommUnity Crisis Services and Food Bank

Focus: Crisis Response and Suicide Prevention; Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations

A9. Using Collaborative Problem-solving With Children in the Real World

Ryman Studio JK, Level 0

J. Stuart Ablon, PhD, Harvard Medical School; **Naomi Kling**, MA, Think:Kids Massachusetts General Hospital; **Alisha R. Pollastri**, PhD, Think:Kids, Massachusetts General Hospital, Harvard Medical School

Focus: Children and Adolescents

A10. Mitigating Mass Violence: What Can a Community Mental Health Center Do?

Presidential Ballroom A, Level 2

Donald W. Bechtold, MD, Jefferson Center for Mental Health; **John Santopietro**, MD, Hartford HealthCare; **Harold I. Schwartz**, MD, Institute of Living/Hartford Hospital

Focus: Clinical Practices

A11. Trauma and Culture: What Adaptive Leaders Need to Know

Ryman Studio PQR, Level 0

Linda Henderson-Smith, PhD, LPC, National Council for Behavioral Health; **Suganya Sockalingam**, PhD, Change Matrix; **Elizabeth Z. Waetzig**, JD, Change Matrix

Focus: Trauma-informed Care and Trauma Treatment

A12. Disrupting Pathways to Criminalization: Trauma-informed Corrections

Ryman Studio MN, Level 0

Kory W. George, Wayne County Probation Office; **Tamra Oman**, CPS,SAC, Wisconsin Resource Center; **Mary Vande Slunt**, MPA, Wisconsin Resource Center

Focus: Trauma-informed Care and Trauma Treatment

A13. Protecting Patients and Reducing the Risk of Patient Sexual Misconduct

Presidential Ballroom B, Level 2

Ronald Zimmet, JD, Mental Health Risk Retention Group

Focus: Staff, Management, and Leadership

A14. We Must Do Better: Creating a Welcoming Setting for LGBTQI Populations

Ryman Ballroom AB, Level 0

Kristan McIntosh, LMSW, Health Management Associates; **Melissa Stancil**, LPC, NCC, Kelley Counseling and Wellness

Focus: Special Populations including Veterans, Older Adults, and LGBTQI

A15. Enhancing Wellness and Resiliency Through Whole Health Action

Management: Results of a Two-state Randomized Controlled Trial Study

Lincoln A, Level M

Lisa A. Razzano, PhD, CPRP, UIC CMHSRP & Thresholds

Focus: Prevention, Peers and Recovery

Monday Workshops A

10:30 AM - 11:30 AM

A16. Changing the Conversation With Teachers, Schools and Their Communities

Ryman Ballroom C, Level 0

Lacey Rosenbaum, PhD, National Council for Behavioral Health; **Natalie Andrade**, Office of Diversity and Equity, San Mateo County Health, Behavioral Health and Recovery Services; **Janet Watkins**, MA, Tennessee Department of Education; **Danielle Empson**, MS Ed, McDowell Institute

Focus: **Mental Health First Aid**

A17. A Guide to Becoming a High Performing Board Chair

Jackson CD, Level M

Dennis C. Miller, Dennis C. Miller

Focus: **Board Governance**

A18. Can Behavioral Health Re-create Access to Care and Shift to Human Centered Design Approaches That Relieve Distress?

Governor's Ballroom A, Level 2

Gina B. Lasky, PhD, MAPL, Health Management Associates; **Lori Raney**, MD, Health Management Associates; **Camille Harding**, LPC, Colorado Department of Human Services-Office of Behavioral Health

Focus: **Clinical Practices**

A19. Data With a Soul: Crisis Utilization as an Engine for System-wide Quality Improvement

Ryman Ballroom F, Level 0

Margie Balfour, MD, PhD, ConnectionsAZ; **Johnnie Gasper**, Arizona Complete Health

Focus: **Measurement-based Care**

A20. Value-based Care: The Intersection Between CCBHC and VBP

Jackson AB, Level M

Steve Ramsland, EdD, Catalyst Health Resources; **Kate Davidson**, LCSW, National Council for Behavioral Health

Focus: **Community-based Organizations and Certified Community Behavioral Health Clinics**

A21. The Stepping Up Initiative

Governor's Ballroom E, Level 2

Kati Habert, Council of State Governments Justice Center; **Kimberly Brothers**, LCSW, Centerstone; **Stephany Pond**, LPAT, ATR-BC, Centerstone; **Michael Brouwer**, Douglas County Sheriff's Office; **Shara M. Parks**, MS, Louisville Metro Police Department

Focus: **Juvenile and Criminal Justice**

A22. Intellectual Disabilities and Behavioral Health Services

Ryman Studio L, Level 0

Frank Shelp, MD, MPH, Envolve Health; **David O'Neal**, MS, LMHC, MHP, Sound Health; **Hannah Jurewicz**, LPC, CCDP-D, Dungarvin Connecticut, LLC; **C Kristin Cline**, MS, LPC, CAADC, Merakey

Focus: **Clinical Practices**

The Innovation Zone

Ryman Exhibit Hall C1/C2, Level 0

Monday, March 25 | 11:30 AM-1:15 PM

2020's Opioid Crisis: Shaping the Future of Treatment

Mubeen Malik, J.D., Genoa Healthcare

Behavioral Health's Role in Health Care Reform | David J. Woodlock, MS, ICL

Combating Stigma Across the Delivery System Through Sustainable Peer Support Models

Clarence Jordan, MBA, Beacon Health

Getting Mobile | Andy McCraw, Welligent

Go Big or Go Home: Innovative CEOs

John Hamilton, Liberation Programs

Recruiting & Retaining Top Talent to Your Organization

Erik Marsh, DATIS HR Cloud

Telepsychiatry and Integrated Care

Liberty Eberly, DO, InnovaTel
Telepsychiatry

Turning Clinicians Into Leaders

Kristi McClure, LCSW, Relias

Monday, March 25

MEDICAL TEAM SUMMIT

Join us at the **National Council for Behavioral Health's Medical Team Summit**. Interact with your peers in a relaxed, collegial setting as you explore expert committees, techniques to prevent burnout and how to be an effective and dynamic leader.

Monday, March 25

10:30 AM-5:15 PM

Canal E, Level M



MTS1. Making Each Other do Better... by Committee?

10:30 AM-11:30 AM

David Kamnitzer, LCSW-R, ICL;
Jeanie Tse, MD, ICL

Focus: Organizational Excellence and Practice Improvement

MTS2. Reversing the Golden Rule

12:00 PM-1:00 PM

Christian J. Moher, MD, Escalera Health
Focus: Clinical Practices

MTS3. Business Therapy for Psychiatric Inefficiency

2:45 PM-3:45 PM

Patrick Runnels, MD, MBA, University Hospitals

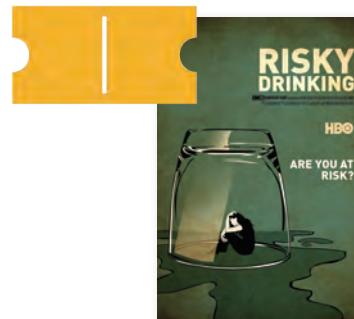
Focus: Measurement-based Care, Outcomes, and Practice Improvements

MTS4. Pearls of Leadership Wisdom

4:15 PM-5:15 PM

Ken C. Hopper, MD, MBA, TCU and UNTHSC School of Medicine; **Jack Todd Wahrenberger**, MD, Pittsburgh Mercy; **John Santopietro**, MD, Hartford HealthCare; **Howard Liu**, MD, University

of Nebraska Medical Center; **Brian Allender**, MD, Valley Cities Behavioral Health Care; **Carolyn M. Rekerdres**, MD, East Texas Behavioral Health Network, North East Region; **Rochelle Head-Dunham**, MD, FAPA, Metropolitan Human Services District
Focus: Organizational Excellence and Practice Improvement



Film Festival:

Risky Drinking (Full Screening)

Washington B, Level M

Monday, March 25

10:30 AM-12:00 PM

Monday Lunch 'N Learns

12:00 PM - 1:00 PM

MLunch1. Using the DLA-20 to Measure Outcomes

Ryman Ballroom DE, Level 0

Annie Jensen, LCSW, MTM Services, LLC; **Stevan Huber**, MSW, LICSW, BCB, Olmsted County Health, Housing, & Human Services - Children's Mental Health Focus: **Clinical Practices**

MLunch2. Emerging Model Programs for Pretrial Populations: Medically-assisted Withdrawal, Treatment Readiness, Engagement

Presidential Chamber A, Level 2

Roberta C. Churchill, LMHC, Advocates for Human Potential, Inc.

Focus: **Addictions and Co-occurring Disorders** | **Juvenile and Criminal Justice**

MLunch3. VBP Arrangements: From Concept to Contract, Payers' Perspectives

Jackson CD, Level M

Nina Marshall, MSW, National Council for Behavioral Health; **Jeff Walter**, Anthem; **Sander Koyfman**, MD, WellCare of New York; **James R. Stringham**, MC, Magellan Complete Care of Arizona; **Daniel Zeh**, Optum Behavioral Health Focus: **Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations**

MLunch4. Defining the Ideal Crisis System

Ryman Studio DE, Level 0

Kenneth Minkoff, MD, ZiaPartners, Inc.; **Christie Cline**, MD, ZiaPartners, Inc.; **Margie Balfour**, MD, PhD, ConnectionsAZ Focus: **Crisis Response and Suicide Prevention**

MLunch5. The Promise of Perinatal Behavioral Health: Setting Mom and Baby on a Path to Success

Jackson EF, Level M

Joan Kenerson King, RN, MSN, National Council for Behavioral Health; **Tressie White**, Montana Healthcare Foundation; **Gretchen Hammer**, MPH, Public Leadership Consulting Group

Focus: **Children and Adolescents** | **Clinical Practices**

MLunch6. Taking the Long View: Trauma-informed Care

Ryman Studio HI, Level 0

Cheryl Sharp, MSW, National Council for Behavioral Health; **Leslie A. Wiss**, MA, LPC, Great Circle; **Kathy Revtyak**, LCSW-S, El Paso Child Guidance Center; **Cathy Gaytan**, LCSW-S, El Paso Child Guidance Center Focus: **Trauma-informed Care and Trauma Treatment**

MLunch7. Mobile Response and Stabilization Services for Children: Clinical Best Practices and State Perspectives

Ryman Studio JK, Level 0

Dayana Simons, M.Ed., University of Maryland – Baltimore; **Ann Polakowski**, LCSW, State of Nevada Division of Child and Family Services / Children's Mental Health Focus: **Children and Adolescents** | **Crisis Response and Suicide Prevention**

MLunch8. Writing for the Media

Ryman Studio ABC, Level 0

Lloyd Sederer, MD, New York State Office of Mental Health Focus: **Communications, Marketing and Branding**

Check out the app

for more information on specific
CE and CEU workshop credits.

Monday Lunch 'N Learns

12:00 PM - 1:00 PM

MLunch9. Risk Management and Obtaining and Sharing Information

Ryman Studio L, Level 0

Ronald Zimmet, JD, Mental Health Risk Retention Group
Focus: **Clinical Practices**

MLunch10. Managing the Mayhem: Project Management and Quality Improvement Strategies for Successful Implementation of CCBHCs

Ryman Studio PQR, Level 0

Samantha Holcombe, MPH, National Council for Behavioral Health; **Kate Davidson**, LCSW, National Council for Behavioral Health
Focus: **Community-based Organizations and Certified Community Behavioral Health Clinics**

MLunch11. The Evolving Application of Suicide Care Standards and Best Practices into Health Care Systems

Ryman Studio MN, Level 0

Julie Goldstein Grumet, PhD, The Zero Suicide Institute, Education Development Center; **Michael Hogan**, PhD, Hogan Health Solutions, LLC; **Becky Stoll**, LCSW, Centerstone; **Michael W. Johnson**, MA, CAP, Commission on Accreditation of Rehabilitation Facilities International
Focus: **Crisis Response and Suicide Prevention**

MLunch12. Making Permanent Supportive Housing Work in Your Community

Ryman Ballroom F, Level 0

Andrew Sperling, MA, JD, National Alliance on Mental Illness
Focus: **Prevention, Peers and Recovery**

MLunch13. Lessons Learned: 10 Years of a First Episode Psychosis Program

Ryman Ballroom AB, Level 0

Wil Berry, MD, Deschutes County Behavioral Health; **Elizabeth Rentería-Holden**, LCSW,

Deschutes County Behavioral Health

Focus: Special Populations including Veterans, Older Adults, and LGBTQI

MLunch14. Beyond Beds and Beyond Bed Registries: Using Technology and Live Data to Forecast Community Crisis Needs

Ryman Ballroom C, Level 0

Wendy M. Farmer, MS, LPC, Behavioral Health Link; **Debbie L. Atkins**, LPC, Georgia Department of Behavioral Health and Developmental Disabilities
Focus: **Technology including EHRs, Apps, Wearables, Big Data, and AI**

MLunch15. Safe Consumption Spaces: Community Strategies

Jackson AB, Level M

Joe Pyle, MA, Thomas Scattergood Behavioral Health Foundation; **Vitka Eisen**, MSW, Ed.D, HealthRIGHT 360; **Tom Hill**, National Council for Behavioral Health
Focus: **Addictions and Co-occurring Disorders | Prevention, Peers and Recovery**

Orchestrating a Behavioral Health Symphony of Change
Tennessee Ballroom, Level 2

Monday, March 25

12:00 PM-1:00 PM



ORCHESTRATING A SYMPHONY OF CHANGE FOR BEHAVIORAL HEALTH

MONDAY, MARCH 25, 12:00 PM - 1:00 PM
TENNESSEE BALLROOM



DON'T MISS
THIS UNIQUE
AND COMPELLING
PERFORMANCE!

Registration is not required.
Grab a box lunch from
the Solutions Pavilion
(Ryman Exhibit Hall)
before heading to the show.



Reimagine the future of mental health and addictions in a singular, **SHOW-STOPPING MUSICAL PRODUCTION** featuring original songs and improvisation, TED-style talks, visual concert experiences and live music. Led by **BENJAMIN MILLER**, with performances by **TRAVIS ATKINSON, REBECCA ONIE, GLORIA WILDER** and special guests.

Monday Poster Presentations Group 1

12:00 PM - 12:30 PM | Ryman Exhibit Hall C1/C2, Level 0

P1. Competitors or Collaborators? How We Tackled Tobacco Together in Minnesota's Most Populous Counties
Katie O'Brien, RN, People Incorporated; Boyd Brown, JD, Avivo

P2. The Bridge Project: Overcoming Community and Policy Barriers to Treatment for Pregnant Women Addicted to Opioids in Rural North Georgia
Silke von Esenwein, MA, PhD, Emory University

P3. Behavioral Health Innovations for Children and Families in the Aftermath of Flint's Population-wide Lead Exposure
Lauren Tompkins, PhD, Genesee Health System; Elizabeth Burtch, LMSW, IMH-E, Genesee Health System

P4. Contemplative Practice: Mindfulness in Relationships and in Therapy
Jessie C. Everts, PhD, LMFT, Wayside Recovery Center

P5. The Art and Science of Data-driven Treatment Planning
Christy Winter, LMSW, Qualifacts; Heather Geerts, LICSW, Zumbro Valley Health Center

P7. Rethinking Staff Productivity: How CCBHC Prospective Payment Reimbursement Shapes Clinical Practice
Dorn Schuffman, MA, Missouri Coalition for Community Behavioral Healthcare; Christy Power, MS, LPC, CRAADC, MARS, Preferred Family Healthcare

P8. Zero Suicide: From Framework to Action Across Missouri
Bart Andrews, PhD, Behavioral Health Response; Emily Conde, Missouri Coalition for Community Behavioral Healthcare

P10. Scaling and Launching an Integrated, Results-focused Telehealth Program
Sandra K. Parker, MD, AltaPointe Health

P11. Juvenile Sequential Intercept Model
Siiri Sikora, LPC, NCC, CAADC, Oakland Community Health Network

P12. Making the Journey to Mixed-use Housing: 32 Years Later
Elisa Chow, PhD, ICL; Jose Cotto, LCSW, ICL

P13. Keeping Our Values Out Front in Value-based Partnerships
Gertie Quitangon, MD, Community Healthcare Network; Jeanie Tse, MD, ICL

P14. Integrating Ancillary Services to Improve SPMI Engagement
Samir Malik, MBA, Genoa Healthcare Telepsychiatry

P15. Using Continuous Quality Improvement Data to Drive Clinical Excellence
Angel Hull, PhD, Cenikor Foundation; David Lee, PhD, Cenikor Foundation

P16. Alive RVA: Successes of a Peer-run Warm Line
Lauren C. Stevens, LCSW, Richmond Behavioral Health Authority

P17. Engaging Peer Support Services for Recovery in Members With Intensive Needs
Stephanie Guthrie, CPRS, CFSS, MBA, Optum, UnitedHealth Group; Stacey Carpenter, Optum Behavioral Health

Check out the app

for more information on specific CE and CEU workshop credits.

Monday, March 25

Monday Poster Presentations Group 1

12:00 PM - 12:30 PM | Ryman Exhibit Hall C1/C2, Level 0

P18. Recovery Management Strategies and the Hazelden Betty Ford Model

Michael Tkach, MA, PsyD, LP, Hazelden Betty Ford Foundation; **Alice Cunningham**, Hazelden Betty Ford Foundation

P19. The Supported Employment

Demonstration: An Innovative Approach to Reducing the Need for Disability Benefits

Jarnee K. Riley, MS, Westat; **Erika Bonilla**, MS, Westat

P20. Transitional Age Youth With a Serious Mental Illness: A Multifaceted Approach to a Successful Outcome

Molly M. Young, MEd, CPRP, CPRP-C, Pathways, Inc.; **Heather Jackson**, AS, BA, CFRP, Pathways, Inc.

P21. Leading Change: Applying Motivational Interviewing to Leadership

Colleen Marshall, LMFT, Lifeskills.Inc.

P22. Tracking Staff Performance: No Margin, No Mission: Holding Staff Accountable for Performance

Kellan Tittle, MBA, People Incorporated

P23. Information Sharing Through an Electronic Service Plan

Matt Koren, MS, Allegheny HealthChoices, Inc.; **Nancy Jaquette**, LSW, Beaver County Behavioral Health and Developmental Services and Allegheny HealthChoices, Inc.

Monday Poster Presentations Group 2

12:30 PM - 1:00 PM | Ryman Exhibit Hall C1/C2, Level 0

P24. The Integration of Mental Health and Law Enforcement

Patricia Costales, LCSW, Guidance Center

P25. Can You Hear Me Now? Effectively Implementing First Episode Psychosis Services Within Rural and Isolated Communities

Bruce Adams, LMFT, Felton Institute; **Adriana Furuzawa**, MA, LMFT, CPRP, Felton Institute

P26. Family-centered Treatment in Response to the Opiate Epidemic

Sarah Long, LCSW, Helen Ross McNabb Center; **Will Giebert**, MPA, Helen Ross McNabb Center

P27. Increasing MAT Capacity Through the Project ECHO Telementoring Model

Amy Pearlman, MSW, LICSW, Beacon Health

P28. Mission Possible: Leveraging Behavioral Health as the Inroad to Integrated Care, Improved Outcomes, and Cost Savings

Alice Forrester, PhD, Clifford Beers; **Trude Piscitelli**, RN, Clifford Beers

P29. Utilizing Administrative Data to Inform the Development and Intervention of a First Episode Psychosis Specialty Care Program: Outcomes From the Field

Christopher Bory, PsyD, Beacon Health Options; **Robert W. Plant**, PhD, Beacon Health Options

Monday Poster Presentations Group 2

12:30 PM - 1:00 PM | Ryman Exhibit Hall C1/C2, Level 0

P30. How to Do a Quality Assessment, Transformational Collaborative Outcomes Management (TCOM) Style
Lynda Killoran, LCPC, Centerstone;
Lynn Steiner, MSW, Chapin Hall

P32. Veterans Treatment Courts: The Judicial and Treatment Collaboration
Scott Swaim, LMHC, Aetna Medicaid

P33. Disability Ally Initiative
Andrea Brognano, LMHC, NCC, Person Centered Care Services; **Alyssa M. D'Agosto**, MS, Person Centered Care Services

P34. Beyond the Grant: Building a Long-term Sustainability Plan With Payer Partners

Dawn S. Kingsley, MSHA, Centerstone;
Jan Goodson, MBA, Centerstone

P35. Challenging Cultures to Improve Care at State Hospitals

Jason Stringer, Oregon State Hospital, Oregon Health Authority; **Michelle Swanger**, OTR/L, Oregon State Hospital, Oregon Health Authority

P36. Strategic Application of Diversity Enhancement and Inclusion in Behavioral Health

Shelly Farnan, PsyD, Burrell Behavioral Health; **Karen Shipley**, PsyD, Burrell Behavioral Health

P37. Project Kickstart: Licensed Medication-assisted Treatment in a County Jail

Jane Calabrese, LPC, LCADC, CCS, John Brooks Recovery Center; **Michael Santillo**, LCADC, John Brooks Recovery Center

P38. Proving Value in a Value-based Service Environment: A Tier 3 Community-based Organization Approach to Wellness
Nadine Akinyemi, MHA, Bridging Access to Care

P39. 90 Days to Improved Outcomes
Thom Thomas, MA, Meridian Health Services

P40. Using the CCBHC Model to Reduce Wait Time and Increase Access
Sonia Vasdev, Burrell Behavioral Health;
Subodh Jain, Burrell Behavioral Health

P41. Peer Recovery Navigation: Beyond Billing

Jason P. Rilogio, CPS, CRS, FPS, Magellan Behavioral Health of Pennsylvania;
Tracy L. Shultz, MS, Magellan Behavioral Health of Pennsylvania

P42. Five Peer-centric Recommendations to Improve Experiences for People With Mental Health Conditions

Thomas Hart, JD, Anthem, Inc.; **Julie Erickson**, MA, National Alliance on Mental Illness

P43. Cognitive Impairment's Impact on Addiction Assessment and Recovery

David O'Neal, MS, LMHC, MHP, Sound Health

P44. Innovating and Impacting with CBT Plus : A Proactive Response to Statewide Medicaid Behavioral Health Changes

Reinhild F. Boehme, LISW-S, OhioGuidestone

P45. Building the Case for Young Adult-specific Programs: Maximizing Dollars and Making Real Sense

Marc A. Fagan, PsyD, Thresholds;
Vanessa V. Klonick, PhD, LCSW, Thresholds and the University of Texas at Austin

P46. Servant Leadership and Its Impact on Outcomes

Molly L. Esterl-Byrne, LCSW, Community Reach Center

P47. Victim Service Programming Through a Behavioral Health Lens

Candace Allen, MS, and **Catherine Oaks**, LMSW, Helen Ross McNabb Center

Monday, March 25

Monday General Session

1:15 PM - 2:15 PM | Delta Ballroom, Level 2

Addiction and Recovery: Three Speakers Tackle TED Talks



Solutions to Our Addictions Crisis

Johann Hari
Author, Chasing the Scream

What if everything you think you know about addiction is wrong? Johann Hari set out on a four-year, 12-country, 30,000-mile journey into the war on drugs and discovered three startling truths: Drugs are not what we think they are. Addiction is not what we think it is. And the drug war has very different motives than the ones we see on our TV screens. Prepare to have your assumptions and beliefs turned inside out as Hari shares the story of a life-changing journey that showed the world that the opposite of addiction is connection.



A Smarter Health System: Paving the Road to Recovery

Danielle Schlosser
Behavioral Health Clinical Lead, Verily

In a bold step to apply technical know-how to evolve treatment addressing opioid addictions, Verily (an Alphabet company, like its sister, Google) is teaming with other health care leaders to establish OneFifteen, a tech-enabled campus in Dayton, Ohio. Don't miss Danielle Schlosser's insider's view of this game-changing response to the opioid crisis that will include clinical services, housing for recovering patients and mixed-purpose buildings to help connect patients with social and other community support services that are critical for long-term recovery.



Addiction: Facts from Comforting Fictions

Sally Satel, MD
Practicing Psychiatrist and Lecturer, Yale School of Medicine

Dr. Sally Satel, a resident scholar at the American Enterprise Institute, isn't afraid to question conventional wisdom. At NatCon18, she challenged us to take a fresh look at addiction as a disease. This year, she's taking on "comforting fictions" with her trademark unflinching honesty. If addiction is a brain disease, what kind of disease is it? Is addiction really is "a disease like any other?" We hear that "addiction doesn't discriminate," but we know it does. Instead of narrowing our thinking on addiction, Dr. Satel seeks to widen it.

Monday Thought Leaders

2:45 PM - 3:45 PM



MTL1. How to Be Happy

Tennessee Ballroom, Level 2

Laurie Santos, PhD, Yale University

Focus: **Staff, Management, and Leadership**

MTL2. Beyond the ACEs Score: The Importance of Timing and Connection

Presidential Ballroom D, Level 2

Bruce D. Perry, MD, PhD, ChildTrauma Academy and Adjunct Professor, Northwestern University Feinberg School of Medicine

Focus: **Children and Adolescents | Trauma-informed Care and Trauma Treatment**



MTL3. The Art of Negotiation

Governor's Ballroom CD, Level 2

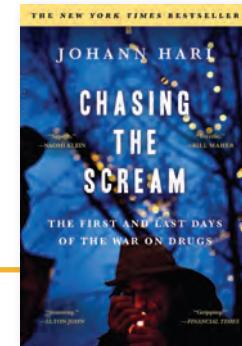
John (Jack) F. McCarthy, DBA, Babson College

Focus: **Staff, Management, and Leadership**



Film Festival:
ANGST (Full Screening)
Washington B, Level M

Monday, March 25, 2:45 PM-3:45 PM



Book
Signing:

Johann Hari

*Delta BCD
Lobby, Level 2*

Monday, March 25
2:15 PM-2:45 PM

Johann Hari, Chasing
the Scream

Monday, March 25

Monday TED-style Talks

2:45 PM - 3:45 PM | Magnolia Ballroom, Level M

MTED1. Suicide in the African American Community

Victor R. Armstrong, MSW, Atrium Health



Victor R.
Armstrong
(MTED1)

MTED2. Co-worker Fatigue: Navigating Stress and Communication in the Office and the Workforce

Angela Tate, MEd, LPC, Behavioral Health Response

The Innovation Zone

Ryman Exhibit Hall C1/C2, Level 0

Monday, March 25, 3:45 PM-4:15 PM

Client Engagement Best Practices

Matt Chamberlain, Welligent

Strategies for Battling the Opioid Crisis

Alan Staples, Cerner

What Works in Addiction Treatment

John Hamilton, Liberation Programs

When They Need Us Most: Engaging Patients During Level of Care Transitions

Julie Fine, Beacon Health Options

Why Pharmacy Value-Based Contracts Prepare You for Payer Risk Models

Evan Cohen, MBA, Genoa Healthcare

Check out the app

for more information on specific
CE and CEU workshop credits.

The Innovation Zone

Ryman Exhibit Hall C1/C2, Level 0

Monday, March 25, 5:30 PM-6:30 PM

Client Engagement Best Practices

Matt Chamberlain, Welligent

Helping Providers Embrace Technology

Rola Aamar, PhD, LMFTA, Relias

How Telepsychiatry Is the Elegant Solution to the Psychiatric Shortage

Michael Thompson, MD, InnovateL Telepsychiatry

How To Integrate Digital Tools Into Your Care Plans

Edward Melendez, MBA, myStrength, Inc.

Recruiting & Retaining Top Talent to Your Organization

Erik Marsh, DATIS HR Cloud

Strategies for Battling the Opioid Crisis

Alan Staples, Cerner

Monday Workshops B

4:15 PM - 5:15 PM

B1. IT Road Mapping: Are You Wasting Your EHR Dollars?

Ryman Ballroom AB, Level 0

Charlie Grantham, MTM Services, LLC

Focus: Technology including EHRs, Apps, Wearables, Big Data, and AI

B2. Black Men and Depression

Jackson CD, Level M

Sidney Hankerson, MD, MBA, Columbia University Medical Center

Focus: Special Populations including Veterans, Older Adults, and LGBTQI | Treating Mood Disorders

B3. Are We at a Telehealth Tipping Point?

Ryman Ballroom C, Level 0

Ayla C. Colella, LMHC, National Council for Behavioral Health; **Geoffrey Boyce**, MBA, InSight Telepsychiatry; **Jonathan D. Evans**, MA, InnovaTel Telepsychiatry; **Samir Malik**, MBA, Genoa Healthcare Telepsychiatry
Focus: Technology including EHRs, Apps, Wearables, Big Data, and AI

B4. A Roadmap for Becoming Co-occurring Competent

Jackson EF, Level M

Valerie Westhead, MD, MTM Services, LLC;

Katherine Schroeder, LMHC, MCAP, Aspire Health Partners
Focus: Addictions and Co-occurring Disorders

B5. Opioid Crisis Update: Where Are We Now? How Technology Can Help

Governor's Ballroom E, Level 2

Aaron Williams, MA, National Council for Behavioral Health; **Carol Duncan Clayton**, PhD, Relias; **Mark Sattler**, MA, LMFT, LMHC, LCAC, Aspire Indiana, Inc.; **Sandra Dixon**, LMSW, DCCCA; **Amy V. Lukowski**, PsyD, myStrength
Focus: Addictions and Co-occurring

Disorders | Technology including EHRs, Apps, Wearables, Big Data, and AI

B6. Claims Denial: Your Fault or Theirs?

Governors Ballroom A, Level 2

Michael D. Flora, MBA, MAEd, LCPC, MTM Services, LLC; **Scott Lloyd**, MTM Services

Focus: Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations

B7. Financing New Construction With No Money: A True Story of Urban Renewal, Politics, and Perseverance

Ryman Studio DE, Level 0

Alan Oberman, MSW, John Brooks Recovery

Focus: Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations

B8. Build-A-Value Proposition

Ryman Studio PQR, Level 0

Kristin M. Woodlock, RN, MPA, Woodlock & Associates, LLC

Focus: Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations

B9. Creating a Community Behavioral Health System

Lincoln CDE, Level M

David C. Guth, Centerstone

Focus: Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations

B10. Buying Into Biopsychosocial for Chronic Pain: Integrating Behavioral Approaches

Ryman Studio HI, Level 0

Brie Reimann, MPA, National Council for Behavioral Health; **Jennifer L. Murphy**, PhD, James A. Haley Veterans' Hospital

Focus: Bi-directional Primary and Behavioral Health Integrated Care

Monday Workshops B

4:15 PM - 5:15 PM

B11. Mass Violence: A Public Health Crisis

Tennessee Ballroom, Level 2

Sara Coffey, DO, Oklahoma State University Center for Health Sciences; **Frank Shelp**, MD, MPH, Envolve Health

Focus: **Clinical Practices**

Mental Health Association of Westchester;

Bethany Pacia, The Mental Health Association of Westchester

Focus: **Measurement-based Care**,

Outcomes, and Practice Improvements |

Social Determinants and Population Health

B12. Creating a Regional Data Science Lab: Integrating Behavioral Health, Public Health and Hospital Data Sets

Ryman Studio JK, Level 0

Jodi Long, MSW, LISW-S, LICDC-CS, Montgomery County Alcohol, Drug Addiction & Mental Health Services; **Josh Gratsch**, MS, Ascend Innovations, Inc.; **Barbara Marsh**, MSW, LISW-S, LICDC-CS, Public Health of Dayton & Montgomery County;

Jordan Doczy, Ascend Innovations, Inc.

Focus: **Technology including EHRs, Apps, Wearables, Big Data, and AI**

B16. Corporate Governance and Board Effectiveness: Process and Strategy

Ryman Studio ABC, Level 0

Karen Schnatterly, PhD, University of Missouri

Focus: **Board Governance**

B13. Emotional Fitness and the Multigenerational Workforce

Presidential Chamber A, Level 2

Robin Bouvier, CWPC, CCWS, Aon; **Rod Hart**, RN, COHN, FAAOHN, Aon

Focus: **Staff, Management, and Leadership**



Film Festival:

Andy Irons: Kissed By God

(Full Screening)

Washington B, Level M

Monday, March 25

5:30 PM-7:30 PM



B14. Many Roads to Prevention: VA's Approach to Public and Private Partnerships

Ryman Studio L, Level 0

Keita Franklin, LCSW, PhD, US Department of Veterans Affairs

Focus: **Special Populations including Veterans, Older Adults, and LGBTQI**

B15. Predict, Prioritize, Prevent: Improving Patient Outcomes and Controlling Costs

Ryman Ballroom DE, Level 0

Maura Gaswirth, LICSW, National Council for Behavioral Health; **Lindsay Ragona**, Central Nassau Guidance and Counseling Services, Inc.; **Cathy Karpowicz**, LMSW, The

Monday Workshops B

4:15 PM - 5:15 PM

B17. Building Resilience in Children

Lincoln A, Level M

Linda Henderson-Smith, PhD, LPC, National Council for Behavioral Health; **Stacey R. Roth**, LCSW, Hillsides; **Ashley Godwin**, Ardmore Behavioral Health Collaborative; **Joshua Mathieu**, Hillsides
Focus: **Children and Adolescents**

B18. We Want YOU for the Addiction Workforce! Hiring Amidst a Provider Shortage

Presidential Ballroom A, Level 2

Stephanie Pasternak, MPA, National Council for Behavioral Health; **Craig Kennedy**, MPH, Association of Clinicians for the Underserved
Focus: **Federal, State and Local Policy Initiatives | Staff, Management, and Leadership**

B19. Emotional Dimensions of Health Care

Presidential Chamber B, Level 2

David J. Woodlock, MS, ICL
Focus: **Clinical Practices**

B20. CCBHCs Put the C in Community: Coalition Building in Rural, Urban and Frontier Settings

Presidential Ballroom, Level 2

Ester M. Quilici, LADC, LCS, NCACII, CEAP,

SAP, CTCM, VITALITY UNLIMITED;

Aron Reiner, Achieve Behavioral Health;

Chantay D. Jett, MA, Wallowa Valley Center for Wellness

Focus: **Community-based Organizations and Certified Community Behavioral Health Clinics**

B21. Same Day Access: Why Wait?

Ryman Ballroom F, Level 0

Joy Fruth, MSW, MTM Services, LLC; **Stacey Alles**, LMHC, Compass Health
Focus: **Measurement-based Care, Outcomes, and Practice Improvements**

B22. Disrupting Behavioral Health:

What It Takes to Move the Field Forward
Jackson AB, Level M

Joe Pyle, Scattergood; **Mark Graham**, CBC Care; **Lisa Gutierrez Wang**, PhD, Center for Youth Wellness; **Wylie Belasik**, UliftU; **Elizabeth Markle**, PhD, Open Source Wellness; **Madhukar Trivedi**, MD, UT Southwestern Medical Center
Focus: **Measurement-based Care, Outcomes, and Practice Improvements**

B23. Give the Presentation of Your Life!

Ryman Studio MNO, Level 0

Gerry Sandusky, The Sandusky Group
Focus: **Organizational Excellence / Practice Improvement | Communications, Marketing and Branding**

Welcome Reception

*Ryman Exhibit Hall C1/C2
Level 0*

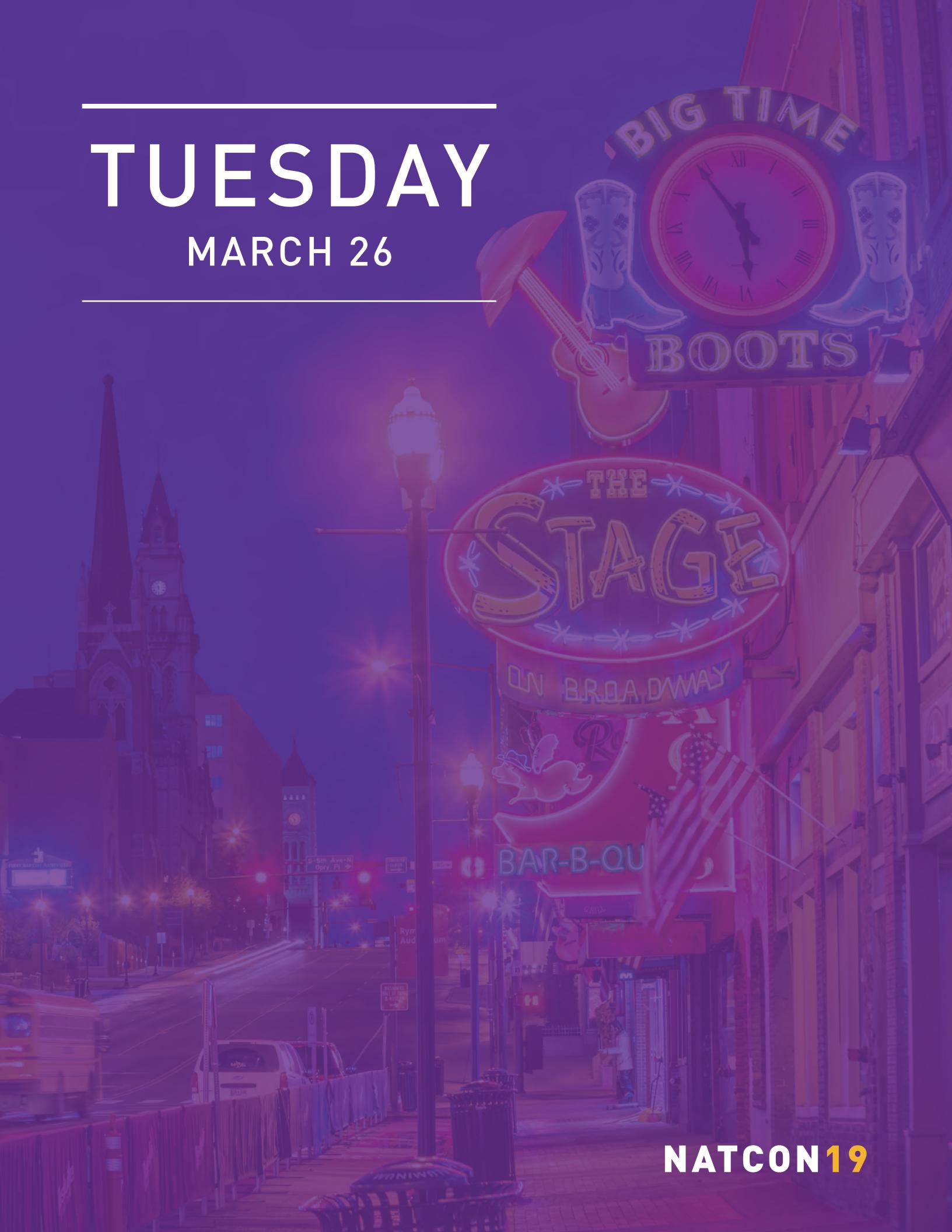
Monday, March 25

5:30 PM-6:30 PM



TUESDAY

MARCH 26



NATCON19

Tuesday General Session

8:30 AM - 9:30 AM | Delta Ballroom, Level 2



Rethinking Leadership:

Unleash Your People and Get Big Things Done

Becky Margiotta

Principal/Owner, Billions Institute

Becky Margiotta doesn't think small, and she won't let you think that way, either. She is the co-founder of the Billions Institute, an organization committed to unleashing billions of people to spread solutions to the world's biggest problems in the next 50 years. In 2015, she created the Skid Row School to train foundation and nonprofit executives how to effectively design and run large-scale change initiatives. Prior to that, she created and led the nationwide 100,000 Homes Campaign that housed 105,000 of the most long-term and medically vulnerable homeless people in just four years. That experience taught her that halfway solutions cost more than doing the right thing.

Margiotta inspires and supports leaders in the social sector to step all the way into what they're here to do on this planet – and it's always bigger than they thought. A West Point graduate, she commanded two Special Operations companies in the US Army.

Tuesday, March 26

Tuesday Thought Leaders

10:00 AM - 11:00 AM



TTL1. Winners Take All: Myths and Realities of How to Change the World

Presidential Ballroom D, Level 2

Anand Giridharadas, The True American and Winners Take All
Focus: **Staff, Management, and Leadership**



TTL2. Mental Health Treatment in Children: Five Things

That Work and Five That Don't

Tennessee Ballroom, Level 2

Harold S. Koplewicz, MD, Child Mind Institute
Focus: **Children and Adolescents**



TTL3. An Urgent Matter of Access: Pursuing Parity Amid the Greatest Public Health Crisis of Our Time

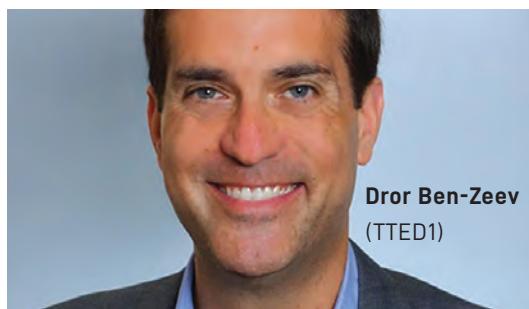
Governor's Ballroom CD, Level 2

Patrick Kennedy, Former U.S. Representative and Founder of DontDenyMe.org | Focus: **Public Health**

Tuesday TED-style Talks

10:00 AM - 11:00 AM

Magnolia Ballroom, Level M



Dror Ben-Zeev
(TTED1)

TTED1. The Future of Mental Health Care Is Sitting in Your Pocket

Dror Ben-Zeev, PhD, University of Washington

TTED2. Journalism, Language and Mental Health: Why What You Say Matters

Mark Joyella, Forbes

The Innovation Zone

Ryman Exhibit Hall C1/C2, Level 0

Tuesday, March 26, 9:30 AM-10:00 AM

Board Recruitment: Are You Recruiting Members You Truly Need or Only Nominating Those You Know? | **Dennis C. Miller**

Improving Lives Through Behavioral Health/Health System Partnerships
Andy Fosnacht, Netsmart

Medication Non-Adherence and Solutions
Tara Wiltrot, Pharm D, BCPS, Genoa

On-Demand Access to Care
Kristin M. Woodlock, RN, MPA, Woodlock & Associates, LLC

Turning Clinicians Into Leaders
Kristi McClure, LCSW, Relias

Tuesday Workshops C

11:30 AM - 12:30 PM

C1. What Does "Criminal Justice Savvy" Case Management Mean?

Jackson CD, Level M

Chanson Noether, MA, Policy Research Associates, Inc.; **Mark Giuliano**, LMSW, Westchester County Department of Community Mental Health; **Donna P. Vize**, LMSW, Volunteer Behavioral Health Care System, Inc

Focus: Juvenile and Criminal Justice



Film Festival: **Bedlam**
Documentary Screening
and Panel Discussion
Washington B, Level M

Tuesday, March 26
10:00 AM-11:30 AM

Lloyd Sederer, MD, New York State Office of Mental Health;
Kenneth P. Rosenberg, MD, Weill Cornell Medical College

C2. Teen Suicide: The Facts, the Interventions and What It's Really Like

Presidential Ballroom A, Level 2

Harold S. Koplewicz, MD, Child Mind Institute; **Kevin Hines**, The Kevin and Margaret Hines Foundation

Focus: Children and Adolescents | Crisis Response and Suicide Prevention

C3. Improving Response to Individuals With Mental Illnesses: The One Mind Campaign After 2.5 Years

Ryman Studio L, Level 0

Bryan V. Gibb, MBA, National Council for Behavioral Health; Chief **Louis M. Dekmar**, MPA, LaGrange Georgia Police Department; **Amy C. Watson**, PhD, CIT International; **Shannon Scully**, MPP, NAMI, National Alliance on Mental Illness

Focus: Mental Health First Aid

C4. How to Manage Managed Care

Ryman Ballroom C, Level 0

Joe Parks, MD, National Council for Behavioral Health

Focus: Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations

C5. For Better or Worse: Medicaid Waivers in 2019

Ryman Ballroom DE, Level 0

Judith Solomon, JD, Center on Budget and Policy Priorities; **Hannah Katch**, MPP, Center on Budget and Policy Priorities; **Chuck Ingoglia**, MSW, National Council for Behavioral Health

Focus: Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations | Federal, State and Local Policy Initiatives

C6. Is Medicare a Missed Opportunity?

Ryman Studio ABC, Level 0

David R. Swann, MA, LCAS, CCS, NCC, LPC,

Tuesday Workshops C

11:30 AM - 12:30 PM

MTM Services, LLC

Focus: Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations

C7. Bundled Payments for Addiction Services

Ryman Studio PQR, Level 0

Nina Marshall, MSW, National Council for Behavioral Health; **Greg Williams**, MA, Facing Addiction with NCADD; **Shawn Ryan**, MD, BrightView Health

Focus: Addictions and Co-occurring Disorders | Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations

C8. Moving VBP Culture From C-suite to Staff

Ryman Studio DE, Level 0

Mindy Klowden, MNM, National Council for Behavioral Health; **J.C. Carrica**, Ed.D., CAC, Southeast Health Group; **John Chianelli**, MS, OTR, CCTP, Centers for Independence; **Robert J. Basile**, PsyD, Metropolitan Center for Mental Health

Focus: Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations

C9. Collaborative Documentation: There's Nothing Basic About it

Jackson EF, Level M

Joy Fruth, MSW, MTM Services, LLC; **Michael D. Flora**, MBA, MAEd, LCPC, MTM Services
Focus: Measurement-based Care, Outcomes, and Practice Improvements

C10. It Takes a Village: How to Coordinate and Pay for a Community Response to Health Inequities

Ryman Studio HI, Level 0

Heidi Arthur, LMSW, Health Management Associates; **Mark Redding**, MD, Community

Health Access Project (CHAP); **Ellen Breslin**, MPP, Health Management

Associates

Focus: Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations | Public Health

C11. Suicide Prevention: Reaching Men in the Middle Years

Presidential Ballroom B, Level 2

Christine Moutier, MD, American Foundation for Suicide Prevention

Focus: Crisis Response and Suicide Prevention

C12. Trauma-informed Primary Care: Concrete Steps to Make It Happen

Lincoln CDE, Level M

Karen Johnson, MSW, LCSW, National Council for Behavioral Health; **Tracy Knight**, MSW, LICSW, Bread for the City; **Rina Ramirez**, MD, FACP, Zufall Health Center; **Kathy L. Orchen**, PA, MPH, Zufall Health Center

Focus: Trauma-informed Care and Trauma Treatment

C13. Peer Services in the Emergency Department

Ryman Ballroom F, Level 0

Tom Hill, MSW, National Council for Behavioral Health; **Eric McIntire**, RWJ Barnabas Institute for Prevention and Recovery; **J. Craig Allen**, MD, Hartford HealthCare; **Deb Dettor**, M.S., Anchor Recovery Community Center and Providence Center

Focus: Addictions and Co-occurring Disorders | Prevention, Peers and Recovery

C14. Why Nonprofits Should Run Culture Like a Project

Presidential Chamber B, Level 2

Jim Triandiflou, MBA, Relias

Focus: Staff, Management, and Leadership

Tuesday Workshops C

11:30 AM - 12:30 PM

C15. Trauma-informed Care: The Key to Successful CCBHC Implementation

Governor's Ballroom A, Level 2

Linda Henderson-Smith, PhD, LPC, National Council for Behavioral Health; **Jolene Rasmussen**, MS, Texas Council of Community Centers; **Andrea Richardson**, MS, Bluebonnet Trails Community Services; **Grace White**, MSN RN APHNBC, MHMR of Tarrant County
Focus: Trauma-informed Care and Trauma Treatment

C16. Transforming the State of Youth Mental Health

Ryman Studio MNO, Level 0

Moitreyee Sinha, PhD, citiesRISE; **Alfiee M. Breland-Noble**, PhD MHSc, The Steve Fund and Principal Director, The AAKOMA Center; **Nance Roy**, Ed.D, The Jed Foundation; **Bob Filbin**, Crisis Text Line
Focus: Children and Adolescents

C17. Live Demonstration and Expert Panel: Making a 30-Minute Brief Intervention a Reality in Integrated Behavioral Health and Primary Care

Governor's Ballroom E, Level 2

Brie Reimann, MPA, National Council for Behavioral Health; **Jonathan Muther**, PhD, Salud Family Health Centers; **Andrew Philip**, PhD, Primary Care Development Corporation; **Clarissa Aguilar**, PhD, The Center for Health Care Services
Focus: Bi-directional Primary and Behavioral Health Integrated Care

C18. Getting Prepared for a Changing of the Guard: A Guide to a Solid Succession Plan

Ryman Studio JK, Level 0

Stuart Meyers, MBA, Ed.D, The Meyers Group
Focus: Board Governance | Staff Management, and Leadership

C20. Adolescent SBIRT in Practice: From Implementation to Realized Clinical and Operational Outcomes

Lincoln A, Level M

Pam Pietruszewski, MA, National Council for Behavioral Health; **Alexa Eggleston**, JD, Conrad N. Hilton Foundation; **Barbara Wachtel-Nash**, PsyD, Jordan Valley Community Health Center
Focus: Addictions and Co-occurring Disorders

C21. Cracking the Code of Medication Adherence: Leveraging Pharmacy to Improve Health Outcomes and Consumer Engagement

Jackson AB, Level M

Melissa Odorzynski, PharmD, MPH, Genoa Healthcare, LLC
Focus: Measurement-based Care, Outcomes, and Practice Improvements

C22. Changing Organizational Culture Is So Very Hard to Do!

Ryman Ballroom AB, Level 0

Jeff Richardson, Mosaic Community Services
Focus: Staff, Management, and Leadership

Book Signing:
Anand Giridharadas

Delta BCD Lobby, Level 2

Tuesday, March 26

11:00 AM-11:30 AM

Anand Giridharadas, The True American and Winners Take All

WINNERS TAKE ALL

The ELITE CHARADE of CHANGING the WORLD



ANAND GIRIDHARADAS

Tuesday Ignite Sessions (Round 1)

11:30 AM - 12:30 PM | Magnolia Ballroom, Level M

IGS1. How Women of Country Music Made Me the Man I Am Today
Mark Ishaug, MA, Thresholds



IGS2. Surviving Parkland: Resilience as Resistance
Mei-Ling Dena D. Hoshing,
 Marjory Stoneman Douglas High School

IGS3. Parallels: Songwriting and Therapeutic Connection
Travis J. Atkinson, MS, LPC,
 TBD Solutions

Mei-Ling Dena D. Hoshing
 (ISG2)

IGS4. Redefining Retirement: How Drawing, Taoism and Knives Keep Life Sharp and Why You Should Never Truly Retire
F. John Potter, PhD, Nashville Knife Sharpening LLC

IGS5. Homesteading: The Biofuel for Wellbeing
Shanna B. Tiayon, PhD, Private Practice

IGS6. Unexpected Uncle: How Adapting to Change Can Help You Find Your Purpose
James A. Wallace, BSW, ACH Child and Family Services

RESEARCH SYMPOSIUM

Tuesday, March 26
Hermitage CD, Level M

At the first NatCon Research Symposium, individuals and organizations from a variety of settings including academia, nonprofits, the private sector, government agencies, health care systems and provider agencies will present original research related to the prevention, diagnosis or treatment of mental illnesses or addictions. Discussions will address the soundness of the research methodology, efficacy of the intervention tested, generalizability of the results to the broader health care system and the extent to which the intervention has potential to substantially improve the quality of care and health outcomes.

RS1. Less Treatment Improves Care
Sandra Steingard, MD, Howard Center
 11:30 AM - 12:30 PM
 Focus: **Addiction and Co-occurring Disorders**

RS2. Healing their Mind Shouldn't Break their Heart
 1:00 PM - 2:00 PM
John W. Newcomer, MD, South Florida Behavioral Health Network;
Ginger E. Nicol, MD, CEDS, Washington University School of Medicine
 Focus: **Clinical Practices | Treating Mood Disorders**

RS3. Self-selecting Your Antidepressant
 3:45 PM - 4:45 PM
Boadie W. Dunlop, MD, Emory University School of Medicine
 Focus: **Clinical Practices | Measurement-based Care, Outcomes, and Practice Improvements | Treating Mood Disorders**

Tuesday Poster Presentations Group 3

1:00 PM - 1:30 PM | Ryman Exhibit Hall C1/C2, Level 0

P48. Behavioral Healthcare IS Health Care: Integration Through Acquisition
Pamela Gill, RN, MA, Recovery Resources

P49. Addiction as a Response to Developmental Trauma

Charles Franke, MSW, LCSW, Chestnut Health Systems

P50. Meeting Clients Where They Are: Providing Innovative Mobile Treatment Solutions

Kelly Whitman, LCSW, BestSelf Behavioral Health, Inc; Margery L. Stanton, LMHC, BestSelf Behavioral Health, Inc.

P51. How Does That Work? BHC Services in a Bi-directional Setting

Clarissa Aguilar, PhD, The Center for Health Care Services

P52. Strategic Partnerships: A Path Toward Growth

Teresa Garate, PhD, Gateway Foundation; Roueen Rafeyan, MD, Gateway Foundation

P53. Beyond School-based Clinics: New Approaches in New York City Schools

Marilyn Jacob, PhD, LCSW, The Jewish Board; Todd Karlin, PsyD, Astor Services for Children & Families

P54. Client Engagement and Outcomes in an Office-based Opioid Treatment Program in an Integrated Primary Care Clinic

Laura Peters, MPH, Richmond Behavioral Health Authority; Sara Hilleary, MS, CRC, CSAC, Richmond Behavioral Health Authority

P55. Integrating Substance Abuse Treatment Into the Care of the Hospitalized Patient

Phillip Brooks, MA, LMHC, First Step of Sarasota, Inc.

P56. Words Matter: The Power of Nurturing Relationships

Aaron Baumgartner, MA, LPCC, Pathways Counseling Center, Inc.; Elaine Kiene, MS Ed, LPCC, Pathways Counseling Center, Inc.

P57. Improving Patient Safety and Reducing Suicide Risk Through Simulation Training, Ligature Removal, and Staff Engagement

Dale J. Brickley, PhD MBA, WellSpan Philhaven; Heidi McMullan, MSN, RN-BC, CPHQ, WellSpan Philhaven

The Innovation Zone

Ryman Exhibit Hall C1/C2, Level 0

Tuesday, March 26, 12:30 PM-2:15 PM

Becoming Person-centric: Strategies for Connecting Data, Solutions and Services Across the Continuum of Care
Suzanne Malmkar, CRCR, Cerner

Harnessing the Power of Recovery Coaches to Bridge the Gap between Medication-assisted Treatment and the Recovery Community
Bonni Hopkins, Liberation Programs

Establishing a Telepsychiatry Program
Jonathan D. Evans, MA, InnovaTel

How To Integrate Digital Tools Into Your Care Plans
Edward Melendez, MBA, myStrength

Outcomes: One Word, Many Meanings. Which is Correct?
David J. Woodlock, MS, ICL

Transform OUD Systems of Care by Increasing Access and Effectiveness of Medication-assisted Treatment
Robert W. Plant, PhD, Beacon Health

Tuesday, March 26

Tuesday Poster Presentations Group 3

1:00 PM - 1:30 PM | Ryman Exhibit Hall C1/C2, Level 0

P58. Building Payer Partnerships in a Value-based World

Dawn S. Kingsley, MSHA, Centerstone

P59. Leveraging Technology to Enhance Access: A Review of Impact, Cost-effectiveness and Challenges

Hossam M. Mahmoud, MD MPH, Regroup Therapy; **Michael Raymond**, LCPC, OSF HealthCare System

P60. The Intersection of MAT and Integrated Care: Where We Should Be!

David Freedman, MEd, Memorial Healthcare; **Joyce Myatt**, MHSA, Memorial Healthcare

P61. Jail Diversion and Recovery Through Peer Support

Morgan C. Black, LMHCA, Thurston-Mason Behavioral Health Organization; **Kenna Brooks**, CPC, Thurston-Mason Behavioral Health Organization

P62. Health Homes: Delivering Care That Changes People's Lives

Mandi Ryan, MSN, RN, Centerstone

P63. Becoming a Center of Excellence

Lynn Jones, MEd, SPHR, SHRM-SCP, Washington County Mental Health Services; **Susan C. Loynd**, MA, SHRM-SCP, Washington County Mental Health Services

P64. The Recovery Data Platform: Unleashing the Power of Peer Recovery Coaching Programs Through Outcome Measures

Philip Rutherford, Faces & Voices of Recovery; **Jesse Wheeler**, Faces & Voices of Recovery

P65. Managed Care Strategies for Strengthening Peer Support

Kim MacDonald-Wilson, ScD, CRC, CPRP, Community Care Behavioral Health Organization; **Tracy Carney**, CPS, CPRP, Community Care Behavioral Health

P66. Coordinated Specialty Care for Early Psychosis Implementation in Four U.S. States

Adriana Furuzawa, MA, LMFT, CPRP, Felton Institute; **Patrice Fetzer**, LISW-S, Northeast Ohio Medical University

P67. Pain Recovery: Using a Biopsychosocial Approach to Help Your Patients Understand Pain

Terri VanDeCarr, PT, CFC, TPS, PrimaryOne Health; **Staci Swenson**, MA, MSW, LISW-S, PrimaryOne Health

P68. The Antidote for Burnout

Amanda Bushek, LPC, LAC, MAC, Mental Health Partners

P69. A Community's Approach to Addressing Workforce Shortage

Kim Yeagle, MSW, LCSW, Missouri Coalition for Community Behavioral Healthcare; **Amy Shelley**, MOL, Ozarks Technical College

P70. Reduction of Barriers to Opioid Treatment in Vermont With a Dispensing Device and a Smartphone App

John Brooklyn, MD, Howard Center Chittenden Clinic and Clinical Assistant Professor of Family Medicine and Psychiatry, University of Vermont

P71. The Impact of Comprehensive MAT Services During Incarceration on Post-reentry Overdose and Mortality Rates

Linda Hurley, MA, LCDCS, CAGS, CODAC Behavioral Healthcare; **Rosemarie Martin**, PhD, Brown University, New England Addiction Technology Transfer Center

P72. Fight, Flight, or Freeze? Understanding Appeasement in Treating Sexual Trauma in the Era of #metoo

Amber S. Rickert, MPH, LCSW, Los Angeles Child Guidance Clinic

Tuesday Lunch 'N Learns

1:00 PM - 2:00 PM

TLunch1. Addressing Substance Use: Empowering Traditional Health Care Settings

Ryman Ballroom DE, Level 0

Teresa M. Halliday, MA, National Council for Behavioral Health; **Pam Pietruszewski**, MA, National Council for Behavioral Health; **Sandeep Kapoor**, MD, MS-HPPL, Northwell Health and Zucker School of Medicine at Hofstra/Northwell

Focus: **Addictions and Co-occurring Disorders**

TLunch2. Pay for Success Liftoff! A Candid Conversation About PFS Design and Partnerships

Presidential Chamber B, Level 2

Martin Lenarz-Geisen, Nonprofit Finance Fund; **Shannon Mong**, PsyD, In-Sight Associates; **Faith Richie**, MBA, Telecare Corporation; **Celia Barker**, PMP, Meals on Wheels America; **Andé Peña**, MSW, La Familia Focus: **Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations**

TLunch3. Make Social Media Work for Your Organization

Jackson EF, Level M

Trevor Brennan, National Council for Behavioral Health; **Vic DiGravio**, MPA, Association for Behavioral Healthcare; **Bart Andrews**, PhD, Behavioral Health Response; **Natasha West**, MS, Social Coasting, LLC Focus: **Communications, Marketing and Branding**

TLunch4. Let Your Data Do the Talking: Use Your Data to Articulate Your Value and Blow Away Your Audience

Ryman Studio DE, Level 0

Janette Nuspl, MS, LPC, NPC, CPRSS, Grand Lake Mental Health Center, Inc.; **Samantha Holcombe**, MPH, National Council for Behavioral Health

Focus: **Community-based Organizations and Certified Community Behavioral Health Clinics**

TLunch5. Systems of Support: Behavioral Health Crisis Stabilization and Prevention

Presidential Chamber A, Level 2

Luke Crabtree, JD-MBA, Project Transition; **Stacey Dixon**, MHA, PhD, BlueCare Tennessee

Focus: **Crisis Response and Suicide Prevention**

TLunch6. Improving Care Through Youth and Family Involvement

Ryman Studio HI, Level 0

Millie Sweeney, MS, Family-Run Executive Director Leadership Association; **Johanna Bergan**, Youth MOVE National; **Gail M. Cormier**, MS, North Carolina Families United Focus: **Children and Adolescents**

TLunch7. Internal Communications: Improve Organizational Effectiveness, Happiness and Alignment

Ryman Studio JK, Level 0

Mark Ishaug, MA, Thresholds; **Mark Fontaine**, MSW, FADAA; **Carl Clark**, MD, Mental Health Center of Denver

Focus: **Communications, Marketing and Branding**

TLunch8. SPAs, Waivers and APMs: State Policy Levers to Sustain the CCBHC Model

Ryman Studio ABC, Level 0

Jolene Rasmussen, MS, Texas Council of Community Centers; **Brie Reimann**, MPA, National Council for Behavioral Health

Focus: **Community-based Organizations and Certified Community Behavioral Health Clinics**

Tuesday Lunch 'N Learns

1:00 PM - 2:00 PM

TLunch9. Achieving Results: How to Reduce Emergency Room Visits

Ryman Studio L, Level 0

Linda Henderson-Smith, PhD, LPC,

National Council for Behavioral Health;

Sarah Arnquist, MPH, Beacon Health

Options; **Tina-Marie Brown**, LCSW-C, Eastern Shore Crisis Response Services

Focus: **Crisis Response and Suicide Prevention**

TLunch10. What Is Happening in Telehealth Policy?

Ryman Studio PQR, Level 0

Tim Swinford, MS, LPC, Compass Health;

Michael Petruzzelli, MPA, National Council for Behavioral Health

Focus: **Federal, State and Local Policy**

Initiatives | Technology including EHRs, Apps, Wearables, Big Data, and AI

TLunch11. Intersection of Domestic Violence and Substance Abuse

Ryman Studio MN, Level 0

Melody M. Madaris, MRC, CRC, CMHT,

EMDRII, North Mississippi Commission on Mental Health and Mental Retardation

Focus: **Social Determinants and Population Health**

TLunch12. Lessons Learned From Across the Pond: A Journey to Adapt Leadership, Culture, and Engagement to Improve Clinical Outcomes in England's Solent National Health Services Trust

Ryman Ballroom F, Level 0

Jackie Ardley, MBA, RGN, Solent NHS Trust;

Matthew Hall, RN, MBA, Solent NHS Trust

Focus: **Staff, Management, and Leadership**

TLunch13. When Race/Racism Is the Elephant in the Room: How to Bring Up Race in Therapeutic Conversations and Not Come Undone

Ryman Ballroom AB, Level 0

Sherronda Jamerson, CDP, MA, University

Of Washington; **Andrea G. Noble**, MA, LMHC, CDP, Youth Eastside Services

Focus: **Under-served Communities, Diversity, and Cultural Competence**

TLunch14. Rush: Revolution, Madness and the Visionary Doctor Who Became a Founding Father

Ryman Ballroom C, Level 0

Stephen Fried, Columbia University, University of Pennsylvania

Focus: **Clinical Practices**

TLunch15. Myths, Facts and Caring: Neuropsychiatric Symptoms and Misdiagnosis in Older Adults

Jackson AB, Level M

Nicole Cadovius, BS, MBA, MSM, National Council for Behavioral Health; **Brent P. Forester**, MD, MSc., McLean Hospital

Focus: **Special Populations including Veterans, Older Adults, and LGBTQI**



Book Signing:
Stephen Fried

Delta BCD Lobby, Level 2

Tuesday, March 26

2:00 PM-2:30 PM

Stephen Fried, Columbia University, University of Pennsylvania
Author of Rush: Revolution, Madness & the Visionary Doctor Who Became a Founding Father

Tuesday Poster Presentations Group 4

1:30 PM - 2:00 PM | Ryman Exhibit Hall C1/C2, Level 0

P73. Project Warm Hand-off: From Rescue to Treatment

Karen Wolownik-Albert, LCSW, Gateway Foundation; Sally Thoren, CADC, Gateway Foundation

P74. The Many Systems of Addiction: Using Ecological Systems Theory to Identify Solutions at Every Level

Cynthia L. Whitaker, PsyD, MLADC, Greater Nashua Mental Health Center

P75. Reverse Integration: How to Integrate Primary Care into Community Behavioral Health

Jeffrey Eisen, MD, MBA, Cascadia Behavioral Healthcare; John Duke, MBA, Cascadia Behavioral Healthcare

P76. School-based SBIRT: Innovation in Web-based Screening and Triage for Middle School Students

Margaret A. Soukup, MFT, King County Behavioral Health and Recovery; Evan Elkin, MA, Reclaiming Futures

P77. Collaborative Network Approach: Applying Open Dialogue Principles in Vermont's Public Sector

Sandra Steingard, MD, Howard Center

P78. Mental Health on Demand: Reducing Re-hospitalization Through Open Access to Services

Stacie Huber, MA, LPC, Community Guidance Center; Michelle L. Barnhart, MS, Community Guidance Center

P79. Certified Community Behavioral Health Clinics: A Rural Pennsylvania Journey in Collaboration

Mark Wendel, MA, CenClear; Kristin Kuruzovich, BS, CenClear

P80. Phased-based Care: A Novel Approach to Utilization Management and Clinical Response

Sharon Raggio, LPC, LMFT, MBA, Mind Springs Health

P81. Mental Health Innovations in the Millennial Workplace: Suicide Prevention and Wellness Programs That Work

Margaret Hines, Kevin and Margaret Hines Foundation; April Foreman

P82. Accessing Medicaid Substance Use Disorder and Recovery Support Services

Erin McMullen, MPP, Medicaid and CHIP Payment and Access Commission

P83. Physician Support: Common Pitfalls in Creating Peer Support Programs for Physicians and ACPs

Karla Lever, PhD, LPCS, CEAP, Atrium Health; Erica G. Todd, MS, LPC, Atrium Health

P84. We Can't Do It Alone: Emergency Department + Community-based Organization = Success

Mary Silberstein, LCSW-R, CASAC2, Central Nassau Guidance and Counseling Services, Inc.; Linda DeMasi, MBA, Northwell Health

P85. Driving Staff Performance: Developing Balanced Performance Scorecards for Improved Outcomes

Sandy Hall, LISW, LMSW, Harbor Behavioral Health; Katie Morrow, MPA, LBSW, Streamline Healthcare Solutions, LLC

P86. First Do No Harm: "AIMS" to Improve Clinical Care Through an Innovative Partnership

Karen Rhea, MD, Centerstone of Tennessee; Mindy Olivarez, MBA, QualityImpact, The COSEHC Practice Transformation Network

Tuesday Poster Presentations Group 4

1:30 PM - 2:00 PM | Ryman Exhibit Hall C1/C2, Level 0

P87. Journey to Bipolar Recovery: A Path to Improved Outcomes

Carolyn Kroot, BGS, MBA, Terros Health

P88. Revenue Diversification Through Service Acquisition: A Community Center Perspective

Ashley Sandoval, MBA, Emergence Health

P89. Challenging the Status Quo: Peer Support in the 21st Century

Lisa Kugler, PsyD, Beacon Health Options; **Clarence Jordan**, MBA, Beacon Health

P90. Peer Training and Workforce Development in Behavioral Health: Lessons From Family-run

Organizations Working in Child and Family Behavioral Health Systems

Sandy Bumpus, MSW, FSS, Oregon Family Support Network; **Tammi S. Paul**, MA, FSS, Oregon Family Support Network

P91. Rapid Job Placement for Individuals With Substance Use Disorders

Lauren Unger, CSAC, QMHCM, Popping Up Recovery LLC

P92. Beyond Health Care: The Role of Social Determinants in Reducing Psychiatric Rehospitalization

Laura Isabelle, LMSW, Rehabilitation Support Services; **Lena Johnson**, Rehabilitation Support Services

P94. Meaning, Money and Migration: Addressing the Behavioral Health Workforce Epidemic

Travis J. Atkinson, MS, LPC, TBD Solutions; **Nicole Pashka**, MS, CRC, CPRP, Thresholds

P95. 10 Steps to Cybersecurity Maturity

Uday Madasu, Jewish Board of Family and Children's Services; **Hariharan Madhavan**, CISA,CISM, GAVS Technologies NA, Inc.

P96. Collaborating to Deliver Whole Person-Centered Care Coordination: Preparing for MassHealth's Health Care Transformation

Anne Pelletier Parker, LICSW, ACSW, Advocates; Behavioral Health Partners of MetroWest; **Sherry A. Ellis**, LICSW, Spectrum Health Systems

P97. Project: Play With Me! A Grassroots Effort to Encourage the Protective Factor of Play in Preventing and Alleviating Childhood Trauma and Toxic Stress Symptoms

Kristine Nunn, MA, LMFT, and **Lisa Felsman**, BS, Centerstone of Indiana

The Innovation Zone

Ryman Exhibit Hall C1/C2, Level 0

Tuesday, March 26, 3:15 PM-3:45 PM

Becoming Person-centric: Strategies for Connecting Data, Solutions and Services Across the Continuum of Care

Suzanne Malmkar, CRCR, Cerner

Beyond Trauma-informed Care: The Critical Role of Resilience

Anthony Salerno, PhD, National Council for Behavioral Health, and NYU

Harnessing the Power of Recovery Coaches to Bridge the Gap Between Medication-assisted Treatment and the Recovery Community

Bonni Hopkins, Liberation Programs

Helping Providers Embrace Technology

Rola Aamar, PhD, LMFTA, Relias

Medication-assisted Treatment and Drug Trends for 2019

Stephanie Kornechuk, Pharm D, Genoa

Tuesday General Session

2:15 PM - 3:15 PM | Delta Ballroom, Level 2

A Fireside Chat with the Assistant Secretary for the Substance Abuse and Mental Health Services Administration



Elinore McCance-Katz, MD, PhD
*Assistant Secretary for Mental Health and Substance Use,
Substance Abuse and Mental Health Services Administration*

Dr. Elinore McCance-Katz is no stranger to being first. She is the first Assistant Secretary of Health and Human Services for Mental Health and Substance Use, and she previously served as the first chief medical officer for the Substance Abuse and Mental Health Services Administration, the agency she now heads. She is a national leader in addressing the overprescribing of opioids and management of patients with chronic pain and has spent more than 25 years as a clinician, teacher and researcher. Today, she is ready to hear from you.

Bring your questions about the future of mental health and addiction treatment. Should schizophrenia be reclassified as a brain disease? How can we ensure that people have access to the help they need? How do we address the twin scourges of increasing suicides and drug overdoses, which are driving our life expectancy down? No question is too big or too small!

Tuesday, March 26

Tuesday Workshops D

3:45 PM - 4:45 PM

D1. Assisted Outpatient Commitment: Implementation Successes and Challenges From the Trenches

Ryman Studio MNO, Level 0

Lisa Callahan, PhD, Policy Research Associates, Inc.; **Cindy Gipson**, PhD, Baldwin County, Alabama, Assisted Outpatient Treatment Program; **Robert Weisman**, DO, University of Rochester; **Mark Giuliano**, LMSW, Westchester County Dept. of Community Mental Health
Focus: Juvenile and Criminal Justice

D2. The State (and Future) of Crisis Call Center Services

Presidential Chamber A, Level 2

Flannery Peterson, MPH, PMP, National Council for Behavioral Health; **John Draper**, PhD, National Suicide Prevention Lifeline and Vibrant Emotional Health; **David Covington**, LPC, MBA, RI International
Focus: Crisis Response and Suicide Prevention

D3. Intercept 0: Enhancing Law Enforcement and Crisis Services Response

Governor's Ballroom A, Level 2

Chanson Noether, MA, Policy Research Associates, Inc.; **Dan Abreu**, MS CRC LMHC, Policy Research Associates, Inc.; **Margie Balfour**, MD, PhD, ConnectionsAZ, Inc.; **Thomas Von Herment**, BS, CIT International
Focus: Juvenile and Criminal Justice

D4. The Proof Is in the Data: Easy Recipes for Reliable Data Collection and Reporting

Ryman Studio DE, Level 0

Charlie Grantham, MTM Services, LLC; **Scott Lloyd**, MTM Services, LLC
Focus: Measurement-based Care, Outcomes, and Practice Improvements

D5. Implementing Same Day Access for SUD Treatment Services

Jackson EF, Level M

Michael D. Flora, MBA, MAEd, LCPC, MTM

Services, LLC; **Jeff Marshall**, MBA, MFI Recovery Center; **Joy Fruth**, MSW, MTM Services, LLC
Focus: Addictions and Co-occurring Disorders

D6. Hot Topics in Employment: Impaired Employees and Medical Marijuana, Sexual Harassment and Service Animals

Ryman Studio HI, Level 0

Ronald Zimmet, JD, Mental Health Risk Retention Group
Focus: Staff, Management, and Leadership

D7. Turning Down the Heat on Adolescent Substance Use: A Toolkit for Reframing Substance Use and Its Prevention

Ryman Studio L, Level 0

Julie Sweetland, PhD, FrameWorks Institute
Focus: Addictions and Co-occurring Disorders

D8. SAMHSA New TA Centers and Resources

Lincoln A, Level M

Deepa Avula, MA, SAMHSA
Focus: Measurement-based Care, Outcomes, and Practice Improvements

D9. Reaching Refugees, Asylees and Other Immigrant Communities Through Integrated Care

Ryman Studio JK, Level 0

Mindy Klowden, MNM, National Council for Behavioral Health; **Madiha Tariq**, MPH, ACCESS Community Health and Research Center; **Rachel Quintanilla**, LMSW, Project Vida Health Center; **Karen Jankowski**, MD, University of Minnesota – Community-University Health Care Center
Focus: Bi-directional Primary and Behavioral Health Integrated Care

D10. Applying Technology to Addiction Treatment

Ryman Ballroom F, Level 0

Marc Fishman, MD, Maryland Treatment Centers; **J. Craig Allen**, MD, Hartford

Tuesday Workshops D

3:45 PM - 4:45 PM

HealthCare; **Hans Morefield**, CHESS Health; **Alan Ryan**, RPh, MBA, Sandoz, a Novartis Company; **Matt Sopcich**, myStrength, Inc. Focus: **Addictions and Co-occurring Disorders** | Technology including EHRs, Apps, Wearables, Big Data, and AI

D11. The Value of Collaboration: Health Systems & Community Behavioral Health

Presidential Ballroom A, Level 2

Rebecca B. Chickey, MPH, American Hospital Association; **Megan L. Simpson**, LISW, UnityPoint Health – St. Luke's; **Aaron D. McHone**, MBA, UnityPoint Health; **Sheila Martin**, LISW, Siouxland Mental Health Center; **Inna Liu**, LCSW, Beacon Health Options; **Erica A. Hunt**, PsyD, Community Services NW Focus: **Bi-directional Primary and Behavioral Health Integrated Care** | Financing including Medicaid Waivers, Value-based Purchasing, and Benefit Design Innovations

D12. Long-acting Medications for Schizophrenia: Even Your Payer Wants You to Use Them

Ryman Ballroom DE, Level 0

Chuck Ingoglia, MSW, National Council for Behavioral Health; **Sherrie Bieniek**, MD, Beacon Health Options; **Charles Freed**, MD, New Directions Behavioral Health, Inc. Focus: **Clinical Practices**

D13. Making Trauma-informed Motivational Interviewing Real: Using It in a Crisis

Jackson CD, Level M

Pam Pietruszewski, MA, National Council for Behavioral Health; **Elizabeth Guroff**, MA, LCMFT, National Council for Behavioral Health Focus: **Trauma-informed Care**

D14. No Wrong Door: Linking Communities to Best Practices in Suicide Care and Prevention

Ryman Studio PQ, Level 0

Jerry Reed, MSW, PhD, Education Development

Center; **Barbara Becker**, PhD, Mental Health First Aid Colorado; **Becky Stoll**, LCSW, Centerstone; **Carla M. Canuso**, MD, Janssen Research & Development (Johnson & Johnson) Focus: **Crisis Response and Suicide Prevention**

D15. Tapping Into the Power of Women Leaders

Presidential Ballroom B, Level 2

Pat Coleman, MBA, Behavioral Health Response Focus: **Staff, Management, and Leadership**

D16. Cancer and Behavioral Health: Successes in Improving Cancer Screenings

Jackson AB, Level M

Taslim van Hattum, LCSW, MPH, National Council for Behavioral Health; **Ena Wanliss**, MS, Centers for Disease Control and Prevention; **Chanel A. Recasner**, MPH, Centers for Disease Control and Prevention; **Wana R. Ellison**, PsyD, LPC, LADC, Red Rock Focus: **Public Health**

D17. Advancing Mental Health First Aid in Your State

Presidential Chamber B, Level 2

Sara Howe, MS, Illinois Association for Behavioral Health; **James C. Dozier**, Civitas Public Affairs Group Focus: **Mental Health First Aid** | **Federal, State and Local Policy Initiatives**



Film Festival:

Recovery Boys

(Full Screening)

Washington B, Level M

Tuesday, March 26

3:30 PM-5:00 PM

Tuesday Workshops D

3:45 PM - 4:45 PM

D18. Building on Youth Experiences

Ryman Ballroom C, Level 0

Teresa M. Halliday, MA, National Council for Behavioral Health; **Johanna Bergan**, Youth MOVE National; **Lian B. Zeitz**, BaSC, citiesRISE; **Franklin Erickson**, Young People in Recovery

Focus: **Children and Adolescents**

D19. Facts From the Field: Depression Care and HIV/AIDS Treatment

Ryman Ballroom AB, Level 0

Laura Leone, MSSW, LMSW, National Council for Behavioral Health; **Kenneth Myers**, LCSW, Mental Health Service Corps; **Rebecca Green**, LMSW, Institute for Family Health; **Scott Arai**, PsyD, PRC Baker Places

Focus: **Clinical Practices**

D20. Integration of Care Using the CCBHC Model and Online Training for Behavioral Healthcare Professionals

Lincoln CDE, Level M

Elise Valdes, PhD, MS, Relias; **Chris Thompson**, MHA, Monarch; **Ben Millsap**, LCSW, LCAS, CCS, Monarch

Focus: **Community-based Organizations and Certified Community Behavioral Health Clinics**

D21. Philanthropy and the Future of Giving

Ryman Studio ABC, Level 0

Anna Bobb, MPH, Philanthropy Roundtable; **Andy Keller**, PhD, Meadows Mental Health Policy Institute; **Irfan Hasan**, MPA, The New York Community Trust; **Megan Wanczyk**, MPA, Foundation for Appalachian Ohio; **Tyler Norris**, MDiv, Well Being Trust

Focus: **Partnerships, Mergers, and Acquisitions**

D22. Mobilizing a Person's Circle of Support to Promote Health and Recovery

Governor's Ballroom E, Level 2

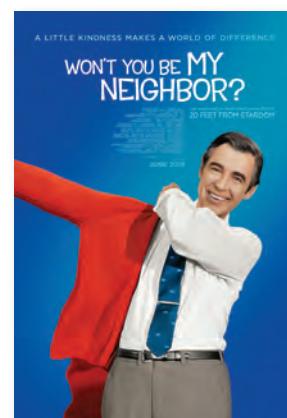
Anthony Salerno, PhD, National Council for Behavioral Health and Senior Research Scientist, New York University; **Linda Ligenza**, LCSW, National Council for Behavioral Health; **Barbara DiClemente**, BHT, CFSS, PSA Behavioral Health Agency

Focus: **Clinical Practices**



Film Festival:
Won't You Be My Neighbor?
 (Full Screening)
Washington B, Level M

Tuesday, March 26
 5:30 PM-7:30 PM



Check out the app
 for more information on specific
 CE and CEU workshop credits.

Tuesday Ignite Sessions (Round 2)

3:45 PM - 4:45 PM | Magnolia Ballroom, Level M



**IGS1. How Women of Country Music
Made Me the Man I Am Today**
Mark Ishaug, MA, Thresholds

**IGS2. Surviving Parkland: Resilience
as Resistance**
Mei-Ling Dena D. Hoshing, Marjory
Stoneman Douglas High School

**IGS3. Parallels: Songwriting and
Therapeutic Connection**
Travis J. Atkinson, MS, LPC, TBD Solutions

**IGS4. Redefining Retirement: How
Drawing, Taoism and Knives Keep
Life Sharp and Why You Should Never
Truly Retire**
F. John Potter, PhD, Nashville Knife
Sharpening LLC

**IGS5. Homesteading: The Biofuel for
Well-being**
Shanna B. Tiayon, PhD, Private Practice

**IGS6. Unexpected Uncle: How
Adapting to Change Can Help You Find
Your Purpose**
James A. Wallace, BSW, ACH Child and
Family Services



Awards of Excellence Reception

*Tennessee Ballroom
Lobby, Level 2*

Tuesday, March 26
6:00 PM-7:00 PM

Awards of Excellence Celebration & Dinner

*Tennessee Ballroom,
Level 2*

Tuesday, March 26
7:00 PM-9:00 PM

NATCON20

APRIL 5-7, 2020

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NATCON19

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WEDNESDAY

MARCH 27

WELCOME
TO
NASHVILLE

ATM

Wednesday Workshops E

9:00 AM - 10:00 AM

E1. The First Steps to Suicide Safer Care: What You Must Do

Presidential Ballroom B, Level 2

Laura Leone, MSSW, LMSW, National Council for Behavioral Health
Focus: **Crisis Response and Suicide Prevention**

E2. Leveraging Technology to Accelerate Innovation: Lessons Learned From the CCBHC Model

Jackson CD, Level M

Charlie Grantham, MTM Services, LLC; **Larry Smith**, CPRSS, Grand Lake Mental Health Center, Inc.; **Christine Axford**, MEd LPC, Berks Counseling Center; **John Heim**, BSIT, Berks Counseling Center
Focus: **Community-based Organizations and Certified Community Behavioral Health Clinics**

E3. Conversations We Need to Have About Cannabis: What Are We Learning and What Does It Mean?

Presidential Ballroom A, Level 2

Linda J. Frazier, MA, RN, MCCHES, Advocates for Human Potential, Inc.
Focus: **Addictions and Co-occurring Disorders | Clinical Practices | Public Health**

E4. Are Drug Courts All They Are Cracked Up to Be?

Lincoln A, Level M

Chuck Ingoglia, MSW, National Council for Behavioral Health; **Christine P. Mehta**, Syracuse University
Focus: **Addictions and Co-occurring Disorders | Juvenile and Criminal Justice**

Check out the app

for more information on specific CE and CEU workshop credits.

E6. Understanding Resilience: The Missing Piece in Developing a Comprehensive Trauma-informed Care Approach

Lincoln CDE, Level M

Anthony Salerno, PhD, National Council for Behavioral Health and Senior Research Scientist, New York University
Focus: **Trauma-informed Care and Trauma Treatment**

E7. Consumer Reviews: How to Increase the Positive and Handle the Negative

Jackson EF, Level M

Heidi Holman, MS, OPEN MINDS
Focus: **Communications, Marketing and Branding**

E8. Strengthening Our Schools: Two Districts' Journeys to Become Trauma-sensitive

Ryman Studio L, Level 0

Pamela Black, MA, MEd, Trauma Sensitive Education, LLC, and National Council for Behavioral Health; **Jessica Davies**, MS, CAGS, Montgomery County Educational Service Center; **Mathew Portell**, MEd, Metropolitan Nashville Public Schools
Focus: **Trauma-informed Care and Trauma Treatment**

E9. Health Plans and Technology

Ryman Ballroom F, Level 0

John Docherty, Weill Cornell Medicine; **Charles Gross**, PhD, Anthem; **Adam S. Weliver**, MBA, Magellan Healthcare, Inc.; **Lynn Hamilton**, MBA, CPA, Talkspace; **Matt Sopchic**, myStrength, Inc.; **Ann Collentine**, MPPA, California Mental Health Services Authority; **Glen Moriarty**, 7 Cups
Focus: **Technology including EHRs, Apps, Wearables, Big Data and AI**

Wednesday Workshops E

9:00 AM - 10:00 AM

E10. The Future of Your Workforce: How to Attract, Retain and Engage Top Performers

Governor's Ballroom A, Level 2
Erik Marsh, DATIS HR Cloud; **Peggy Chase**, TERROS; **Nelson Burns**, Coleman Professional Services
 Focus: **Staff, Management and Leadership**

E11. Making a Business Case for Going Tobacco Free

Ryman Studio JK, Level 0
Taslim van Hattum, LCSW, MPH, National Council for Behavioral Health; **Bryce A. Kyburz**, MA, Integral Care; **David Evans**, MA, Integral Care; **Jamie E. Katz**, MPH, Johnson County Mental Health Center; **Deb Stidham**, MS, LCAC, Johnson County Mental Health Center
 Focus: **Public Health**

E12. Ending Organizational Dysfunction

Ryman Studio DE, Level 0
Scott Lloyd, MTM Services, LLC
 Focus: **Organizational Excellence / Practice Improvement**

E13. Youth Suicide Prevention

Ryman Studio PQR, Level 0
John MacPhee, MBA, MPH, The Jed Foundation; **John Draper**, PhD, National Suicide Prevention Lifeline and Vibrant Emotional Health; **Ashley Womble**, Crisis Text Line
 Focus: **Children and Adolescents | Crisis Response and Suicide Prevention**

E14. How to Think Like a Data Scientist: Embracing Your Inter Quant

Ryman Ballroom DE, Level 0
Carol Duncan Clayton, PhD, Relias; **Elizabeth Guroff**, MA, LCMFT, National Council for Behavioral Health
 Focus: **Measurement-based Care, Outcomes and Practice Improvements**

E15. From Tobacco to Opioids: Using a Public Health Lens to Address Addictions Across the Continuum

Ryman Studio ABC, Level 0
Shelina D. Foderingham, MPH, MSW, National Council for Behavioral Health; **Heath Hayes**, MA, Oklahoma Department of Mental Health and Substance Abuse Services; **Regina Ford**, MS, Willow Communication Strategies; **Alicja Carter**, LADC, BHWC, Gateway to Prevention and Recovery
 Focus: **Public Health**

E16. Parity: What Comes Next?

Jackson AB, Level M
Brad Lerner, JD, Beacon Health Options; **Sara Howe**, MS, Illinois Association for Behavioral Health; **Tim Clement**, MPH, American Psychiatric Association; **Joe Parks**, MD, National Council for Behavioral Health
 Focus: **Federal, State and Local Policy Initiatives**

E18. Who's on First? Strategies for Successful Transitions of Care

Ryman Ballroom AB, Level 0
Maura Gaswirth, LICSW, National Council for Behavioral Health; **Sarah E. Overholt**, MA, Montefiore Medical Center – Department of Psychiatry and Behavioral Sciences; **John L. Bennett**, MSW, Access: Supports for Living; **Michaela Frazier**, LMSW, The Institute for Family Health; **Nora Shepard**, BS, Child Care Certificate, CASAC-T, Independent Living, Inc.
 Focus: **Measurement-based Care, Outcomes and Practice Improvements**

Wednesday Workshops E

9:00 AM - 10:00 AM

E19. Achieving Health Equity: Where to Start and What's the Finish Line?

Ryman Ballroom C, Level 0

Marcus Littles, Frontline Solutions

Focus: **Social Determinants and Population Health** | Staff, Management, and Leadership

E20. Value-based Purchasing: Balancing Care and Cost

Presidential Chamber B, Level 2

David R. Swann, MA, LCAS, CCS, NCC, LPC, MTM Services, LLC; **Mike Garrett**, MS, MTM Services, LLC; **Jason Barkey**, MPA, St. Joseph Orphanage

Focus: **Financing including Medicaid Waivers, Value-based Purchasing and Benefit Design Innovations**

E21. What Individuals With Depression Want

Ryman Studio MNO, Level 0

Kate Davidson, LCSW, National Council for Behavioral Health; **Phyllis Foxworth**, Depression and Bipolar Support Alliance

Focus: **Clinical Practices** | Treating Mood Disorders

E22. Moving From Case Management to Care Management: Lessons Learned

Governor's Ballroom E, Level 2

Joan Kenerson King, RN, MSN, National Council for Behavioral Health; **Jelynne LeBlanc Burley**, BA, MA, The Center for Health Care Services; **Ruth Morgan**, MD, MS, FAAFP, ABIHM, The Center for Health Care Services; **Teresa Tokarczyk**, MSW, LMSW, AuSable Valley Community Mental Health Authority; **Diane C. Pelts**, MA, AuSable Valley Community Mental Health Authority

Focus: **Clinical Practices**

Check out the app

for more information on specific CE and CEU workshop credits.

E23. Meet the Future: Investors Moving Into Community Services

Presidential Chamber A, Lobby 2

Jeff Richardson, Mosaic Community

Services; **Eric Keen**, Council Capital; **David Mishkin**, Town Hall Ventures; **Glenda Wrenn**, MD, MSHP, 180 Health Partners

Focus: **Financing including Medicaid Waivers, Value-based Purchasing and Benefit Design Innovations**



Film Festival:

When the Bough Breaks

(Full Screening)

Washington B, Level M

Wednesday, March 27

8:30 AM-10:00 AM

Safe Shape: Safe Injection Site Q&A

Canal E, Level M

Wednesday, March 27

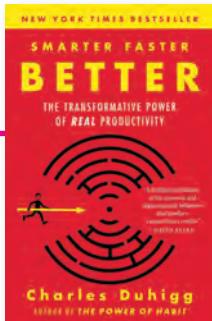
9:00 AM-10:00 AM

Jess Tilley, New England User Union; **Andrew Reynolds**

Focus: **Clinical Practices**

Wednesday TED-style Talks

9:00 AM - 10:00 AM | Magnolia Ballroom, Level M



WTED1. The Hidden Force of Mental Health

Care: Understanding the Power of Hope in an Imperfect System
Moreniqe Murphy, LPC-MHSP, Tennessee
 Department of Mental Health and Substance Abuse Services



Ashleigh Hall

(WTED2)

Book Signing:
Charles Duhigg
*Delta Ballroom,
 Level 2*

Wednesday, March 27
 12:45 PM-1:15 PM

Charles Duhigg, MBA, The New Yorker

WTED2. A "Spark" of Creativity:
 Making Prevention Fun and Accessible
Ashleigh Hall, MOL, CPS II, Centerstone

WTED3. The Manifestor: How to Lose Weight and Gain a Life
Katherine Latisha Wilson, MHA, BFAB FITNESS

Wednesday Thought Leaders

10:30 AM - 11:30 AM



WTL1. Fighting for Space: How a Group of Drug Users Transformed One City's Struggle with Addiction

Presidential Ballroom D, Level 2

Travis Lupick, Fighting for Space: How a Group of Drug Users Transformed One City's Struggle with Addiction
 Focus: **Addictions and Co-occurring Disorders**



WTL2. Preventing the Unthinkable: Using Threat Management to Prevent Targeted Violence and Mass Shootings

Tennessee Ballroom, Level 2

John S. Rozel, MD, MSL, FAPA, resolve Crisis Services
 Focus: **Crisis Response and Suicide Prevention**



WTL3. Transforming Lives: The Heart and Soul of Health Care

Governor's Ballroom CD, Level 2

Allison Massari, MFA, Massari Fine Arts, LLC
 Focus: **Organizational Excellence / Practice Improvement**

Wednesday General Session

11:45 AM - 12:45 PM | Delta Ballroom, Level 2

Smarter Faster Better: The Secrets of Being Productive in Life and Business



Charles Duhigg, MBA

Author of Smarter Faster Better

and The Power of Habit

Contributor, The New Yorker

In "The Power of Habit," Pulitzer Prize-winning journalist Charles Duhigg explained why we do what we do. In "Smarter Faster Better," he applies the same relentless curiosity, deep reporting and rich storytelling to explain how we can improve at the things we do. Are you as productive as you could be? Duhigg's exploration of the science of productivity can help you learn to succeed with less stress and struggle. Productivity relies on the choices you make every day.

How did the filmmakers behind Disney's smash hit, "Frozen," pull it from the brink of catastrophe into one of the highest-grossing movies of all time? How did a Marine Corps general transform directionless teens into self-motivating achievers by instilling a "bias toward action?" How did a PhD dropout become one of the most successful poker players in the world? How can you start transforming your life today? Find out!

SPEAKER DISCLOSURES

NatCon19 Speaker Disclosures

The National Council for Behavioral Health ensures balance, independence, objectivity and scientific rigor in all its educational activities. All individuals, including a spouse/partner, in a position to control the content of an educational activity are required to disclose all relevant financial relationships with any commercial interests for the past 12 months. Disclosure information is reviewed in advance to manage and resolve any real or perceived conflict of interest that may affect the balance and scientific integrity of an educational presentation. All such information disclosed by all appointed to participate in this Continuing Education activity have been reviewed and all identified conflicts of interest, if applicable, have been resolved. If any unlabeled, unapproved or the investigative use of a commercial product or device are to be mentioned, it will be disclosed at the start of the session.

Allen, J. Craig, MD

C13, D10

Trycycle Data Systems Inc.: Ownership Interest includes stock, stock options, patent or other intellectual property

Arnquist, Sarah, MPH

TLunch9

Beacon Health Options: Employment

Bergman, David, MPA

A3

Valera Health: Ownership Interest includes stock, stock options, patent or other intellectual property

Boyce, Geoffrey, MBA

B3

InSight Telepsychiatry: Employment, Ownership Interest includes stock, stock options, patent or other intellectual property

Canuso, Carla, MD

D14

Janssen Research & Development / Johnson & Johnson: Employment, Ownership Interest includes stock, stock options, patent or other intellectual property

Cline, Christie, MD

HD5, MLunch4

ZiaPartners, Inc (Self and Spouse/ Partner): Ownership Interest includes stock, stock options, patent or other intellectual property, Intellectual Property / Patents

Docherty, John

E9

Otsuka America Pharmaceutical Inc: Employment

Dunlop, Boadie, MD

RS3

Acadia Pharmaceuticals: Research Grant includes principal investigator, collaborator or consultant and pending grants as well as grants already received; Aptinyx: Consultant/Advisory Board; Assurex: Research Grant; Intracellular Therapeutics: Research Grant; Janssen Pharmaceuticals Inc: Research Grant; Myriad Neuroscience: Consultant/Advisory Board; Takeda: Research Grant

Evans, Jonathan, MA

B3

InnovaTel Telepsychiatry: Employment, Ownership Interest includes stock, stock options, patent or other intellectual property, Advisory Committee/Board Member

Fishman, Marc, MD

D10

Alkermes: Consultant/Advisory Board, Research Grant includes principal investigator, collaborator or consultant and pending grants as well as grants already received, Advisory Committee/Board Member; US WorldMeds: Consultant/Advisory Board

Forester, Brent, MD, MSc.

TLunch15

Biogen: Consultant/Advisory Board, Research Grant includes principal investigator, collaborator or consultant and pending grants as well as grants already received; Eli Lilly: Research Grant

Freed, Charles, MD

D12

Alkermes: Consultant/Advisory Board

Fruth, Joy, MSW

FD2, B21, C9, D5

MTM Services: Consultant/Advisory Board

Goldstein Grumet, Julie, PhD

MLunch11

EDC Zero Suicide Institute: Employment, Research Grant includes principal investigator, collaborator or consultant and pending grants as well as grants already received

Grantham, Charlie

A5, B1, D4, E2

MTM Services: Consultant/Advisory Board

Hamilton, Lynn, MBA, CPA

E9

Talkspace: Employment

Holman, Heidi, MS

E7

Otsuka America Pharmaceutical: Consultant/Advisory Board

Hume, Jeremy

HD2

MyCare Integrated Software Solutions, LLC: Employment

Koyfman, Sander, MD

MLunch3

Vibrant Emotional Health: Advisory Committee/Board Member; Weill Cornell Hospital: Employment; WellCare of New York: Employment

NatCon19 Speaker Disclosures

Liu, Howard, MD

MTS4

American Academy of Child & Adolescent Psychiatry: Other Research Support, Travel Support as Co-Chair of Training & Education; Association of Directors of Medical Student Education in Psychiatry: Other Research Support, Travel support as Secretary and Counselor; Behavioral Health Education Center of Nebraska: Employment; Behavioral Health Workforce Research Center: Consultant/Advisory Board, Speaker/Honoraria includes speakers bureau, symposia, and expert witness; Robert Wood Johnson Foundation Consultant/Advisory Board, Speaker/Honoraria includes speakers bureau, symposia, and expert witness, Other Research Support, Travel Support; SAMHSA: Research Grant includes principal investigator, collaborator or consultant and pending grants as well as grants already received; University of Nebraska Medical Center: Employment

Lloyd, Scott

FD2, A5, B6, D4, E12

MTM Services: Consultant/Advisory Board

MacPhee, John, MBA, MPH

E13

Adamas Pharmaceuticals: Consultant/Advisory Board, I am board member, receiving compensation for this role

Mishkin, David

E23

Aetion: Ownership Interest includes stock, stock options, patent or other intellectual property; Bright Health: Ownership Interest; Cityblock: Ownership Interest; Somatics Health: Ownership Interest; Strive Health: Ownership Interest; WelbeHealth: Ownership Interest

Morefield, Hans

D10

CHESS Health: Employment, Ownership Interest includes stock, stock options, patent or other intellectual property

Moriarty, Glen

E9

7 Cups: Employment

Newcomer, John, MD

RS2

Alkermes: Consultant/Advisory Board; Amgen: Other Research Support, Data Safety Monitoring Board member; Auris: Consultant/Advisory Board; Indivior: Consultant/Advisory Board; Otsuka America Pharmaceutical Inc: Research Grant includes principal investigator, collaborator or consultant and pending grants as well as grants already received; Sunovion: Consultant/Advisory Board

Nicol, Ginger, MD, CEDS

RS2

Alkermes: Research Grant includes principal investigator, collaborator or consultant and pending grants as well as grants already received, Contracted Research; Supernus: Consultant/Advisory Board, Advisory Committee/Board Member

Odorzynski, Melissa, PharmD, MPH

C21

Genoa Healthcare: Employment

Parks, Joe, MD

FD4, C4, E16

Alkermes: Consultant/Advisory Board, Advisory Committee/Board Member

Pietruszewski, Pam, MA

C20, TLunch1, D13

Syneos Health (Spouse/Partner): Employment

Ryan, Alan, RPh, MBA

D10

Sandoz, a Novartis Company: Employment

Ryan, Shawn, MD

C7

Adapt Pharma: Consultant/Advisory Board, Research Grant includes principal investigator, collaborator or consultant and pending grants as well as grants already received, Speaker/Honoraria includes speakers bureau, symposia, and

expert witness, Other Research Support

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HD2, TLunch10

Compass Health Network: Employment

Trivedi, Madhukar, MD

B22

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D20

Relias: Employment

Zeh, Daniel

MLunch3

Optum: Employment, Ownership Interest includes stock, stock options, patent or other intellectual property

NatCon19 Speaker Disclosures

The following speakers have disclosed that they have no potential conflicts of interest:

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 Ahmed, Sameera, PhD: A1
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 Zimmet, Ronald, JD: A13, MLunch9, D6

The following speakers have not disclosed potential conflicts of interest as of March 6, 2019:

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 Cline, Krisitin: A22
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 Gutierrez Wang, Lisa, PhD: B22
 Hampton, Angie, MS: A3
 Kennedy, Patrick: TTL3
 Pyle, Joe, MA: B22
 Richardson, Jeff: C22, E23
 Shelp, Frank, MD, MPH: A22, B11
 Wrenn, Glenda: E23



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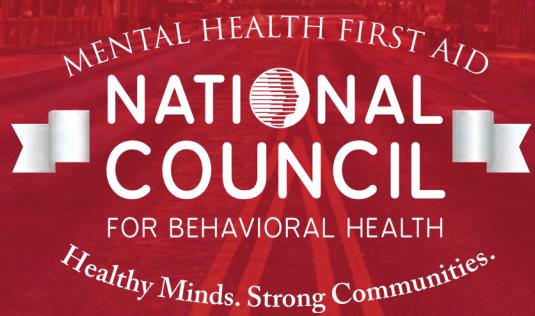
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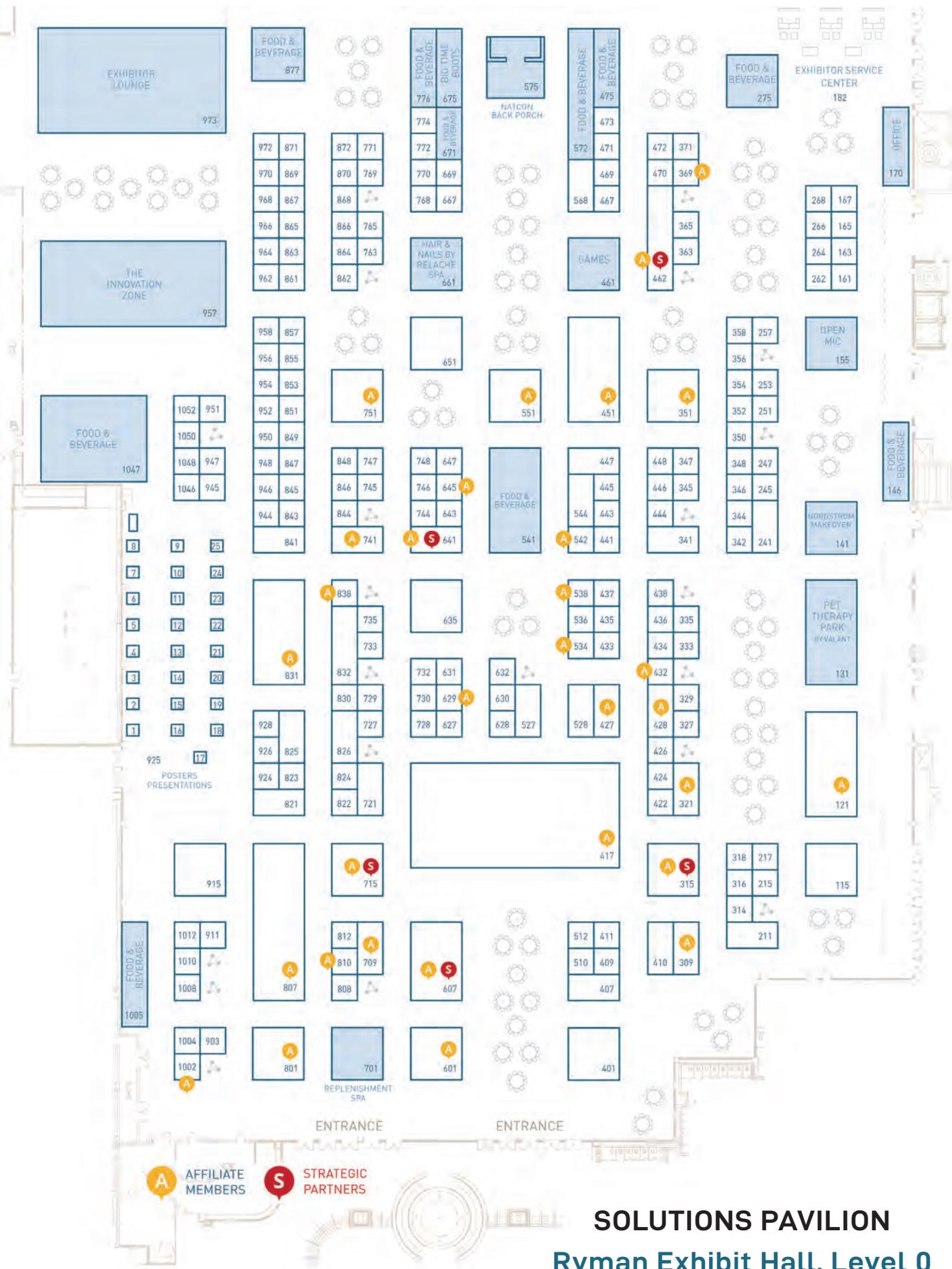


NATCON19

SOLUTIONS PAVILION

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ABILITY Network 100 N Sixth Street, Suite 900A Minneapolis, Minnesota 55403 877-340-5610 AbilityNetwork.com	1010	Advanced Recovery Systems 100 SE Third Avenue, Suite 1800 Ft. Lauderdale, Florida 33394 844-244-1334 AdvancedRecoverySystems.com	849
Guided by a mission to help, ABILITY, an Inovalon company, is a leading information technology company helping health care providers and payers simplify administrative and clinical complexity by enabling data-driven improvements in health care. Through specialized, easy-to-use applications and data analytics that work together, customers of all types and sizes across the continuum of care rely on ABILITY to help optimize reimbursement, care quality and staffing.		NEW Our facilities offer a full continuum of care and provide comprehensive discharge plans to aid in the success of our patients' recovery. In addition to providing detox, residential, partial hospitalization and intensive outpatient programs, we also provide sober housing accommodations and outpatient services for our patients.	
Accumedic 11 Grace Avenue, Suite 401 Great Neck, New York 11021 516-466-6800 Accumedic.com	544	AdvancedMD 10876 S. River Front Parkway, Suite 400 South Jordan, Utah 84095 800-825-0224 AdvancedMD.com	527
Accumedic's EHR and practice management application offers customized workflow based on your agency's requirements from first contact through discharge. AccuMed includes custom templates and forms with integrated eRx and eLabs. Our single-database solution provides an enterprise scheduler and complete practice management capabilities. You can seamlessly add the modules that make sense for your agency. Additionally, we offer OTP-specific functionality and an executive dashboard for meaningful use.		AdvancedMD is a leading provider of cloud-based practice management, EHR, patient scheduling, billing services and provider performance benchmarking, serving 26,000 independent practitioners across 8,600 practices. The company's comprehensive portfolio allows mental health clinicians to drive additional revenue and reduce administrative burdens by automating clinical practice processes, optimizing patient schedules and encounters, streamlining insurance claim creation, managing prescription and order processes and tracking and analyzing financial performance. AdvancedMD clinical offerings also include Advanced-Patient features that give practices the convenience of auto-assigning forms for patients to complete at home through a patient portal or at the clinic using a patient check-in kiosk. Convenient and high-definition telemedicine visits greatly improve the patient experience and continuity of care with AdvancedTelemedicine.	

Download the App



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AdvantEdge Healthcare Solutions 1002 30 Technology Drive Warren, New Jersey 07059 877-501-1611 AHSrcm.com		Alcoholics Anonymous World Services, Inc. 845 475 Riverside Drive - 11th Floor New York, New York 10115 212-870-3107 AA.org	
 <p>AdvantEdge provides behavioral health RCM and business management solutions that substantially improve decision making, maximize financial performance, streamline operations and eliminate compliance risks. Each of our services is customized to each customer's specific business needs. Email us: info@ahsrcm.com.</p>		<p>Alcoholics Anonymous is a fellowship of men and women who have found a solution to their drinking problem. The only requirement for membership is a desire to stop drinking. There are no dues or fees; A.A. is supported by the voluntary contributions of its members, neither seeking nor accepting outside funding. Our members observe personal anonymity at the public level.</p>	
Aegis Sciences Corporation 335 515 Great Circle Road Nashville, Tennessee 37228 615-255-2400 AegisLabs.com		Alkermes 341 852 Winter Street Waltham, Massachusetts 02451 781-609-6000 Alkermes.com	
<p>NEW Aegis Sciences Corporation is a national leader in health care and forensic laboratory sciences. We leverage innovative technology and best practices to deliver insight and answers for health care providers, sports organizations and employers.</p>		<p>Alkermes is a fully integrated biopharmaceutical company that applies its scientific expertise and technological know-how to develop innovative medicines designed to help patients with serious, chronic conditions better manage their disease.</p>	
AI CARE LLC 441 8200 Redlands Street Playa del Rey, California 90293 310-592-7919 Hidow.com		Altruis 812 9420 Bunsen Way, Suite 204 Louisville, Kentucky 40220 502-992-8680 Altruis.com	
<p>NEW Dedicated to pain-free living, our innovative devices give you a competitive edge to perform at your maximum level.</p>		<p>Altruis' team of RCM billing and claims management experts uses technology customized to your specific needs to maximize your ability to accelerate and obtain reimbursement. Altruis RetroPay™ enables us to turn missed self-pay into captured payments by identifying, billing and collecting encounters eligible for retroactive Medicaid and/or MCO reimbursement on a daily basis.</p>	
<p><i>Check out the app for more information on specific CE and CEU workshop credits.</i></p>			

Check out the app for more information on specific CE and CEU workshop credits.

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American Bedding Mfg., Inc. PO Box 1048 Athens, Tennessee 37371 423-745-1512 AmericanBeddingMfg.com	318		
We provide durable wooden and metal single & bunk beds, washable bedbug-proof mattresses and replacement mattress covers, wooden and metal furniture, metal single and folding cots and linens. Our mattress design is certified bedbug proof. Our furniture has been engineered. For more information, contact Sales@americanbeddingmfg.com, call 1-800-203-2507 or visit our website for a complete listing of our products.			
American Occupational Therapy Association 4720 Montgomery Lane Bethesda, Maryland 20814 301-652-6611 AOTA.org	857		
The American Occupational Therapy Association (AOTA) is the national professional association established in 1917 to represent the interests and concerns of occupational therapy practitioners and students. AOTA advances the quality, availability, use and support of occupational therapy through standard-setting, advocacy, education and research on behalf of its members and the public.			
American Society of Addiction Medicine 11400 Rockville Pike, #200 Rockville, Maryland 20852 301-656-3920 ASAM.org	667		
ASAM, founded in 1954, is a professional medical society representing over 6,000 physicians, clinicians and associated professionals in the field of addiction med-			
		icine. ASAM is dedicated to increasing access and improving the quality of addiction treatment, educating physicians and the public, supporting research and prevention, and promoting the appropriate role of physicians in the care of patients with addiction.	
		Americares 88 Hamilton Avenue Stamford, Connecticut 06902 203-658-9500 Amicares.org	730
		 MENTAL HEALTH FIRST AID NATIONAL COUNCIL FOR BEHAVIORAL HEALTH AFFILIATE MEMBER	Americares, a health-focused nonprofit organization, is the nation's leading provider of donated medicine and supplies to the health care safety net. Amicares partners with more than 1,000 organizations, including nonprofit and public behavioral health centers, to provide critically needed psychotropic and primary care medications and supplies for low-income, uninsured or underinsured clients.
		AmeriHealth Caritas PerformCare 200 Stevens Drive Philadelphia, Pennsylvania 19113 267-598-5893 AmeriHealthCaritas.com	645
		 MENTAL HEALTH FIRST AID NATIONAL COUNCIL FOR BEHAVIORAL HEALTH AFFILIATE MEMBER	AmeriHealth Caritas is one of the nation's leaders in health care solutions for those most in need. Operating in 17 states and the District of Columbia, AmeriHealth Caritas serves more than 5.6 million Medicaid, Medicare and CHIP members through its integrated managed care products, pharmaceutical benefit management, behavioral health services and other administrative services.

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Anthem Inc.	5800 Northhampton Boulevard Norfolk, Virginia 23502 AnthemInc.com	721	Penelope, you'll also benefit from the experience and knowledge of our friendly deployment and support teams. Visit us at booth 350 to learn more!
	NATIONAL COUNCIL FOR BEHAVIORAL HEALTH AFFILIATE MEMBER	721	Anthem is transforming health care with trusted solutions. Serving over 73 million people through affiliated companies, including 40 million within its family of health plans, Anthem is one of the nation's leading health benefits companies. Anthem's offerings go beyond health care to connect members with resources and supports that are right for them so they can live better on their own terms.
Athena Software	350	AZZLY	946
33 Dupont Street E Waterloo, Ontario N2J 2G8 866-806-6014 AthenaSoftware.net			6555 Sanger Road, Suite 100 Orlando, Florida 32827 904-502-7221 AZZLY.com
Athena Software	350	AZZLY	946
Beacon Health Options	841	Beacon Health Options	841
200 State Street, Suite 302 Boston, Massachusetts 02109 888-204-5581 BeaconHealthOptions.com			
Beacon Health Options	841	Beacon	841
Beacon is a leading behavioral health management company providing expert guidance to solve behavioral health issues from the common to the complex. Together with our providers, we meet the unique needs of our clients and members. At Beacon, we optimize health outcomes through clinical innovation, broad access to quality care, and proven administrative, clinical, and financial value. Providers are key to effective treatment and we are committed to being supportive, collaborative partners so they can do what they do best—provide quality care for our members. We are investing to streamline administrative processes, promote evidence-based care via learning opportunities, and offer technical assistance to share best practices and consult on complex cases. As our industry increasingly shifts to value-based payments, we work closely with providers			

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to ensure a thoughtful progression to new models that support responsible change and minimize disruption.

Beck Institute for Cognitive Behavior Therapy **438**

1 Belmont Avenue, Suite 700
Bala Cynwyd, Pennsylvania 19004
610-664-3020 | BeckInstitute.org

Beck Institute is a leading international source for training, therapy and resources in cognitive behavior therapy. Our mission is to improve lives worldwide through excellence in cognitive behavior therapy. We offer online resources for a worldwide audience and provide training for health and mental health professionals and organizations.

Behavioral Health Response **838**

12647 Olive Boulevard, Suite 200
Saint Louis, Missouri 63141
314-628-6243 | BHRstl.org



Behavioral Health Response (BHR) provides 24/7/365 customized solutions for federal, state and local crisis systems, community mental health centers, integrated health and behavioral health organizations, employee assistance programs, substance use treatment centers and managed care organizations. BHR has a 22-year history of providing clinical telephonic, text, chat and video follow-up case management and home and community-based solutions for children, adolescents and adults. BHR is staffed by credentialed clinicians with master's degrees. We provide a seamless service by customizing intake procedures and processes and are CARF and AAS certified.

Behavioral Information Systems **733**

24 Hanover Street, Suite 8-A
Lebanon, New Hampshire 3766
603-448-8255 | Behavioral.org

Behavioral Information Systems helps behavioral health and human service agencies to improve the performance of their clinical and financial information systems through individualized support, consultation, development, reporting and training.

CannonDesign **647**

2170 Whitehaven Road
Grand Island, New York 14072
716-774-3488 | CannonDesign.com

CannonDesign is an integrated global design firm that unites a dynamic team of architects, engineers, industry experts and builders driven by a singular goal: to help solve our clients' and society's greatest challenges. We've done this for more than a century, helping organizations around the world achieve performance goals, drive innovation, strengthen their identities and profoundly impact the human experience. We are recognized as the number-one leader in programming, planning and design of behavioral health facilities across North America. Our portfolio includes healing and therapeutic environments for children, adolescents, adult, geriatric and forensic populations, and the clinical teams dedicated to care.

Care Plus Workforce Solutions **924**

610 Valley Health Plaza
Paramus, New Jersey 07652
888-362-8700 | CPWsnj.org



We are a distributor for laser products and also provide janitorial and commercial laundry services.

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CARF International 6951 E Southpoint Road Tucson, Arizona 85756 520-325-1044 CARF.org	432	human service and law enforcement organizations nationally. With cutting-edge training and programs, we are able to change lives of people recovering from mental illness and provide professionals with the tools to administer hope and treatment for mental health populations.	
 <p>Founded in 1966, CARF is an international, non-profit accreditor of human service providers and networks. A provider earns accreditation by demonstrating conformance to CARF's internationally recognized standards in areas that span the continuum of life. More than 10.2 million people of all ages are served annually in CARF-accredited programs.</p>			
CDC, Office on Smoking & Health 4770 Buford Highway, Building 107, 7th Floor Chamblee, Georgia 30341 770-488-5256 CDC.gov/tobacco	864	Cerner Corporation 2800 Rock Creek Parkway Kansas City, Missouri 64117 816-982-8603 Cerner.com/solutions/behavioral-health	651
The Centers for Disease Control and Prevention (CDC) is at the forefront of the nation's efforts to reduce deaths and prevent chronic diseases that result from tobacco use. The agency and its partners promote tobacco control interventions, including actions to prevent youth from starting to use tobacco, smoke-free environments, programs to help tobacco users quit and steps to eliminate tobacco-related health disparities in different population groups.		 <p>Cerner's health information technologies connect people, information and systems at more than 25,000 provider facilities worldwide. Recognized for innovation, Cerner solutions assist clinicians in making care decisions and enable organizations to manage the health of populations. The company also offers an integrated clinical and financial system to help health care organizations manage revenue, as well as a wide range of services to support clients' clinical, financial and operational needs. Cerner's mission is to contribute to the systemic improvement of health care delivery and the health of communities. For more information about Cerner, visit cerner.com and read our blog at blogs.cerner.com</p>	
Center for Cognition and Recovery 3659 Green Road, Suite 315 Cleveland, Ohio 44122 216-504-2602 CCR4Life.org	512	Cherokee Health Systems 2018 Western Avenue Knoxville, Tennessee 37921 865-544-0406 CherokeeHealth.com	217
The Center for Cognition and Recovery (CCR) is an innovative organization dedicated to revolutionizing the landscape of mental health. We serve mental health,		Cherokee Health Systems is a nonprofit organization that provides primary care, behavioral health and addiction services to more than 70,000 people living across the state of Tennessee. Cherokee Health	

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Services offers sliding-scale fees and no one is ever denied treatment based on an inability to pay. It has both rural and urban clinic locations and a majority of them are located in economically depressed areas. Cherokee Health Systems also has a national reputation as a pioneer and leader in integrated care – an approach in which it embeds behavioral health providers alongside primary care physicians to provide the full range of patient care.

CHESS Health 443

333 West Commercial Street, Suite 2500
East Rochester, New York 14445
844-692-4377 | Chess.Health

Drug overdose is now the leading cause of death in Americans under the age of 50. Even with treatment, the majority of those living with addiction relapse, and failure to receive ongoing care after treatment is one of the primary reasons. CHESS Health is working to reverse this trend through its comprehensive relapse prevention platform for managing populations with substance use disorders.

Chestnut Ridge Foam, Inc. 627

443 Warehouse Drive
Latrobe, Pennsylvania 15650
724-537-9000 | ChestnutRidgeFoam.com

Chestnut Ridge Foam, Inc., is a manufacturer of health care mattresses in various styles, sizes and coverings, offering direct to facilities. Our premier mattress was designed specifically for behavioral environments and has become widely accepted as a standard replacement to OEM offerings. Custom sizes available to fit all platform beds.

Choices Coordinated Care Solutions 631

7941 Castleway Drive
Indianapolis, Indiana 46250
317-726-2121 | ChoicesCCS.org

Choices Coordinated Care Solutions is a national nonprofit organization committed to supporting youth with significant behavioral and emotional challenges in community settings by using evidence-informed methods that build on the strengths of everyone involved.

CleanSlate Outpatient Addiction 765

Medicine
CleanSlate Centers, Inc.
12 Cadillac Drive
Brentwood, Tennessee 37027
615-913-2727 | CleanSlateCenters.com



CleanSlate Outpatient Addiction Medicine has been at the forefront of science- and medicine-based addiction treatment since 2009. A pioneer and leader in outpatient addiction medicine, CleanSlate is a multi-state medical group that provides effective treatment for the chronic disease of addiction, primarily alcohol and opioid use disorders. At CleanSlate, we understand that a one-size-fits-all approach is not effective, so we work with our patients to develop the personalized, flexible and innovative treatment plan they deserve. We partner with local care providers to ensure patients have access to all the resources they need, including supportive counseling and clear accountability. We treat people with respect and compassion at CleanSlate. We know our patients did not choose to suffer from addiction and we are passionate about providing effective treatment that will

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		allow them to achieve the lives they want and deserve — a life filled with hope.	
Cohen Veterans Network 72 Cummings Point Road Stamford, Connecticut 06902 CohenVeteransNetwork.org	369	Community Data Roundtable 225 Taylor Street Pittsburgh, Pennsylvania 15224 412-980-5438 CommunityDataRoundtable.org	964
 At the Cohen Veterans Network (CVN), we seek to improve the quality of life for veterans, including those from the National Guard and Reserves and their families. CVN works to strengthen mental health outcomes and complement existing support with a particular focus on post-traumatic stress. Our vision is to ensure that every veteran and family member can obtain access to high-quality, effective care that enables them to lead productive lives.		Community Data Roundtable (CDR) is a nonprofit organization dedicated to the development of data-driven behavioral health and child welfare systems. With our proprietary CANS/ANSA/FAST software (The DataPool™), and advanced analytic and implementation science, we work with payers, purchasers, providers and parents to build an optimal system for patient care.	
Columbia Southern University 21982 University Lane Orange Beach, Alabama 36561 800-977-8449 ColumbiaSouthern.edu	354	Compass Health Network 1800 Community Drive Clinton, Missouri 64735 888-403-1071 CompassHealthNetwork.org	410
 Columbia Southern University (CSU) is a private institution that provides diverse learning experiences and affordable, flexible distance education programs at the certificate, undergraduate and graduate levels. CSU offers online degree programs at the associate, bachelor, master, doctorate or certificate levels in a multitude of areas such as occupational safety and health, health care administration, behavioral health, fire administration, criminal justice, business administration, human resource management and more. CSU also features undergraduate and graduate certificate programs to provide focused training in specialized areas for adult learners.		Compass Health Network is a not-for-profit, Community Mental Health Center (CMHC), Federally Qualified Health Center (FQHC) and Certified Community Behavioral Health Clinic (CCBHC) in the state of Missouri covering 45 counties.	
		Cordant Health Solutions 12015 E 46th Avenue, Suite 220 Denver, Colorado 80239 303-749-0485 CordantSolutions.com	365
		Cordant Health Solutions™ is at the forefront of combating today's opioid epidemic through its network of toxicology laboratories and pharmacies. Cordant is committed to providing cutting-edge solutions for payers, clinicians and agencies involved with behavioral health addiction, criminal justice and pain management. Cordant	

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is one of the only toxicology laboratories that includes a full-service, high-touch pharmacy that specializes in complex management and dispensing of controlled substances. As a reliable partner, Cor-dant provides testing protocols and digital case-management tools to help its customers become more effective.

Core Solutions Inc. **401**
 620 Freedom Business Center Drive #400
 King of Prussia, Pennsylvania 19406
 610-687-6080 | CoreSolutionsInc.com

Core Solutions, Inc. (Core) is a trusted provider of electronic health records nationwide that uses technology and data to support provider organizations who are committed to improving whole person care and quality of life for all people touched by

the extraordinary challenges of behavioral health and other human conditions. We design our EHR solution, Cx360, based on a combination of real-world challenges and big picture considerations, leveraging the input of statewide implementations and care providers and operating as a partner first and vendor second to our customers. Ultimately, to give complex care communities the technology solutions they need to move forward.

Council on Accreditation **643**
 45 Broadway, 29th Floor
 New York, New York 10006
 212-797-3000 | COAnet.org

The Council on Accreditation (COA) is a not-for-profit independent accreditor of the full continuum of community-based



Compass Health
 Network

Congratulations to Linda Rosenberg on your retirement! Your visionary leadership has impacted thousands of consumers nationwide and enabled us to continue to our mission of *Inspiring Hope and Promoting Wellness*.



Linda Rosenberg visits Compass Health Network's Wentzville, MO location in 2014.



For 50 years the National Council for Behavioral Health has been the unifying voice for organizations like Compass Health Network. Thank you for helping us serve millions of adults, children and families living with mental illness and addiction.

compasshealthnetwork.org

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human service organizations in North America. Today, more than 2,000 organizations or programs serving more than 7 million vulnerable children and families are members of COA's community of excellence. To learn more, visit our website.		customers back to the table. Our mission is to improve the quality of life for those we serve. This is our why - and why you do what you do matters. Each and every day, three times a day or more, we are given the opportunity to make a difference in someone's world. Knowing this, we work tirelessly to improve the quality of life for the residents, patients and clients of our customers by delivering an exceptional dining experience and superior nutrition. If our message, mission and values speak to you, we'd love to hear how we can help.	
Credible Behavioral Health Software 1 Choice Hotels Circle, 11th Floor Rockville, Maryland 20850 301-652-9500 CredibleInc.com	427, 428, 451, 741, 801	DATIS HR Cloud 401 East Jackson Street, Suite 1550 Tampa, Florida 33602 813-289-4451 DATIS.com	315
 <p>With over 18 years of innovation and experience, Credible is committed to improving the quality of care and lives in behavioral health for clients, families, providers, and management. Since founded in June 2000, Credible has Partnered with over 425 Partner Agencies in 36 states. Credible is proud to provide secure, proven, easy-to-use, web-based software for clinic, community, residential, and mobile care providers leveraging a true Partnership approach.</p>		 <p>DATIS, a National Council Strategic Partner, provides a completely unified HR and Payroll software solution that empowers Health and Human Services organizations to better achieve their mission. DATIS connects employees, aligns departments, and transforms organizations by uniting all aspects of workforce management within a single platform that includes Payroll, Timekeeping, Recruiting, Benefits, Talent Management, Analytics, and more. Our end-to-end solution enables organizations to increase visibility, maximize resources, and make an impact.</p>	
Culinary Services Group 1135 Business Parkway S, Suite 10 Westminster, Maryland 21157 443-293-7434 CulinaryServicesGroup.com	848	designRoom 812 Huron Road, Suite 712 Cleveland, Ohio 44115 216-241-2020 designRoom.com	409
<p>NEW Culinary Services Group (CSG) is a Top 50 Food Service Management Company specializing in behavioral health care, hospitals and senior living. We are the experts in providing dining and nutrition solutions that improve outcomes, manage costs and engage the community. What makes us unique? It's not just what we bring to the table, it's who. We bring our experts in dining, nutrition and hospitality, so you can bring your</p>		designRoom (dR) specializes in building healthy brands for organizations that help	

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people. Since its founding in the early 1990s, dR has grown to become a national branding and design firm, providing clients with branding and marketing insights and solutions borne from experience and a ton of expertise. Our process is highly collaborative, and our mission is highly personal. If we are successful helping you, you'll be in a better position to help more people.		E4 Enterprise 5677 S Louthan Street Littleton, Colorado 80120 888-434-1042 E4Enterprise.com	950
DMA Digital Marketing Agency 3510 Kraft Road, Suite 200 Naples, Florida 34105 415-795-9650 DigitalMarketingAgency.com	211	NEW E4 Enterprise is a registered woman-owned small business comprised of virtual consultants with longstanding history, knowledge and proven experience in health care quality improvement work. The beauty of working with us is that we can quickly connect you with the talent you need, onboard without a steep learning curve and immediately add value to your team. We alleviate the burdens of project management, stakeholder recruitment and workflow systems associated with quality improvement projects so you can focus on your strengths.	
NEW DMA is fully dedicated to learning about and understanding your business. By building a relationship with each of our clients, we can ensure our digital marketing strategy is built with the sole focus of solving the problems your business faces. Each of our marketing campaigns are built with the client's needs in mind to solve the greatest marketing problems online.		eClinicalWorks 2 Technology Drive Westborough, Massachusetts 01581 508-836-2700 eClinicalWorks.com	823
Dolbey 7164 Beechmont Avenue Cincinnati, Ohio 45230 513-624-2424 Dolbey.com	433	eClinicalWorks is a privately held leader in health care IT, providing comprehensive electronic health record (EHR) and practice management (PM) solutions to medical professionals worldwide. Our solutions for documentation, population health, patient engagement and revenue cycle management help medical professionals improve the quality of care, reduce costs, meet regulatory requirements and reduce the risk of physician burnout.	
NEW Dolbey's award-winning health care suite of solutions improve productivity while delivering better documentation which improve patient care. Since 1914, Dolbey has consistently evolved our products, incorporating the latest technologies available to meet the demands of the health care community. Our suite of products include speech recognition (premise or cloud based) CAPD, CDI, CAC transcription and dictation.		EnSoftek Inc./DrCloudEHR EnSoftek 735 SW 158th Avenue, Suite 140 Beaverton, Oregon 97006 503-643-1226 DrCloudemr.com	735
		DrCloudEHR™ is a holistic solution that	

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<p>provides an integrated system for trauma-informed recovery-oriented services, improves customer outcomes through robust data collection and analytics, provides holistic revenue cycle management, increases audit compliance with the Golden Thread™ oversight application, provides a feature-rich disconnected mode for treating clients in the field and forms a builder application, telehealth module and a multidisciplinary treatment plan.</p>		<p>FasPsych, LLC</p> <p>8687 E. Via De Ventura, Suite 310 Scottsdale, Arizona 85258 480-779-6199 FasPsych.com</p>	830
<p>eSolutions</p> <p>8215 W. 108th Terrace Overland Park, Kansas 66210 866-633-4726 eSolutionsInc.com</p> <p>NEW eSolutions provides powerful data analytics and workflow automation products that help health care providers get paid quickly, securely and accurately. Our unique analytics deliver clear intelligence, allowing providers of all types and sizes to understand their data and use it to make informed decisions. Our products and payer relationships have evolved quickly, helping to strengthen and simplify the complex relationship between providers and payers. As the health care industry continues to transform, our leadership team is committed to delivering cutting-edge, relevant products. Products that ensure providers, no matter what changes they face, can count on seamless claims and revenue cycle management, superior business intelligence and steady cash flow.</p>	844	<p>FasPsych provides immediate, innovative staffing solutions to the ever-growing demand for behavioral health services and decreasing pool of qualified professionals. Over the past 20 years there has been staggering growth in the demand for all types of health care services, especially in behavioral health evaluation and medication management, resulting in a shortage of qualified clinicians to provide the needed services. We have developed a specialized pool of psychiatrists and psychiatric advance practice registered nurses (APRNs) who are available to provide services to provider agencies and other organizations in need of practitioners. Our company provides quality clinicians who are available to deliver services on a long-term or permanent basis to a wide range of organizations facing long-term struggles relating to recruiting and maintaining psychiatrists and psychiatric APRNs.</p>	
		<p>Foothold Technology</p> <p>36 E 12th Street, 5th Floor New York, New York 10003 212-780-1450 Ext. 8038 FootholdTechnology.com</p> <p>Foothold Technology offers a certified electronic record, AWARDS, that helps human service providers manage services, track client data and generate reports for better outcomes and billing. Originating from three agencies in 2000, AWARDS is ideal for virtually all service types and is fully interoperable with any other federally certified system.</p>	825, 826

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Gateway Foundation **863**
 55 E Jackson Boulevard, Suite 1500
 Chicago, Illinois 60604
 877-505-4673 | GatewayFoundation.org

NEW About Gateway Foundation: Since 1968 our goal has been straightforward: help clients get their life back on track and achieve a life of sobriety, free from drug use and symptoms of mental illness. A life that is productive, socially responsible, and healthy. Gateway Foundation is the largest nonprofit treatment provider with treatment programs in California, Delaware, Florida, Illinois, Michigan, Missouri, New Jersey, Texas and Wyoming that specialize in substance use disorders for men, women, adolescents, and clients diagnosed with co-occurring mental health disorders. Gateway's professional clinicians support over 9,000 people a day to successfully complete treatment by developing a personalized plan to treat the underlying causes of substance use disorder—not just their addiction to drugs or alcohol.

GeneSight **632**
 6960 Cintas Boulevard
 Mason, Ohio 45040
 513-701-5000 | GeneSight.com

NEW The GeneSight test helps healthcare providers make better treatment decisions based on a person's genetic makeup. GeneSight testing is based on advanced CPGx® technology, a patented approach that analyzes variations and combinations of a person's genes along with FDA-approved medications for behavioral health conditions and chronic pain. Learn more at www.GeneSight.com.

Genoa Healthcare **601**
 707 S Grady Way, Suite 700
 Renton, Washington 98057
 866-763-2250 | GenoaHealthcare.com



Genoa Healthcare is the largest provider of pharmacy, outpatient telepsychiatry and medication management services dedicated to serving the needs of those in the behavioral health and addiction treatment communities and those with other complex, chronic health conditions. With more than 15 years of experience, Genoa impacts more than 650,000 individuals annually across the United States.

GlaxoSmithKline Consumer Healthcare **426**
 4321 Mahogany Lane
 Belleville, Illinois 62226
 618-558-7459 | GSK.com

GlaxoSmithKline Consumer Healthcare develops and markets consumer preferred and expert recommended brands in the oral health, pain relief, respiratory, nutrition/gastro-intestinal and skin health categories. We are one of the world's leading over-the-counter health care companies, holding number-one positions in wellness across 36 markets. For more information please go to www.gsk.com.

Graham Company **926**
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of long-term health care costs through an employee benefits program, Graham Company can help. We'll develop tailored surety programs and relationships that consider what your business looks like today and your goals for the future and have an in-house team to ensure that you are getting the protection you need for your personal assets. At Graham Company, we are changing the traditional approach to insurance from a passive to an active vocation.

Harbage Consulting 245

1400 K Street, Suite 204
Sacramento, California 95814
916-662-7930 | HarbageConsulting.com

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<p>InnovaTel Telepsychiatry 900 State Street, Suite 203B Erie, Pennsylvania 16501 866-492-7597 InnovateL.com</p>  	715	<p>InSight Telepsychiatry 765 E Route 70, Suite 100A Marlton, New Jersey 8053 856-797-4772 InsightTelepsychiatry.com</p> 	309
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Solutions Pavilion



Janssen Neuroscience applauds those working together at the county, state, and federal levels, especially at the intersection of criminal justice and mental health reform, to champion a better future for individuals with serious mental illness, including schizophrenia and mood disorders.

Yvonne Ford, Untitled Artwork from Reflections Art in Health

We can and should continue to set a higher standard for how we support individuals with serious mental illness.

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"When a person living with serious mental illness relapses, it's devastating and progressively makes it harder to achieve their potential. That's why we continue to work tirelessly to provide medicines and conduct research that offer hope for the individual and their families, so they can live fulfilling and healthier lives."

—Courtney Billington
President, Janssen Neuroscience

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LIVIN was founded in honor of a great man, Dwayne Lally, who like many others took his life after suffering in silence from a mental illness. LIVIN is all about living your life at the top and breaking the

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NEW LOCUS & CALOCUS are assessment and placement instruments that were developed by the A.A.C.P. (American Association of Community Psychiatrists). The A.A.C.P., through an exclusive copyright agreement, partners with Deerfield Behavioral Health to provide electronic versions of LOCUS & CALOCUS that are fully able to be integrated into provider's and/or payer's Electronic Health Records (EHR).

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TARDIVE DYSKINESIA: FROM SCREENING THROUGH TREATMENT

PRESENTED BY:



Ike Nnawuchi, MD
Medical Director
MBI Health Services, LLC
Washington, DC



Dana D. Thompson, MSW, LGSW
Practice Manager
MBI Health Services, LLC
Washington, DC

DATE:

Tuesday, March 26, 2019; 12:45 PM-2:15 PM

LOCATION:

Gaylord Opryland Resort & Convention Center
Bayou C Room, Mezzanine Level, 2nd Floor
Nashville, TN

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INDICATION & USAGE

INGREZZA® (valbenazine) capsules is indicated for the treatment of adults with tardive dyskinesia.

IMPORTANT SAFETY INFORMATION

CONTRAINDICATIONS

INGREZZA is contraindicated in patients with a history of hypersensitivity to valbenazine or any components of INGREZZA. Rash, urticaria, and reactions consistent with angioedema (e.g., swelling of the face, lips, and mouth) have been reported.

WARNINGS & PRECAUTIONS

Somnolence

INGREZZA can cause somnolence. Patients should not perform activities requiring mental alertness such as operating a motor vehicle or operating hazardous machinery until they know how they will be affected by INGREZZA.

QT Prolongation

INGREZZA may prolong the QT interval, although the degree of QT prolongation is not clinically significant at concentrations expected with recommended dosing. INGREZZA should be avoided in patients with congenital long QT syndrome or with arrhythmias associated with a prolonged QT interval. For patients at increased risk of a prolonged QT interval, assess the QT interval before increasing the dosage.

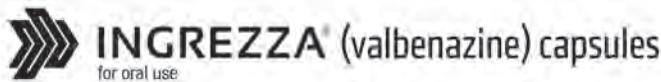
ADVERSE REACTIONS

The most common adverse reaction ($\geq 5\%$ and twice the rate of placebo) is somnolence. Other adverse reactions ($\geq 2\%$ and $>$ Placebo) include: anticholinergic effects, balance disorders/falls, headache, akathisia, vomiting, nausea, and arthralgia.

You are encouraged to report negative side effects of prescription drugs to the FDA. Visit MedWatch at www.fda.gov/medwatch or call 1-800-FDA-1088.

**Please see adjacent page for INGREZZA Brief Summary of Prescribing Information
or visit www.INGREZZAHCP.com/PI for full Prescribing Information.**

This is a promotional program sponsored by Neurocrine Biosciences, Inc., and no CME credits are offered.



Brief Summary: for full Prescribing Information and Patient Information, refer to package insert.

INDICATIONS AND USAGE

INGREZZA® is indicated for the treatment of adults with tardive dyskinesia.

CONTRAINDICATIONS

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QT Prolongation

INGREZZA may prolong the QT interval, although the degree of QT prolongation is not clinically significant at concentrations expected with recommended dosing. In patients taking a strong CYP2D6 or CYP3A4 inhibitor, or who are CYP2D6 poor metabolizers, INGREZZA concentrations may be higher and QT prolongation clinically significant. For patients who are CYP2D6 poor metabolizers or are taking a strong CYP2D6 inhibitor, dose reduction may be necessary. For patients taking a strong CYP3A4 inhibitor, reduce the dose of INGREZZA to 40 mg once daily. INGREZZA should be avoided in patients with congenital long QT syndrome or with arrhythmias associated with a prolonged QT interval. For patients at increased risk of a prolonged QT interval, assess the QT interval before increasing the dosage.

ADVERSE REACTIONS

The following adverse reactions are discussed in more detail in other sections of the labeling:

- Hypersensitivity
- Somnolence
- QT Prolongation

Clinical Trials Experience

Because clinical trials are conducted under widely varying conditions, adverse reaction rates observed in the clinical trials of a drug cannot be directly compared to rates in the clinical trials of another drug and may not reflect the rates observed in practice.

Variable and Fixed Dose Placebo-Controlled Trial Experience

The safety of INGREZZA was evaluated in 3 placebo-controlled studies, each 6 weeks in duration (fixed dose, dose escalation, dose reduction), including 445 patients. Patients were 26 to 84 years of age with moderate to severe tardive dyskinesia and had concurrent diagnoses of mood disorder (27%) or schizophrenia/ schizoaffective disorder (72%). The mean age was 56 years. Patients were 57% Caucasian, 39% African-American, and 4% other. With respect to ethnicity, 28% were Hispanic or Latino. All subjects continued previous stable regimens of antipsychotics; 85% and 27% of subjects, respectively, were taking atypical and typical antipsychotic medications at study entry.

Adverse Reactions Leading to Discontinuation of Treatment

A total of 3% of INGREZZA treated patients and 2% of placebo-treated patients discontinued because of adverse reactions.

Common Adverse Reactions

Adverse reactions that occurred in the 3 placebo-controlled studies at an incidence of ≥2% and greater than placebo are presented in Table 1.

Table 1: Adverse Reactions in 3 Placebo-Controlled Studies of 6-week Treatment Duration Reported at ≥2% and >Placebo

Adverse Reaction ¹	INGREZZA (n=262) (%)	Placebo (n=183) (%)
General Disorders		
Somnolence (somnolence, fatigue, sedation)	10.9%	4.2%
Nervous System Disorders		
Anticholinergic effects (dry mouth, constipation, disturbance in attention, vision blurred, urinary retention)	5.4%	4.9%
Balance disorders/fall (fall, gait disturbance, dizziness, balance disorder)	4.1%	2.2%
Headache	3.4%	2.7%
Akathisia (akathisia, restlessness)	2.7%	0.5%
Gastrointestinal Disorders		
Vomiting	2.6%	0.6%
Nausea	2.3%	2.1%
Musculoskeletal Disorders		
Arthralgia	2.3%	0.5%

¹Within each adverse reaction category, the observed adverse reactions are listed in order of decreasing frequency.

Other Adverse Reactions Observed During the Premarketing Evaluation of INGREZZA

Other adverse reactions of ≥1% incidence and greater than placebo are shown below. The following list does not include adverse reactions: 1) already listed in previous tables or elsewhere in the labeling, 2) for which a drug cause was remote, 3) which were so general as to be uninformative, 4) which were not considered to have clinically significant implications, or 5) which occurred at a rate equal to or less than placebo.

Endocrine Disorders: blood glucose increased

General Disorders: weight increased

Infectious Disorders: respiratory infections

Neurologic Disorders: drooling, dyskinesia, extrapyramidal symptoms (non-akathisia)

Psychiatric Disorders: anxiety, insomnia

During controlled trials, there was a dose-related increase in prolactin. Additionally, there was a dose-related increase in alkaline phosphatase and bilirubin, suggesting a potential risk for cholestasis.

Postmarketing Experience

The following adverse reactions have been identified during post-approval use of INGREZZA that are not included in other sections of labeling. Because these reactions are reported voluntarily from a population of uncertain size, it is not always possible to reliably estimate their frequency or establish a causal relationship to drug exposure.

Immune System Disorders: hypersensitivity reactions (including allergic dermatitis, angioedema, pruritis, and urticaria)

Skin and Subcutaneous Tissue Disorders: rash

DRUG INTERACTIONS

Drugs Having Clinically Important Interactions with INGREZZA

Table 2: Clinically Significant Drug Interactions with INGREZZA

Monoamine Oxidase Inhibitors (MAOIs)	
<i>Clinical Implication:</i>	Concomitant use of INGREZZA with MAOIs may increase the concentration of monoamine neurotransmitters in synapses, potentially leading to increased risk of adverse reactions such as serotonin syndrome, or attenuated treatment effect of INGREZZA.
<i>Prevention or Management:</i>	Avoid concomitant use of INGREZZA with MAOIs.
<i>Examples:</i>	isocarboxazid, phenelzine, selegiline
Strong CYP3A4 Inhibitors	
<i>Clinical Implication:</i>	Concomitant use of INGREZZA with strong CYP3A4 inhibitors increased the exposure (Cmax and AUC) to valbenazine and its active metabolite compared with the use of INGREZZA alone. Increased exposure of valbenazine and its active metabolite may increase the risk of exposure-related adverse reactions.
<i>Prevention or Management:</i>	Reduce INGREZZA dose when INGREZZA is coadministered with a strong CYP3A4 inhibitor.
<i>Examples:</i>	itraconazole, ketoconazole, clarithromycin
Strong CYP2D6 Inhibitors	
<i>Clinical Implication:</i>	Concomitant use of INGREZZA with strong CYP2D6 inhibitors may increase the exposure (Cmax and AUC) to valbenazine's active metabolite compared with the use of INGREZZA alone. Increased exposure of active metabolite may increase the risk of exposure-related adverse reactions.
<i>Prevention or Management:</i>	Consider reducing INGREZZA dose based on tolerability when INGREZZA is coadministered with a strong CYP2D6 inhibitor.
<i>Examples:</i>	paroxetine, fluoxetine, quinidine
Strong CYP3A4 Inducers	
<i>Clinical Implication:</i>	Concomitant use of INGREZZA with a strong CYP3A4 inducer decreased the exposure of valbenazine and its active metabolite compared to the use of INGREZZA alone. Reduced exposure of valbenazine and its active metabolite may reduce efficacy.
<i>Prevention or Management:</i>	Concomitant use of strong CYP3A4 inducers with INGREZZA is not recommended.
<i>Examples:</i>	rifampin, carbamazepine, phenytoin, St. John's wort ¹
Digoxin	
<i>Clinical Implication:</i>	Concomitant use of INGREZZA with digoxin increased digoxin levels because of inhibition of intestinal P-glycoprotein (P-gp).
<i>Prevention or Management:</i>	Digoxin concentrations should be monitored when co-administering INGREZZA with digoxin. Increased digoxin exposure may increase the risk of exposure related adverse reactions. Dosage adjustment of digoxin may be necessary.

¹The induction potency of St. John's wort may vary widely based on preparation.

Drugs Having No Clinically Important Interactions with INGREZZA

Dosage adjustment for INGREZZA is not necessary when used in combination with substrates of CYP1A2, CYP2B6, CYP2C8, CYP2C9, CYP2C19, CYP2E1, or CYP3A4/5 based on *in vitro* study results.

OVERDOSAGE

Human Experience

The pre-marketing clinical trials involving INGREZZA in approximately 850 subjects do not provide information regarding symptoms with overdose.

Management of Overdosage

No specific antidotes for INGREZZA are known. In managing overdose, provide supportive care, including close medical supervision and monitoring, and consider the possibility of multiple drug involvement. If an overdose occurs, consult a Certified Poison Control Center (1-800-222-1222 or www.poison.org).

For further information on INGREZZA, call 844-INGREZZA (844-647-3992).



Distributed by:
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San Diego, CA 92130
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CP-VBZ-US-0203v3 08/18

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America's salaried service representatives are never far from the people they serve. There are no brokers, third-party administrators, firms or individuals in the middle that can drive up costs and delay plan-related services. Mutual of America works directly with its clients.

myLearningPointe (Netsmart) **329**
 4950 College Boulevard
 Overland Park, Kansas 66211
 800-472-5509 | myLearningPointe.com

NEW myLearningPointe offers organizations and individuals easy access to the clinical (CEU), compliance and personal development courses needed. myLearningPointe offers an extensive catalog of courses that continue to expand as the needs of our clients grow. Many of these offerings provide continuing education units (CEUs) for human services and health personnel. myLearningPointe works with leaders in the clinical, legal and management space to ensure relevance and accuracy of the course content. Our Clinical Advisory Team sets direction on what clinical knowledge and skills are needed in the community organizations they serve.

myStrength Inc. **641**
 1875 Lawrence Street, Suite 550
 Denver, Colorado 80202
 720-593-8200 | myStrength.com



myStrength, Inc., is a recognized leader and one of the fastest-growing digital behavioral health companies in the United States. myStrength greatly enhances traditional care models while addressing

issues of cost, lack of access and stigma to deliver mental health and well-being resources at scale. Our platform targets the most prevalent and costly behavioral health conditions, empowering consumers with innovative self-care resources to manage and overcome challenges with depression, anxiety, substance use disorders, chronic pain and insomnia. myStrength collaborates with more than 150 health plans, community behavioral health providers, integrated health systems and ACOs. For more information please visit our website.

NAADAC, the Association for Addiction Professionals **435**
 44 Canal Center Plaza, Suite 301
 Alexandria, Virginia 22314
 703-741-7686 | NAADAC.org

NAADAC, the Association for Addiction Professionals, represents the professional interests of more than 100,000 addiction counselors, educators and other addiction-focused health care professionals in the United States and abroad. NAADAC's members and 47 state and international affiliates work to create healthier individuals, families and communities through prevention, intervention, quality treatment and recovery support.

Nature's Wonder **1004**
 8550 W. Desert Inn Road, Suite 102-481
 Las Vegas, Nevada 89117
 702-848-9436 | NaturesWonderUS.com

NEW Nature's Wonder is a globally recognized luxury beauty company offering more than 100 lavish skin care products, ranging from high-end makeup to luxurious skincare. Nature's Wonder combines elegance and in-

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<p>ovation to produce one stop for all your skincare and beauty needs. At Nature's Wonder, we empower women of all skin types to embrace their individuality and unique beauty. Nature's Wonder Beauty Booths are equipped to cater to women and men of all skin types, offering more than 100 unique and effective skincare products and sun protection products.</p>			
<p>Netsmart 4950 College Boulevard Overland Park, Kansas 66211 800-472-5509 NTST.com</p>	417	<p>Netsmart designs, builds and delivers electronic health records (EHRs), solutions and services that are powerful, intuitive and easy-to-use. Our platform provides accurate, up-to-date information which is easily accessible to care team members in behavioral health, care at home, senior living and social services. We make the complex simple and personalized so our clients can concentrate on what they do best: provide much needed services and treatment that support whole-person care.</p>	
<p>Neurocrine Biosciences, Inc. 12780 El Camino Real San Diego, California 92130 858-617-7600 Neurocrine.com</p>	445	<p>NEW Neurocrine Biosciences, a San Diego-based biopharmaceutical company, is focused on developing treatments for neurological and endocrine-related disorders. The company discovered, developed and markets INGREZZA® (valbenazine) capsules, the first FDA-approved product indicated for the treatment of adults with tardive dyski-</p>	
		<p>nesia, an involuntary movement disorder. Discovered and developed through Phase II clinical trials by Neurocrine, ORILIS-SA® (elagolix), the first FDA-approved oral medication for the management of endometriosis with associated moderate to severe pain in over a decade, is marketed by AbbVie as part of a collaboration to develop and commercialize elagolix for women's health. Neurocrine's clinical development programs include opicapone as an adjunctive therapy to levodopa/DOPA decarboxylase inhibitors in Parkinson's disease patients, elagolix for uterine fibroids with AbbVie, valbenazine for the treatment of Tourette syndrome and NBI-74788 for the treatment of congenital adrenal hyperplasia (CAH).</p>	
		<p>NeuroFlow 1635 Market Street, Suite 1400 Philadelphia, Pennsylvania 19103 484-466-9575 NeuroFlowSolution.com</p>	958
		<p>NeuroFlow's mission is to be a resource and asset to health care providers in their endless pursuit to help patients feel better faster. We've built a HIPAA-compliant, cloud-based platform that facilitates behavioral health access and engagement in all care settings to improve outcomes, overall wellness and cost of care. Our suite of tools enables remote monitoring and behavioral health integration across the continuum of care, including psychology, primary care and pain management settings.</p>	

Check out the app for more information on specific CE and CEU workshop credits.

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NextGen Healthcare 795 Horsham Road Horsham, Pennsylvania 19044 215-657-7010 NextGen.com	751	Noble Medical, Inc. 19525 Janacek Court, Suite 104 Brookfield, Wisconsin 53045 262-432-9308 NobleMedical.com	346
 <p>NextGen Healthcare's integrated single solution for behavioral care, physical health and population health can help you prepare now for the upcoming changing SAMHSA requirements. Will your practice become a CCBHC or a DCO? Use our latest EHR/PM solution with standards-based, configurable, behavioral-specific templates to help you decide, succeed and thrive.</p>		<p>Serving and supporting drug-free communities for more than 20 years, Noble Medical produces rapid oral and urine drug testing kits. Noble Medical is the market leader offering the Noble Split Specimen and our new saliva-based rapid test, the "Oraliss." Stop by booth 346 for samples and to find more details about our products. Visit www.noblemedical.com.</p>	
NextStep Solutions, Inc. 3201 University Drive, Suite 250 Auburn Hills, Michigan 48326-2397 248-309-3402 NextStepSolutionsInc.com	363	ObservSmart-Invisalert Solutions 980 Garrett Mill Road Newtown Square, Pennsylvania 19073 215-534-2370 InvisalertSolutions.com	763
<p>NEW NextStep™ behavioral health electronic health records software is a modular system that can work for practices of all sizes. It's easy-to-use, completely customizable software that works around how your behavioral health services are delivered. NextStep™ automates critical processes that have a real impact on the day-to-day procedures involved in providing and documenting services and provides simple, intuitive ways to use the information. Its integrated appointment scheduling and billing systems eliminate entering duplicate data and streamline the billing process using a plan-chart-bill approach.</p> <p><i>Check out the app for more information on specific CE and CEU workshop credits.</i></p>		<p>NEW ObservSMART is a comprehensive compliance solution designed for behavioral health facilities wanting to eliminate the persistent problems associated with patient observations. By leveraging the latest technologies, ObservSMART certifies and documents compliance, which virtually eliminates missed and falsified observations, resulting in reduced risks and costs related to sentinel and non-sentinel events. In addition to improving the quality of patient care, the ObservSMART Solution advances accountability, workflow and communication among staff using proactive alerts, patient transfer and supervisory tools. The ObservSMART system provides a robust suite of reports and can operate independently or seamlessly integrate with your EMR.</p>	

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Odyssey Software 105 Bradford Road, Suite 200 Wexford, Pennsylvania 15090 724-940-4411 Tosg.com	732	amount of clinical practices depending on principals of physics, bionics, bioelectronics, and meridian of traditional Chinese medicine. It is a perfect unity which successfully combines the distillation of traditional Chinese medicine with modern micro-electronic technology.	
Odyssey Software provides software and services for the administrative functions of behavioral health agencies, including implementing cloud-based systems for financial management, human capital management, budgeting and forecasting.			
Optum 11000 Optum Circle Eden Prairie, Minnesota 55344 763-361-5535 Optum.com	321	Owl Insights 3025 SW 1st Avenue Portland, Oregon 97201 720-422-9179 OwlInsights.com	862
 <p>Optum is a leading health services and innovation company dedicated to helping make the health system work better for everyone. With more than 124,000 people worldwide, Optum combines technology, data and expertise to improve the delivery, quality and efficiency of health care. Optum uniquely collaborates with all participants in health care, connecting them with a shared focus on creating a healthier world. Hospitals, doctors, pharmacies, employers, health plans, government agencies and life sciences companies rely on Optum services and solutions to solve their most complex challenges and meet the growing needs of the people and communities they serve.</p>		Owl Insights is a user-friendly, cloud-based outcomes and analytics software platform that simplifies the implementation of measurement-based care. Our solution integrates with most EHRs while optimizing clinical and financial outcomes in behavioral health. We streamline the deployment of MBC for clinicians, facilitate better care for patients and allow for meaningful insights for administrators.	
Otto Trading Inc. 1921 Carnegie Avenue, Unit C Santa Ana, California 92705 714-540-5595 Unimedmassager.com	847	Oxford House, Inc. 1010 Wayne Avenue, Suite 300 Silver Spring, Maryland 20910 301-587-2916 OxfordHouse.org	748
Irestmassager is the latest generation massage device developed by the modern micro-electronic technology with a large		Oxford House, Inc. (OHI) is a nonprofit corporation that serves as the umbrella organization of the worldwide network of more than 2,200 individual Oxford Houses. Its central office is in Silver Spring, Maryland. The program can be developed on a national scale at very low cost and it supports recovery without relapse. Oxford House™ is a concept and system of operations based on the experience of recovering alcoholics and drug addicts who learned that behavior change is essential to recovery from alcoholism and drug addiction. They also learned that Oxford House provided the living environment	

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that could help them become comfortable enough with abstinent behavior to stay clean and sober without relapse.

P.I.E. Analytics Inc.**928**

567 Exchange Street, Suite 201
Buffalo, New York 14210
716-855-0007 | PIE-Analytics.com

P.I.E. Analytics is a company that supports system change with predictive modeling, data-driven quality improvement approaches and tools that can be used by practitioners and patients. Recognizing that behavioral health is a key driver in high health care costs, P.I.E. Analytics has built its products from that perspective.

Paradigm Technology Consulting **972**

22 South Main Street
Allentown, New Jersey 08501
609-890-4150 | PTCLLC.com

NEW Paradigm Technology Consulting (PTC), a Microsoft Certified Partner, is comprised of a seasoned team of business professionals that help clients gain valuable business insights from their financial and operations systems. This enables them to manage their businesses more efficiently and effectively. We serve businesses by implementing and customizing software, refining, and improving business processes, providing a secure environment and enabling audit readiness. Our goal is to help you achieve business insight for better management.

*Check out the app for more
information on specific CE and CEU
workshop credits.*

PharmBlue LLC**528**

40 Pennwood Place, Suite 300
Warrendale, Pennsylvania 15086
724-779-4720 | PharmBlue.com

PharmBlue is a pharmacy service provider for behavioral health. Our focus is on individuals who have unique pharmacy needs due to chronic conditions and the clinicians who serve them. Our "In-Clinic" pharmacy programs work for any size organization. PharmBlue makes pharmacy access convenient and personal while allowing for organizational efficiency with increased pharmacy support services.

Prepare U Mental Health Curriculum **843**

32780 Grand River Avenue, Suite 202A
Farmington, Michigan 48336
844-724-5483 Ext. 3 | PrepareU.Live

NEW Prepare U is an easy-to-facilitate, evidence-supported, multi-faceted, experiential mental health curriculum designed for grades 8 to 12. Implemented by leading high schools across North America, Prepare U improves student culture, fosters emotional resilience, decreases trauma, and improves student well-being. The Prepare U Mental Health Curriculum has been endorsed by the president of the American Psychological Association's Division of Media Psychology and Technology.

Primary Care Development Corporation **472**

45 Broadway, Suite 530
New York, New York 10006
212-437-3900 | PCDC.org

NEW Quality primary care is transformational and a cornerstone



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of healthy, thriving communities. PCDC catalyzes excellence in primary care through strategic community investment, capacity building, and policy initiatives to achieve health equity. PCDC is a national U.S. Treasury-certified community development financial institution (CDFI). Using a variety of financial instruments, we provide loans to update, modernize, or expand their operations to better serve their patients. PCDC's trained technical assistance experts partner with health care providers across the country to improve their services and outcomes. Using our on-the-ground expertise in primary care, we help our clients become patient-centered, efficient, and more successful.

Proforma Think Ink**628**

100 Frandorson Circle, Suite 104
Apollo Beach, Florida 33572
603-986-3629
ProformaThinkInk.espwebsite.com

Proforma is the leader in the printing, promotional products and packaging industries with a creative edge to add impact and value to your programs. As your agency without the agency fees, we provide the most innovative and cutting-edge product and service solutions through more than 750 offices across the globe.

Project Transition**568**

1 Highland Drive
Chalfont, Pennsylvania 18914
267-566-5470 | ProjectTransition.com



Project Transition offers community-based treatment and rehabilitation programs in apartment settings and crisis support and provider training for individuals with serious mental illness, including dual diagnoses, or

substance use disorders. We are founded on the belief that individuals can and do have the ability to thrive in the least restrictive community setting with the right services and supports. Our members actively participate in a therapeutic, person-centered community and suite of programs that fully integrates medical, clinical and recovery models. Project Transition's services encompass care that is highly individualized, employing evidence-based programs and WRAP-wellness recovery support, crisis intervention, stabilization and prevention plans and treatment and recovery planning to gain the skills needed to live a life that is meaningful to them, in the community, on terms they define.

ProtoCall Services**821**

621 SW Alder Street, Suite 400
Portland, Oregon 97205
800-435-2197 | ProtocalServices.com

We offer your clients around-the-clock access to telephonic crisis assessment and intervention uniquely designed to meet your program's specific needs. For 25 years, ProtoCall's team of masters- and PhD-level clinicians has been nationally recognized as a leader in partnering with CMHCs and MCOs to ensure continuous, high-quality and affordable access. We are accredited by CARF, AAS and the National Suicide Prevention Lifeline. Talk to us about the difference we could make for your program, because every time the phone rings at ProtoCall, it could be the most important call your client makes.

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the App



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Psychological Health Center of Excellence (PHCoE) 1335 East-West Highway, 9th Floor Silver Spring, Maryland 20910 703-946-0109 PdHealth.mil	952	ingful Use Certified and includes comprehensive, integrated clinical, financial, reporting and administrative information management capabilities. Qualifacts recently launched CareLogic IMPACT, a comprehensive outcomes management tool that integrates dozens of standardized instruments into the clinical workflow.	
NEW The Psychological Health Center of Excellence mission is to improve the lives of our nation's service members, veterans and their families by advancing excellence in psychological health care, readiness and prevention of psychological health disorders. PHCoE is a division of the Defense Health Agency's operations directorate.			
Q-nomy Inc. 1 Southeast Third Avenue, Suite 1410 Miami, Florida 33131 305-390-8800 QnomyHealth.com	861	Regroup 4525 N. Ravenswood Avenue, Suite 201 Chicago, Illinois 60640 630-542-0928 RegroupTelehealth.com	866
NEW Q-nomy Inc. is a leading software vendor providing solutions that help health care organizations, hospitals and behavioral health centers and clinics to optimize true omni-channel digital and physical processes as well as patient journeys. Our vision is to help health care organizations of every size perform better by streamlining the patient journey in physical and digital points of interaction, service and care.		Regroup provides integrated telepsychiatry services to health care entities and their patients across the United States. With its nationwide network of behavioral health clinicians, proven process and virtual care platform, Regroup provides services to more than 100 care sites across settings including primary care, outpatient behavioral health, tribal communities and corrections.	
Qualifacts Systems Inc. 315 Deaderick Street, Suite 2300 Nashville, Tennessee 37238 866-386-6755 Qualifacts.com	807	Relias 111 Corning Drive, Suite 250 Cary, North Carolina 27511 877-200-0020 Relias.com	607
 Qualifacts is the largest Cloud provider of EHR and billing systems for behavioral health and human services providers. Qualifacts' CareLogic Enterprise is Stage 2 Mean-		 For more than 6,000 health care organizations and 3,000,000 caregivers, Relias continues to help its clients deliver better clinical and financial outcomes by reducing variation in care. Our platform employs analytics and assessments to reveal specific gaps in clinical knowledge and addresses them with personalized, engaging learning. We help health care organizations, their staff and those under	

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their care get better: get better at identifying issues, get better at addressing them and get better outcomes for all. Let us help you get better.

Remarkable Health**358, 911**

6200 E Thomas Road, Suite 200
Scottsdale, Arizona 85251
480-550-8077 | RemarkableHealth.com

Remarkable Health is the leading provider success software company focused on the behavioral health, substance abuse and human services industries. For the past 25 years, we have passionately focused on providing the tools that organizations in these industries need to provide remarkable client experiences through our integrated electronic health record (EHR) software platform.

Retreat Premier Addiction Treatment Centers**1046**

4020 Lake Worth Road
Palm Springs, Florida 33461
855-859-8810
RetreatAddictionCenters.com

NEW Retreat Premier Addiction Treatment Centers offers a full range of drug and alcohol addiction treatment services designed to help you, the patient, find the root of the problem, as well as ensure physical, mental and spiritual stability throughout your treatment stay. Our specialized programming will also assist patients in dealing with trauma, pain management, grief and loss. These services include inpatient treatment, inpatient detox, partial hospitalization, intensive outpatient programs (IOP), outpatient services, holistic approaches,

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family education, specialized programming and relapse prevention.		of Psychiatric Rehabilitation in the School of Health Professions at Rutgers, the State University of New Jersey. IEI conducts research and provides cost-effective professional development, education and technical assistance necessary to achieve career parity for adults and transition-age youth impacted by mental health conditions.	
Root Center for Advanced Recovery 345 335 Broad Street Manchester, Connecticut 06040 860-643-3200 RootCenter.org			
NEW The Root Center provides a continuum of behavioral healthcare services to help individuals struggling with substance use disorders. Counselors work with each patient to develop an individualized recovery plan based on the strengths, needs, abilities and preferences of each person served.			
Rural Health Information Hub 215 1301 N Columbia Road Stop 9037, Suite E231 Grand Forks, North Dakota 58202 701-777-6355 RuralHealthInfo.org		SafetyLace 347 U-Lace, LLC 463 Central Avenue Rochester, New York 14605 585-454-8498 U-LaceSafety.com	
The Rural Health Information Hub (RHI-hub), formerly the Rural Assistance Center, is the nation's rural health information source. Our website offers an online library, coverage of rural issues, state guides, toolkits, program models and more. We provide customized assistance by phone or email and are funded by the Federal Office of Rural Health Policy.		NEW SafetyLace™ patented modular no-tie laces quickly and easily replace standard sneaker & casual footwear laces. Specifically Designed to Reduce Ligature Risk Associated with Conventional Linear Shoelaces. SafetyLace™ specifically targets the behavioral health industry, where patient and staff safety is a paramount concern. Looking authentic and 'standard' is also a key benefit of the product as it specifically relates to those with unique physical and behavioral challenges. The product replaces standard laces without undermining the classic look and feel. SafetyLace™ - uses our dual-patented and award-winning U-Lace® No-Tie Laces technology; ballistic nylon and Kevlar® thread (the same material used in bulletproof vests), which is virtually unbreakable with human strength and is near-impossible to sever by biting. The ballistic thread can only be cut with a blade or scissors. These key features and design take ligature risk reduction to the next level. SafetyLace by U-Lace.	
Rutgers — School of Health Professions 810 200 College Drive - Jefferson Hall Blackwood, New Jersey 08012 856-566-7091 SHP.Rutgers.edu/dept/psyr/employment			
 The Integrated Employment Institute is a program in the Department			

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Sage Intacct 300 Park Avenue, Suite 1400 San Jose, California 95110 408-878-0900 SageIntacct.com	356	Sanford Health 200 E Main Avenue Bismarck, North Dakota 58501 701-323-2563 SanfordHealth.jobs	469
NEW Sage Intacct is the innovation and customer satisfaction leader in cloud financial management. AICPA-endorsed and best-in-class, its GAAP-compliant system is used by organizations from startups to public companies and scales as they grow. Companies can consolidate hundreds of entities in minutes. With Sage Intacct's multi-dimensional analysis capabilities, organizations gain deep operational and financial insight. Industry-specific KPIs, accessible in real-time dashboards for management reporting and the ability to automate complex processes – such as intercompany eliminations, currency conversions and revenue recognition and billing – improve company performance, enabling data-driven CFOs to focus more time on strategic initiatives.		NEW Sanford Health, one of the largest health systems in the United States, is dedicated to the integrated delivery of health care, genomic medicine, senior care and services, global clinics, research and affordable insurance. Headquartered in Sioux Falls, South Dakota, the organization includes 44 hospitals, 1,400 physicians and more than 200 Good Samaritan Society senior care locations in 26 states and nine countries. Our team of psychiatrists, psychologists, counselors and nurses work in both individual and group settings. Children and adolescents can get outpatient behavioral health care and adults can get behavioral health care on an outpatient, partial hospitalization or inpatient basis.	
Sage Therapeutics 215 First Street Cambridge, Massachusetts 02142 617-949-4136 SageRx.com	769	Scattergood Foundation 1501 Cherry Street Philadelphia, Pennsylvania 19102 301-580-2762 ScattergoodFoundation.org	944
NEW Sage is committed to discovering, developing and delivering novel medicines to transform the lives of patients with life-altering disorders of the central nervous system (CNS). Sage has opened the door to a whole new way to think about treating disorders of the brain. Sage is a place where unconventional thinking to solve problems with new ideas is welcome – and where unconventional thinkers can imagine what's possible and do big.		NEW The Scattergood Foundation believes major disruption is needed to build a stronger, more effective compassionate and inclusive health care system, one that improves well-being and quality of life as much as it treats illness and disease. At the Foundation, we THINK, DO and SUPPORT to establish a new paradigm for behavioral health which values the unique spark and basic dignity in every human.	

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Scriptel Corporation 2178 Dividend Drive Columbus, Ohio 43228 614-745-8153 Scriptel.com	903	designed to combine all your processes into one intuitive user interface.	
Scriptel Corporation is “Enabling a Paperless Future.” We have more than 3 million solutions deployed around the world. Our ScripTouch® signature pads are the popular choice for use with EHR software, especially for systems that use Citrix virtualization. We are Citrix Ready! mSign is our newest product that turns mobile devices into wireless signature pads.			
Secure Telehealth Inc. 9150 Harmony Drive Pittsburgh, Pennsylvania 15237 412-837-9320 SecureTelehealth.com	411	Sigmund leads in providing software for behavioral health and addiction treatment providers nationwide. Sigmund Software presents Aura, an intuitive EHR that is truly flexible and customizable. Our technology provides flexible features and cutting-edge automation that delivers the functionality needed to facilitate your process, ensure compliance and shorten AR cycles. ONC-ATCB certified as a complete EHR for ambulatory. Please visit our site.	745
Secure Telehealth provides high-quality video conferencing software on Macs, PCs and mobile devices to allow you to conduct HIPAA-compliant telehealth sessions with clients in multiple facilities. The cost is \$300 per month for a virtual meeting room which you can use in any number of facilities. A waiting room is included. Our price includes 24-hour support, training and setup help for all locations.			
Sharenote OnceLogix, LLC. 111 N. Chestnut Street, Suite 302 Winston-Salem, North Carolina 27101 336-793-0622 Sharenote.com	407	SilverCloud Health 33 Arch Street Boston, Massachusetts 02109 646-506-4899 SilverCloudHealth.com	253
OnceLogix is a solutions provider, specializing in developing custom, enterprise level, web-based applications. Sharenote is a 100 percent web-based solution designed to simplify and organize many of the processes required to operate your health care organization. ShareNote is		SilverCloud Health is the world's leading digital mental health company, empowering healthcare organizations to deliver clinically validated care that significantly improves outcomes, increases access, and decreases costs. Based on 16+ years of research, the platform has been deeply validated through full trials and real-world data from over 250,000 SilverCloud users.	
		SMART Management Inc. 66 Pavilion Avenue, 2nd Floor Providence, Rhode Island 2905 401-780-2320 SmartMgmt.com	342
		The SMART Solution is a cloud-based,	

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100 percent paperless EHR for medication-assisted opioid treatment programs in substance abuse and behavioral health facilities domestically and internationally. It provides functionality to enable increased admissions, streamlined dosing, improved team collaboration, accelerated test results and maximized revenue.

SMI Adviser **257**
 American Psychiatric Association
 800 Maine Avenue SW, Suite 900
 Washington, District of Columbia 20024
 SMIadviser.org

NEW More than 10 million adults in the U.S. live with serious mental illness each year. SMI includes bipolar disorder, major depressive disorder and schizophrenia. As a mental health clinician, you are on the front lines. These are complex conditions. How can you find evidence-based answers that support clinical decisions? SMI Adviser is here to help. Our mission is to advance the use of a person-centered approach to care that ensures people living with SMI find the treatment and support they need. More than 30 national mental health organizations help lead SMI Adviser. Get consultations from experts. Take free online courses. Find answers that help create better clinical support, better resources for families and better care for people living with SMI so they can find better lives. Join our #MissionForBetter at SMIadviser.org. This initiative is funded by the Substance Abuse and Mental Health Services Administration.

Check out the app for more information on specific CE and CEU workshop credits.

Social Work Today **436**

3801 Schuylkill Road
 Spring City, Pennsylvania 19475
 610-948-9500 | SocialWorkToday.com

In its 17th year, Social Work Today is established as an essential resource for social work professionals. Our in-depth content examines the difficult issues, challenges and successes of social workers. Social Work Today celebrates the common bond among social workers in all their distinct roles and varied work settings.

Solutions in Behavioral Healthcare **822**

14 Newton Road
 Sudbury, Massachusetts 1776
 978-443-7574 | Solutionsinbh.com

Solutions in Behavioral Healthcare, LLC

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Department of
Mental Health &
Substance Abuse Services

This project is funded under a grant contract with the State of Tennessee Department of Mental Health and Substance Abuse Services.

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<p>offers consulting services in EHR selection, implementation support, project management and system optimization. Solutions also offers advanced reporting support. We work with your agency to enhance your technology utilization in support of your mission. Solutions also offers training in solution-focused therapy.</p>		<p>support to build sustainable, high-fidelity implementation of evidenced-supported practices.</p>	
<p>Southcentral Foundation Nuka System of Care 4085 Tudor Centre Drive Anchorage, Alaska 99508 907-729-8823 SCFNuka.com</p> <p>Southcentral Foundation is an Alaska Native-owned, nonprofit health care organization that provides a variety of services to nearly 65,000 Alaska Native and American Indian people. Our award-winning, integrated model of care provides easy access to specialists. Physicians can refer customer-owners to health educators, OBGYNs, pediatrics, pharmacists, psychiatrists, behaviorists and other medical specialties located on the Alaska Native Health Campus. Imagine working for an entire people, instead of a business. Southcentral Foundation can give you that job satisfaction. Come join our innovative, cutting-edge, award-winning health care organization expanding the frontier of health care.</p>	<p>746</p>	<p>Streamline Healthcare Solutions 351 510 East Butler Court Kalamazoo, Michigan 49007 312-502-5622 StreamlineHealthcare.com</p> <p> Streamline Healthcare Solutions has been providing EHR software solutions to behavioral health care organizations since 2003. Our meaningful-use certified system, SmartCareEHR™, is a web-based, enterprise application built for the delivery, management and coordination of health care services. Our solution is equipped to evolve as business needs develop.</p>	
<p>Stars Behavioral Health Group 1501 Hughes Way, Suite 150 Long Beach, California 90810 714-336-8363 TIPstars.org</p> <p>NEW Stars Training Academy collaborates with community agencies and governmental entities to provide quality clinical training and customized implementation-</p>	<p>333</p>	<p>StrongWell 669 125 Cool Springs Boulevard, Suite 270 Franklin, Tennessee 37067 615-210-6814 180HealthPartners.com</p> <p>NEW With StrongWell, our Care + Community approach helps expecting mothers turn the tide of prenatal substance use. Recovery looks different for everybody. For many moms, it means having and keeping healthier babies. But treatment options have historically been limited, as many hospitals struggle to care for those dependent on substances like opioids and many recovery facilities aren't equipped to treat expecting mothers. Moms on the StrongWell journey receive a wide range of support and connect with our program in a variety of ways. It's all designed to change the trajectory of prenatal addiction.</p>	

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Synoptek 19520 Jamboree Irvine, California 92612 714-501-2085 Synoptek.com	947	TAO Connect 600 First Avenue N, Suite 305 St. Petersburg, Florida 33785 844-438-8262 TAOconnect.org	851
NEW Synoptek is a Managed IT Services Provider offering IT Advisory and Leadership Services to organizations worldwide. We offer value-driven solutions above and beyond managing and operating hosting, security and a full range of IT support services. Our IT Advisory approach enables us to provide leadership to our clients in a complex rapidly changing IT environment. Our focus is to provide maximum "business value" to our clients enabling them to grow their businesses, manage their risk/compliance, and increase their competitive position by delivering improved business results.		TAO is a HIPAA-compliant SaaS offering that provides high production quality online educational materials, video conferencing, exercises on mobile devices, mobile AI-based push notifications and comprehensive dashboards to track progress, engagement and effectiveness. Counselors licensing our product will increase client access to treatments, engagement in therapy, and improve outcomes.	
TAADAS / Recovery Books & Things 770 1321 Murfreesboro Pike, Suite 155 Nashville, Tennessee 37217 RecoveryGifts.org		Telecare Corporation 1080 Marina Village Parkway, Suite 100 Alameda, California 94501 510-337-7950 TelecareCorp.com	747
NEW Recovery Books and Things is one of several programs that fall under the TAADAS umbrella. We sell recovery-oriented gifts for those who are actively seeking post treatment recovery. Some examples of our offerings include medallions, jewelry, keychains and other 12-step merchandise. TAADAS's overall mission to educate, support and engage our members and public, influence policy and advocate for addiction treatment, prevention and recovery services is supported through our other programs such as the Tennessee Statewide Clearing House, where we ship free addiction treatment and recovery literature to Tennessee residents and the REDLINE which is a 24/7 crisis hotline connecting residents with addiction treatment and recovery services.		Telecare is a rapidly growing behavioral care company dedicated to making a difference for our clients and our employees. We offer an array of mental health services to adults with serious mental illness. We have more than 100 programs and more than 3,200 employees across the country.	
		TenEleven Group 6047 Transit Road East Amherst, New York 14051 716-810-9755 10e11.com	709
		 The logo for the National Council for Behavioral Health, featuring the text "MENTAL HEALTH FIRST AID", "NATIONAL COUNCIL", "FOR BEHAVIORAL HEALTH", and "AFFILIATE MEMBER" with a small blue ribbon graphic.	TenEleven Group is a software and services company, focused on providing solutions for health and human services agencies to manage their end-to-end business process from intake to outcomes. Our commitment to our customers is to provide

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<p>the guidance and technology support necessary to thrive in a performance-based payment system. Thousands of users in hundreds of offices use electronic clinical record (eCRT™) to manage a variety of behavioral health service types from inpatient, to outpatient, to home- and community-based services and more. To learn more about TenEleven including the new Treatment Wizard® for trauma-informed care, visit www.10e11.com. You can also follow us on social media via Facebook, Twitter, LinkedIn or Google+.</p>		<p>leading, evidence-based rehabilitation programs to individuals while in custody and after their release into the community through the GEO Continuum of Care®. GEO's diversified services platform provides unique capabilities for the delivery of educational and vocational programs, cognitive behavioral and substance abuse treatment and faith-based services across the entire corrections spectrum. The GEO Continuum of Care is enhanced in-custody offender rehabilitation programming, including cognitive behavioral treatment, integrated with post-release support services.</p>	
<p>The Echo Group 15 Washington Street PO Box 2150 Conway, New Hampshire 03818 603-447-8600 Echobh.com</p>	831	<p>The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181 630-792-5000 JointCommission.org</p>	538
<p> The Echo Group was founded in the White Mountains of New Hampshire in 1982 by the former deputy director of a local behavioral health center. Since that time, Echo's focus has been clear: serving the information management needs of behavioral health and human service organizations. Today we are proud to have staff nationwide with offices in New Hampshire and California and customers in 40 states. Echo has implemented systems and improved the operations of agencies and organizations across the continuum of care and of every size, from small counseling centers to comprehensive state systems.</p>		<p> Joint Commission accreditation is widely recognized and respected across both the behavioral health and physical health care fields. Demonstrate your commitment to excellence with the "gold standard" in accreditation. The Joint Commission is committed to supporting providers as they work to achieve this mark of distinction. Learn more at JointCommission.org/BHC.</p>	
<p>The GEO Group, Inc. 621 NW 53rd Street Boca Raton, Florida 33487 561-999-5863 GeoGroup.com</p> <p>The GEO Group is committed to providing</p>	247	<p>The Kennedy Forum 14 Central Avenue Island Heights, New Jersey 08732 518-7638-225 TheKennedyForum.org</p>	855
	<p> The Kennedy Forum was founded by Patrick J. Kennedy in 2013 and is focused on advancing the current ideas, policies and programming in behavioral health known to be effective, while shining a light on the solutions of</p>		

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the future. We seek to provide leadership toward a common vision: improving the lives of individuals living with mental illness and addiction and promoting behavioral health for all.

The Kevin and Margaret Hines Foundation **945**

77 East Andrews Drive NW
Atlanta, Georgia 30305
415-377-4093 | KMHinesFoundation.org

Kevin Hines attempted to take his own life by jumping off the Golden Gate Bridge, something that only 1 percent of people survive. As a world-renowned author and speaker, Kevin shares his incredible story of hope, recovery and wellness, inspiring hundreds of thousands of people to reach out for help and choose life, hope and healing instead of suicide. He has been featured on CNN, Fox, Time Magazine, Newsweek, Vanity Fair, Good Morning America, BBC World, The Today Show and other international media outlets. Margaret, Kevin's wife, has been instrumental in Kevin's recovery and is a caregiver for other people who live with mental illness. Together, they saw a need to make an even bigger impact and change the way the world views brain health and people with lived experience.

The Meyers Group **467**
11700 Old Georgetown Road, Suite 705
Rockville, Maryland 20852
301-625-5600 | Mr-TheMeyersGroup.com

The Meyers Group is dedicated to meeting your staffing needs. We are considered to be the premier search firm in the behavioral health and community health care space given our extensive experience as

behavioral health CEOs and search consultants to community mental health systems, FQHCs, managed care organizations, national and state provider associations and state governments, as well as having a 20-year track record of bringing impact players to our clients. Our senior staff members also consult organizations developing succession planning programs and compensation packages for boards and CEOs. Serving clients in almost every state across the country over the years has given us a unique perspective on being able to meet each client's unique needs.



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Solutions Pavilion

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The Samaritan Institute DBA Solihten Institute 2696 S. Colorado Boulevard, Suite 580 Denver, Colorado 80222 303-691-0144 Solihten.org	846	Inc. has worked since 1993 with diverse populations ranging from veterans, children, family systems, those involved in the justice system, homeless and chronically homeless individuals. We are a diverse agency and encompass many different cultures, counseling techniques and evidence-based practices. It is this reason why our staff can provide the best services and approach each client's issues in a holistic manner to work on a full recovery. Our goal is to provide guidance and empower our clients to make healthy choices.	
NEW Solihten (soh-LIGHT-en), the new identity for the Samaritan Institute, means much more than changing logos and colors – it means embracing the essence of what the Institute and its affiliated centers are all about – yesterday, today and tomorrow. The Samaritan Institute's mission is to help affiliated centers provide team-oriented, cost-efficient counseling, education and consultation which emphasize the interrelatedness of mind, body, spirit and community. The Samaritan program is one of the largest providers of professional counseling. There are 481 Samaritan Center offices in 389 cities in the United States and Japan.			
The Transition House Inc. 3800 Fifth Street Saint Cloud, Florida 34769 774-253-2575 TheTransitionHouse.org	768	Think:Kids is a program at Massachusetts General Hospital that teaches a revolutionary, evidence-based approach called collaborative problem solving for helping children with challenging behaviors. Learn more about us at ThinkKids.org .	344
NEW Since 1993 The Transition House Inc. has been listening to the community and filling the need for services for individuals that have been unable to find their way through the disease of addiction and mental health. We help people find their solutions and learn the skills to remain in recovery and stay healthy. Through all struggles, whether it is substance use disorders, anxiety, depression, domestic violence, post-traumatic stress disorders, homelessness, poor health and wellness or someone just needing guidance on making healthier choices in their lives, we are here to guide and empower you into your own personal recovery. The Transition House		Topaz Information Solutions knows the distinct needs of behavioral health providers. Founded by two community behavioral health organizations, we offer integrated health care IT solutions including EHR, practice management, billing, collections, claims, interoperability and connectivity. As a value-added partner with NextGen Healthcare, Topaz operates on an ONC-HIT 2014 certified platform.	1052

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Topaz Systems Inc. 875 Patriot Drive, Unit A Moorpark, California 93021 805-520-8282 TopazSystems.com	824	insurance program offering professional liability and other insurance and risk management products to allied health care professionals including counselors, social workers, physical therapists and more, along with students working in a variety of settings.	
Founded in 1995, Topaz Systems provides electronic signature pads and software tools to enable the creation, signing and authentication of electronic documents with digital handwritten signatures. Topaz has received numerous industry awards and holds more than 10 patents in the field of electronic signature hardware and software.			
True Link Recovery PO Box 581 San Francisco, California 94104 844-904-6516 TrueLinkRecovery.com	868	Unemployment Services Trust — UST PO Box 22657 Santa Barbara, California 93121 888-249-4668 ChooseUST.org	727
<p>NEW Families turn to True Link to help navigate life's challenges. True Link provides payment cards, investment management and other financial services for older adults, people with disabilities and people recovering from addiction. While your loved one is in recovery, you want nothing more than to encourage their independence without having to worry about their safety. True Link is here to help. The reloadable True Link Prepaid Visa Card enables you to provide funds to a family member or friend in a more secure, transparent fashion. You determine when, where and how much money can be spent, while your loved one is able to purchase what they need safely.</p>		UST is the choice of more nonprofits than any other program when it comes to reducing costs and easing the administrative burden around unemployment. Nonprofits can save up to 60 percent with UST.	
Trust Risk Management Services 111 Rockville Pike, Suite 700 Rockville, Maryland 20850 877-637-9700 TrustRMS.com	728	US Army Medicine Civilian Corps 909 NE Loop 410, Suite 340 San Antonio, Texas 78209 210-822-0513 CivilianMedicalJobs.com	956
Trust Risk Management Services is an		Vast Opportunities. Exceptional Benefits. Rewarding Careers. The U.S. Army Medicine Civilian Corps provides health care at more than 70 facilities worldwide. Come meet our career consultants and explore your opportunities.	
		Valant 2033 Sixth Avenue, #500 Seattle, Washington 98121 206-774-0532 Valant.com	121
		 <p>MENTAL HEALTH FIRST AID NATIONAL COUNCIL FOR BEHAVIORAL HEALTH AFFILIATE MEMBER</p>	Valant was founded in 2005 to provide behavioral health practices, agencies and clinicians with cloud-based software to streamline administration and empower what's most

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important: improving outcomes. Inspired by the fact that technology has transformed all our lives in meaningful ways, Valant has reinvented the behavioral health platform.		fully to State Medicaid RFPs. Via guides and facilitates investments, mergers and acquisitions with investment banks, private investors and venture capitalists providing due diligence activities, market analysis and facilitation of communication between clinical, recovery, financial, systems and business paradigms.	
Vanguard Research Group 7559 263rd Street Glen Oaks, New York 11004 718-470-8078 VanguardResearchGroup.com	422	Virtual Medical Staff 2655 Northwinds Parkway Alpharetta, Georgia 30009 877-732-7089 VirtualMedStaff.com	314
VRG is a research consortium started by Northwell Health specializing in behavioral health research. We have identified a dedicated network of community mental health centers and academic institutions that we wish to expand. Our mission is to provide real-world treatment centers with the opportunity to participate in research.		Virtual Medical Staff provides health care facilities with access to fully credentialed and licensed board-certified telemedicine physicians to expand patient care, eliminating the need for additional full-time staff.	
Via Positiva 601 Menaul Boulevard NE, Unit 3703 Albuquerque, New Mexico 87107 505-944-5284 ViaTiva.com	434	Virtual OfficeWare Healthcare Solutions 2000 Cliff Mine Road Park West Two, Suite 510 Pittsburgh, Pennsylvania 15275 412-424-2260 VOWHS.com	1048
<p>NEW Via Positiva offers provider consulting to prepare for value-based and other contracting models with third party payers including public sector funders, insurance and managed care companies, and corporate wellness and behavioral health. We initiate, negotiate, and guide the complex payer-partnership contracting process with small and mid-size providers as well as the largest provider systems in the country obtaining mutually attractive contracts. Via provides behavioral health subject matter expertise, marketing and Request for Proposal response assistance to insurance companies and managed care organizations and has helped the largest insurers in the country respond success-</p>		<p>NEW Virtual OfficeWare Healthcare Solutions provides physicians with premier EHR and PM technology meeting value-based care standards. We are a US-based customer care support organization. Our professional services span across ambulatory care management. We specialize in system implementations, application and technical support services, clinical content development, report and form customization and revenue cycle management.</p>	

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Visit Austin 111 Congress Avenue, Suite 700 Austin, Texas 78701 800-926-2282 AustinTexas.org	630	Our products offer scheduling, assessment, documentation, case management, organizational compliance, billing and reporting functionality. Streamline organizational workflows and improve outcomes for the populations you serve. From today's needs to tomorrow's unknowns, Welligent helps you connect the dots.	
NEW We're here to promote all of the things in Austin that people are already talking about. This city has a one-of-a-kind culture and universal appeal and we want to make sure you know about it. With vibrant entertainment and culture, inspiring cuisine and stunning outdoor settings, Austin lets you create a soundtrack all your own. We're home to more than 250 music venues, a vibrant arts scene and, of course, NatCon20!			
Walden University 100 South Washington Avenue, #900 Minneapolis, Minnesota 55401 866-492-5336 Waldenu.edu	1008	Zero Suicide Institute 1025 Thomas Jefferson Street NW Suite 700 Washington, District of Columbia 20007 202-572-5361 ZeroSuicideInstitute.com	853
For 45 years, Walden University, an accredited institution, has helped adult learners reach their educational goals. In our degree and certificate programs that promote positive social change, our students explore current market trends and gain relevant skills that can be applied immediately in the real world. Students are taught by faculty members who are both scholars and practitioners who bring their own experiences and perspectives into the classroom.		The Zero Suicide Institute provides expertise and consultation to health care and behavioral health care systems, state agencies, health plans and other Zero Suicide Champions as they implement the Zero Suicide approach to safer care, launch evidence-based practices for suicide prevention and adopt continuous quality improvement efforts.	
Welligent 5005 Colley Avenue Norfolk, Virginia 23508 757-213-5960 Welligent.com	551	Z-Geoinfo Inc. 22 West Padonia Road, Suite C341 Timonium, Maryland 21093 443-414-1625 Hermes-emr.com	371
 Welligent provides EHR and mobile apps for a better way to work and better health outcomes.		Our company develops the Hermes EMR that provides a comprehensive electronic health record and practice management solutions that deals with the clinical and business requirements of a behavioral health service organization in a variety of settings (community hospital, residential facility, private clinic, intensive care clinic, etc.). Hermes EMR is web based and mobile enabled. As a health information technology solution, it is certified Office of the National Coordinator for Health Information Technology.	

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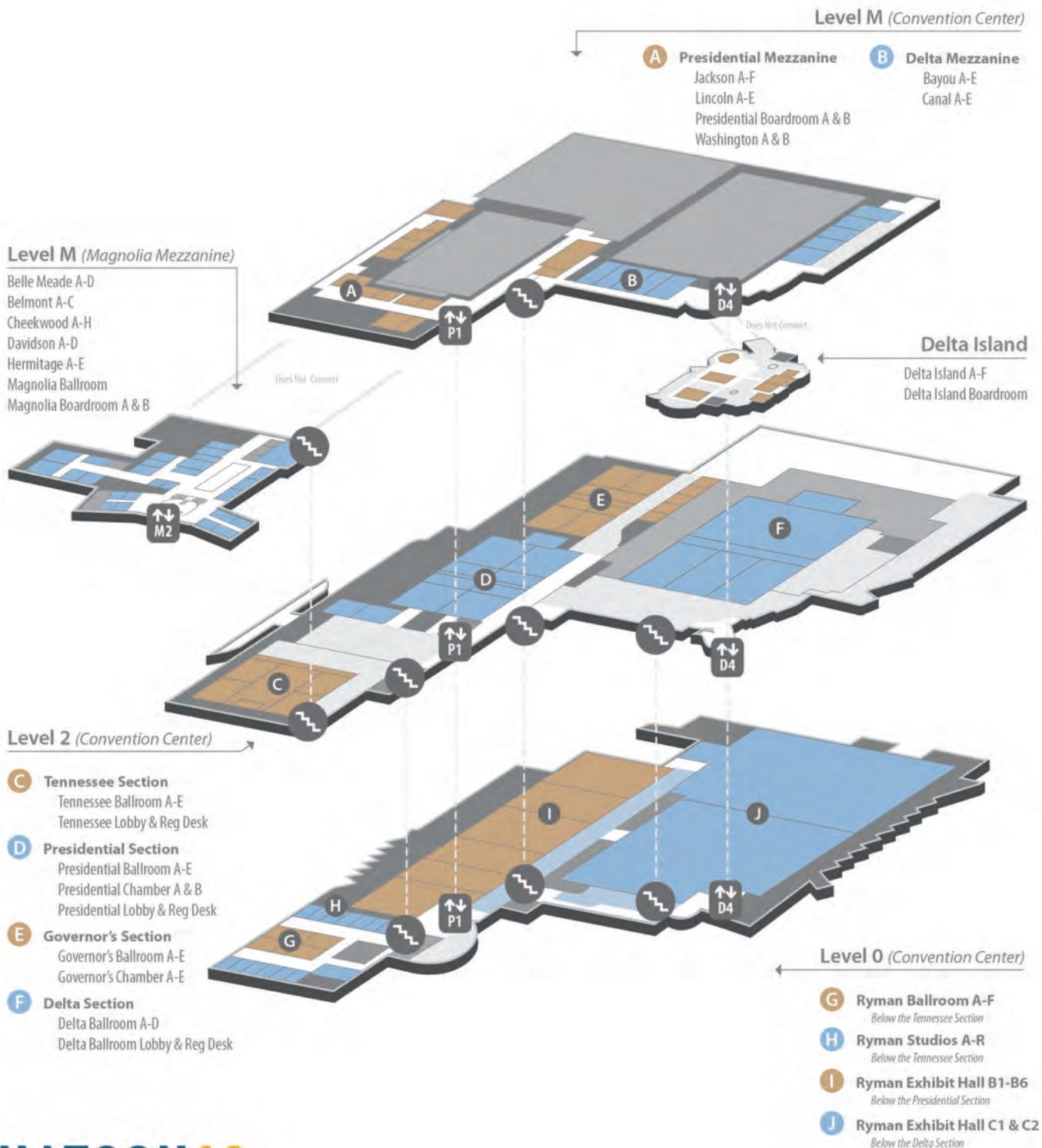


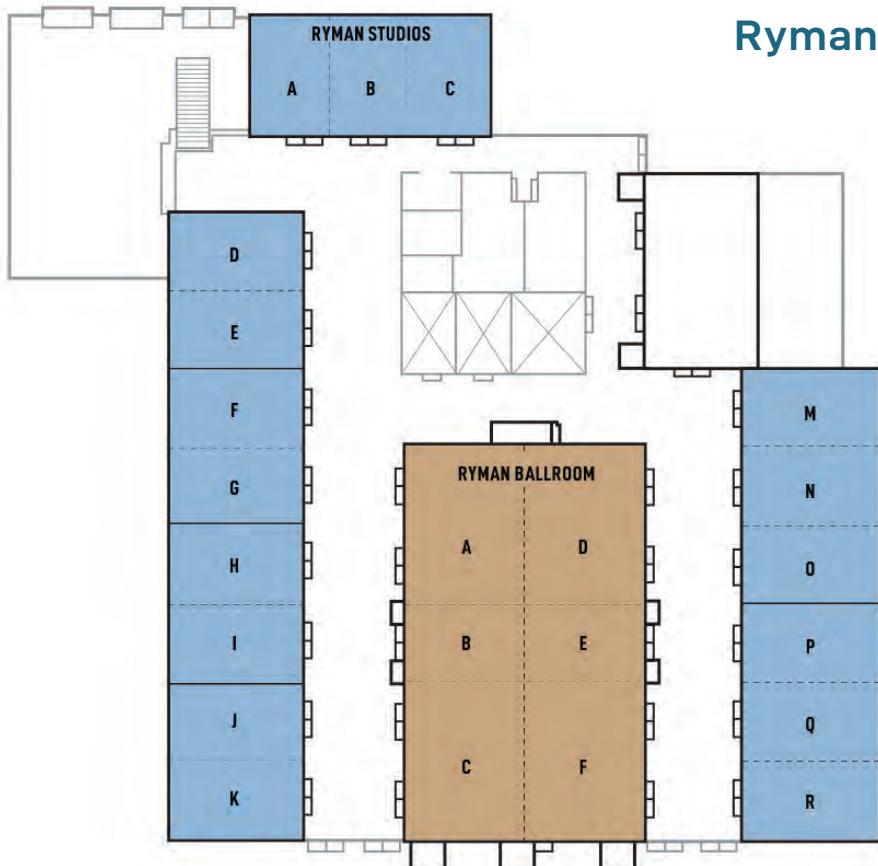
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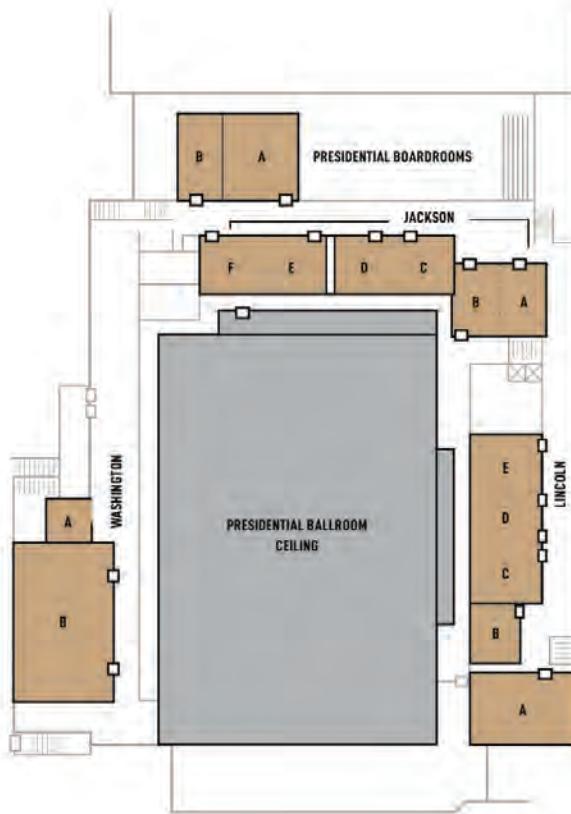
All Levels

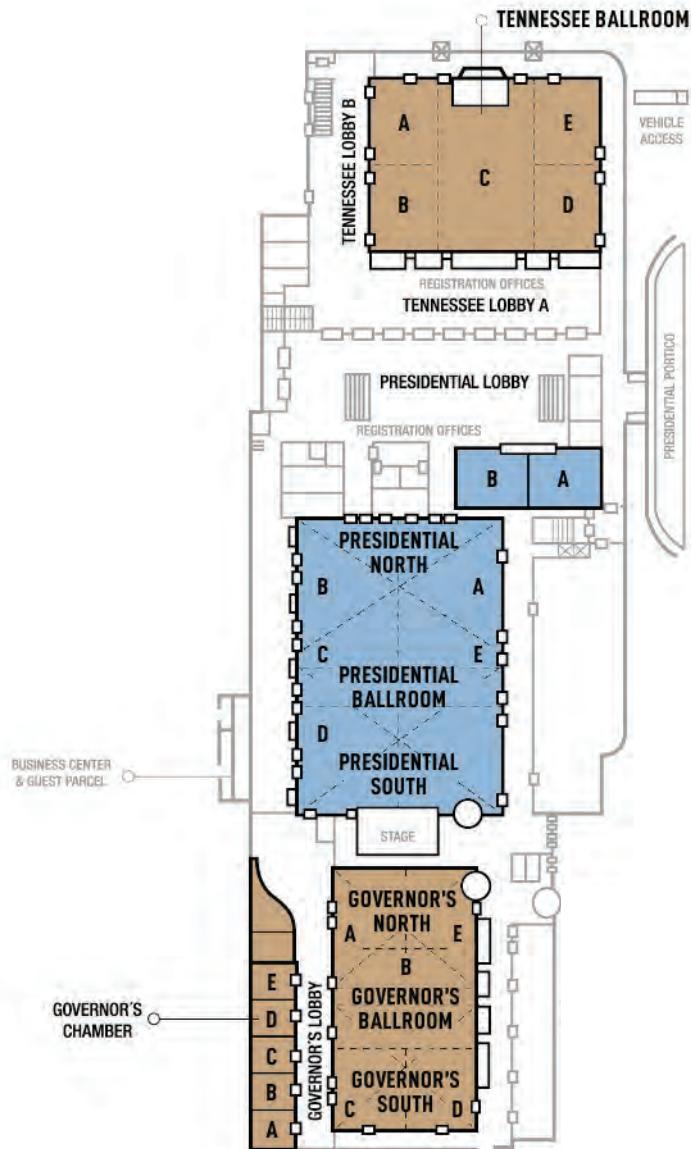




Ryman Ballroom and Studios,
Level 0

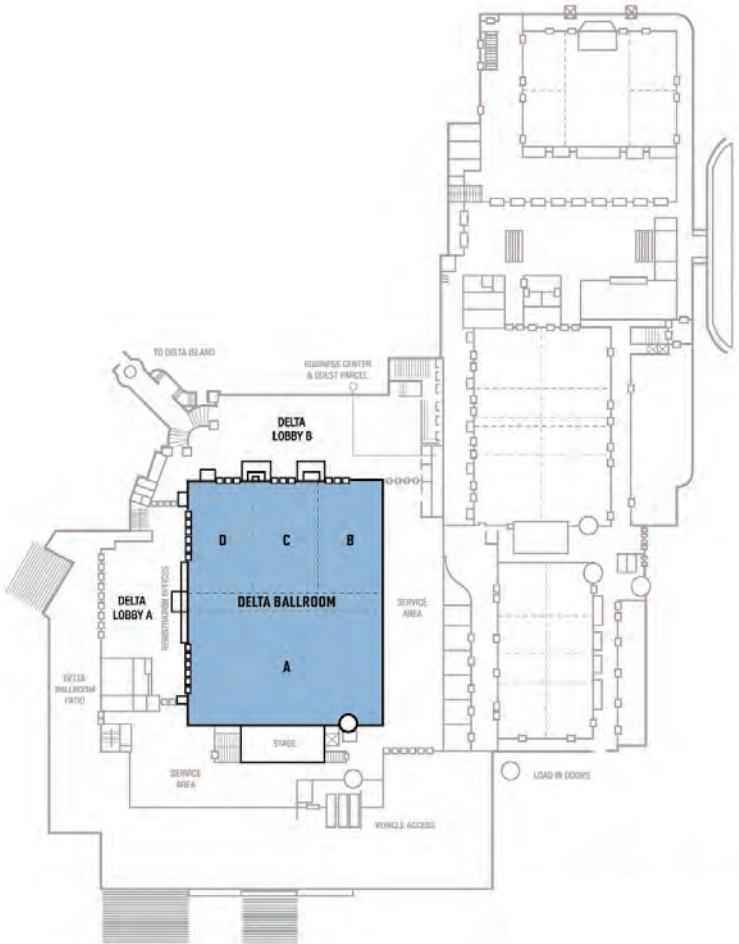
Presidential Mezzanine,
Level M



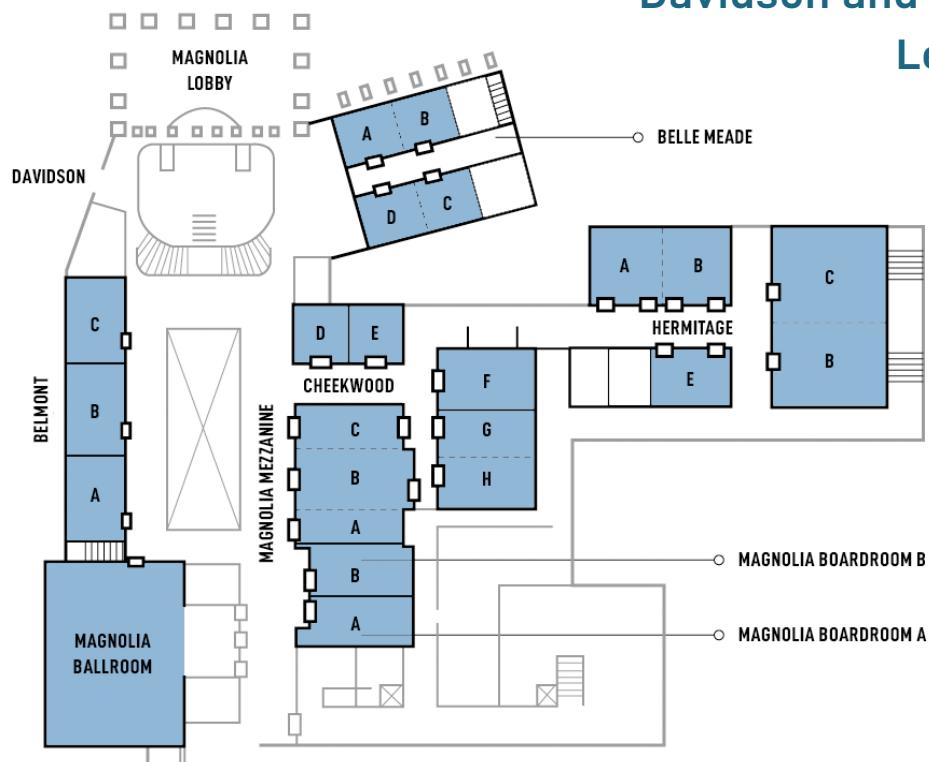


Tennessee Ballroom, Presidential Ballroom and Governor's Ballroom, Level 2

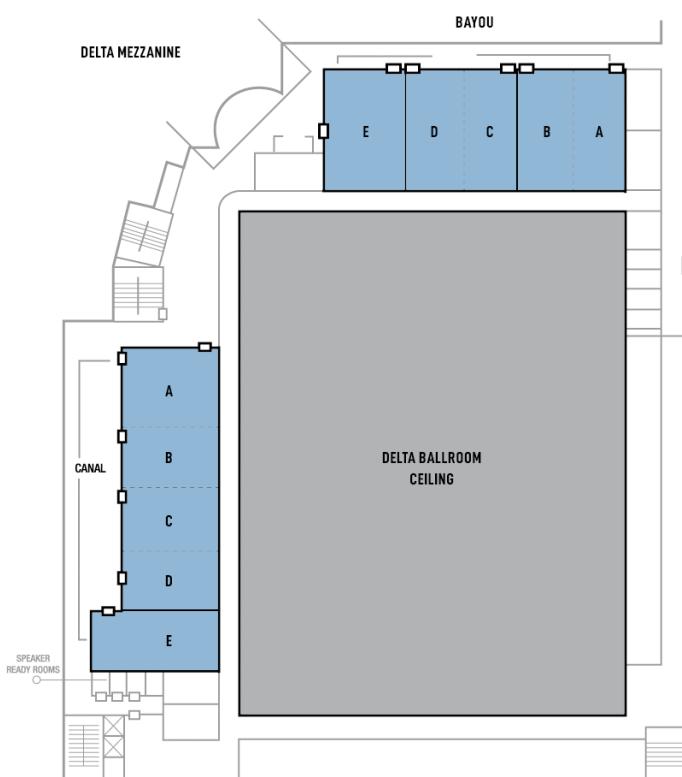
Delta Ballroom, Level 2

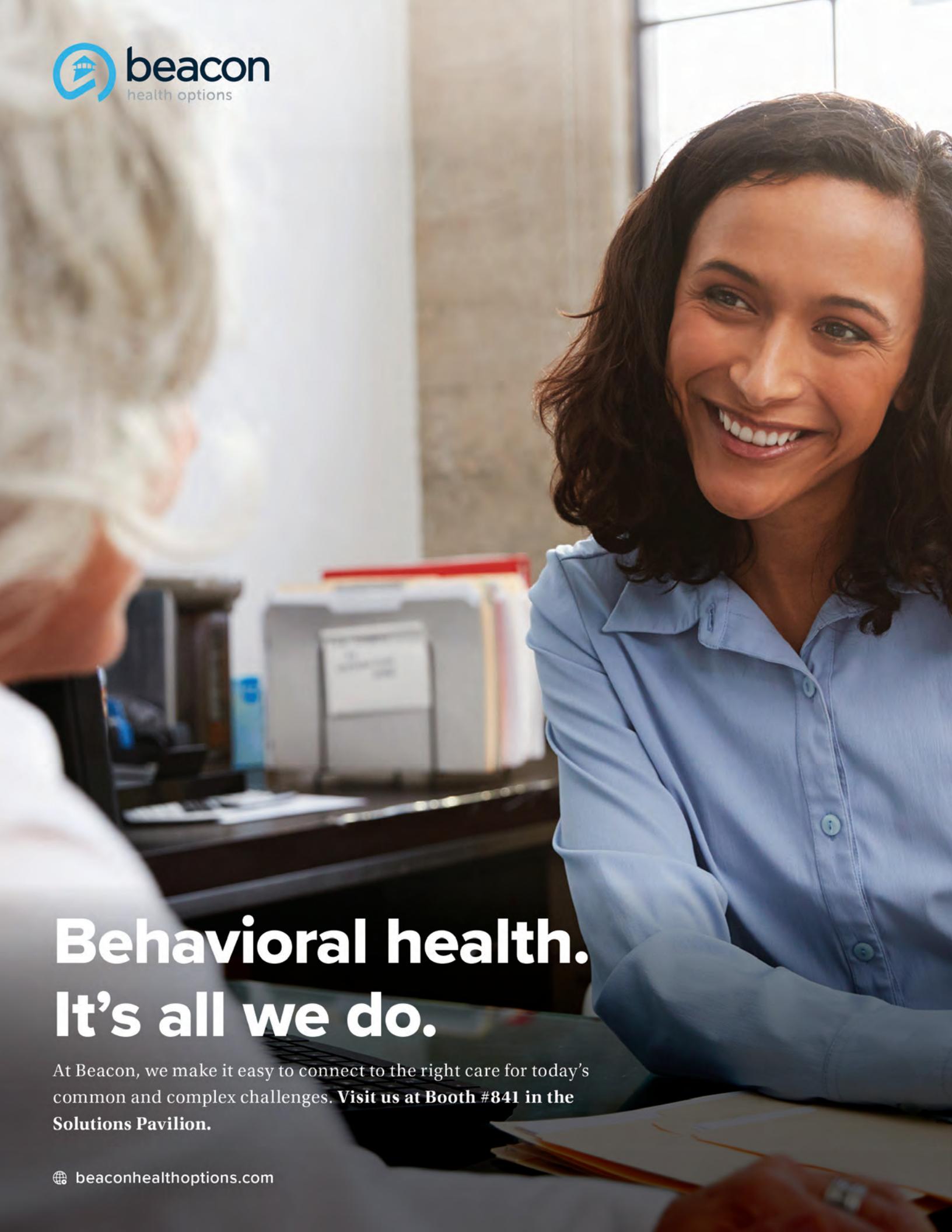


**Magnolia Boardrooms/Ballroom,
Belle Meade, Belmont, Cheekwood,
Davidson and Hermitage Rooms,
Level M**



**Delta Mezzanine,
Level M**





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