OHCA
OREGON HEALTH CARE ASSOCIATION

Connecting from Cascades to Coast



2026 OHCA Annual Convention

September 22–23, 2026

Oregon Convention Center | Portland, OR

Event Program

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Connecting from Cascades to Coast

OHCA

2026 OHCA Annual Convention

Welcome to the OHCA Annual Convention and Trade Show

Schedule at a Glance

Session details begin on page 12.

Tuesday, September 22, 2026

4.5 CEUs available

7:30 a.m. – 4:00 p.m. . . . .Registration and Check-in
9:00 a.m. – 10:30 a.m. . . .Keynote Speaker
11:00 a.m. – 12:00 p.m. . .Education Breakout Sessions
12:00 p.m. – 2:30 p.m. . .Trade Show, Exhibitor Showcase, Lunch
2:30 p.m. – 3:30 p.m. . . . .Education Breakout Sessions
3:45 p.m. – 4:45 p.m. . . . .Education Breakout Sessions
4:45 p.m. – 6:00 p.m. . . . .All Attendee Happy Hour

Wednesday, September 23, 2026

4.5 CEUs available

8:00 a.m. – 2:30 p.m. . . . .Registration and Check-in
9:00 a.m. – 10:15 a.m. . . .Education Breakout Sessions
10:30 a.m. – 11:45 a.m. . . .Education Breakout Sessions
11:45 a.m. – 1:00 p.m. . . . .Awards Ceremony Luncheon
1:15 p.m. – 2:15 p.m. . . . . .Education Breakout Sessions
2:30 p.m. – 3:30 p.m. . . . .Education Breakout Sessions
3:30 p.m. . . . . .Convention Adjourns

Free Wi-Fi for Attendees!

We are happy to provide complimentary Wi-Fi to our attendees! Instructions for attendees logging in:

1. Select '**OCC WiFi**' from the list of available networks on the device.
2. Once connected, open web browser.
3. Enter the Username: **ohca** | Password: **connect**
4. Click "LOGIN" to gain access.

Event CEUs and More Available on the Convention Website!

We encourage you to visit the OHCA Annual Convention interactive website to enhance your conference experience! This dynamic website is your key to a great Convention experience. NO APP DOWNLOAD REQUIRED! The Annual Convention website allows you to:

- View the schedule of events and all event information in one place
- Create a custom agenda of education sessions
- Take notes and email them to yourself
- Find exhibitor and sponsor contact information easily
- View fellow attendee contact information and share your own information
- Claim CEUs and complete evaluations
- Access venue maps to find restrooms, water bottle filling stations, charging stations, mother's room and more!

https://tinyurl.com/OHCA26

For technical support and assistance, OHCA staff and volunteers can assist you throughout the event.

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It should feel like an extension of your care team.

Why Communities Choose Tenderly

Hospital-Hospice Transition Specialists
Seamless coordination for smoother transitions.

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Advanced wound management focused on comfort and dignity.

Dedicated Family Communication Care Coordinator
Family receives a 1:1 Concierge team member for all After Visit Summary communication. Our families are in the know of the care being provided.

Bereavement & Grief Support
Provides thoughtful support to families and caregivers. Available 12 months post-loss.

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Expert foot care for comfort and mobility.

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Bringing comfort, connection & joy.

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GENERAL EVENT INFORMATION

How to Get Your CEUs

Participants may earn up to 9.0 CEUs at this event! Using your desktop or mobile device, participants can easily track CEUs, complete online evaluation forms, and print a CEU form of sessions attended.

- Step 1: **WRITE-DOWN/RECORD** the unique code word announced during each session you attend. Use the tool below to track your codes.
- Step 2: **VISIT** the OHCA Annual Convention website and click **CLAIM CEUs**, then **LOG-IN** using your OHCA Member Portal sign-on credentials.
- Step 3: **CLICK** "Complete Session Evaluations." **CLICK** on the title of the session you attended, **ENTER** the CEU code word, and **EVALUATE** the session. **REPEAT** this step for every session you attend. Make sure to click **SUBMIT** in the upper right corner to complete this step.
- Step 4: Once you've completed the steps for each session and completed an overall event evaluation, **CLICK DOWNLOAD AND PRINT** to view your CEU form!

https://tinyurl.com/OHCA26

For technical support and assistance, OHCA staff and volunteers, located at the registration/check-in desk, can assist you throughout the event.

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CEU CODE WORD TRACKER	
TUESDAY, SEPTEMBER 22, 2026	
Session Time	**CEU Code Word**
Opening Keynote 9:00 a.m.	
Breakout Session 11:00 a.m.	
Breakout Session 2:30 p.m.	
Breakout Session 3:45 p.m.	
WEDNESDAY, SEPTEMBER 23, 2026	
Session Time	**CEU Code Word**
Breakout Session 9:00 a.m.	
Breakout Session 10:30 a.m.	
Breakout Session 1:15 p.m.	
Breakout Session 2:30 p.m.	

DAY ONE HIGHLIGHTS

Tuesday, September 22, 2026

Opening General Session and Keynote Speaker

9:00 a.m. – 10:30 a.m.

Discover the Power of TA DA!

A TA DA is that moment of pure joy and celebration when you accomplish something, no matter how big or small. It's the enthusiastic exclamation that accompanies a proud achievement, reminding us to appreciate our successes and spread positivity. When teams embrace the TA DA moment, they learn to acknowledge and celebrate small victories, creating a culture of appreciation and support. This practice not only boosts morale but also enhances productivity, creativity, and collaboration. Building on this foundation of positivity, this keynote delves deeper into navigating the challenges of modern work life. Keynote speaker, Joel Zeff, emphasizes the importance of adaptability in the face of change and disruption, encouraging individuals to stay "in the moment" and remain flexible. His approach to teamwork centers on a simple yet powerful question: "How do I help the people around me be successful?" This mindset, combined with effective communication skills, fosters a collaborative environment where innovation thrives.

About the Speaker: Joel Zeff



Joel Zeff is a dynamic speaker, work culture expert, improvisational humorist, and author. His interactive performances invite members of the audience to participate in hilarious improvisational exercises that illustrate Joel's central message: That organizations and individuals should CELEBRATE their successes to increase collaboration, productivity, passion, and innovation. Since 1997, Joel has inspired audiences from Wells Fargo to Samsung to KPMG and even the IRS. Joel is a masterful keynote speaker and a nationally renowned motivator, humorist, and improvisational actor. His spontaneous humor and vital messages have thrilled audiences for more than 25 years, and he has shared his insight at more than 2,500 events.

Sponsored by: INCITE STRATEGIC PARTNERS

Attention Executives, C-Suites, and Emerging Leaders!

OHCA is very pleased to highlight a track of sessions specifically designed for owners, c-suite, executive-level staff, and emerging leaders. This track will feature education on key opportunities and strategies for long term care leaders. Discussion topics include:

- **11:00 a.m. – 12:00 p.m.:** Oregon's Direct Care Workforce: How to Understand and Address a Crisis **(D135)**
- **2:30 p.m. – 3:30 p.m.:** Inclusive, Trauma-Informed Design: Creating Senior Living Environments Where Everyone Belongs **(G131)**
- **2:30 p.m. – 3:30 p.m.:** Oregon's Direct Care Workforce: How to Understand and Address a Crisis **(D135)** — *Repeated*
- **3:45pm – 4:45 p.m.:** Membership meeting and happy hour **(F149)**

Sponsored by: GOODWIN

Oregon Marketplace: Join Us for Lunch in the Exhibitor Showcase

12:00 p.m. – 2:30 p.m.

See pages 26–27 for exhibitor listing and map.

Lunch will be served in the exhibitor showcase and trade show. While you enjoy your lunch, discover the amazing products and services offered by the exhibitors and sponsors. The trade show is your chance to view new ideas to help you improve your operations, discover cost savings for your building, and enhance the quality of services you provide for your residents.

Explore Oregon Scavenger Hunt



During the trade show and lunch, play the EXPLORE OREGON SCAVENGER HUNT for a chance to win a variety of prizes, including the GRAND PRIZE!

To participate: Find the Scavenger Hunt map in your registration bag, visit the designated exhibitors and turn in your game card to the OHCA table in the trade show and enter to win!

Grand Prize: EXPLORE OREGON Grand Prize Basket!

- 2 tickets to an Oregon Shakespeare Festival production
- 4 General Admission tickets to OMSI
- 4 tickets to any 2027 season Eugene Emeralds baseball game
- Winery Tour & Tasting for 6 at Willamette Valley Vineyards
- Overnight stay and breakfast for 2 at Courtyard Marriott Portland Downtown/Convention Center
- $50 McMenamins gift card
- And more!

DAY ONE HIGHLIGHTS

All Attendee Happy Hour at Spirit of '77

4:45 p.m. – 6:00 p.m.

Appetizers and beverages are complimentary thanks to our Happy Hour sponsors.
Following education and activities on the first day of Annual Convention, all event attendees are invited to join OHCA for a complimentary happy hour! No ticket or advanced registration is necessary. This happy hour includes complimentary appetizers, beer, wine, and soft drinks. Happy hour is an excellent opportunity to connect with your coworkers, colleagues, and friends and make new connections!

Sponsored By: CONSONUS HEALTHCARE · INCITE · IMA

Access Handouts For Event Sessions
Handouts are available on the OHCA Annual Convention website. Click the event agenda and the session name to access handouts and resources.
Not all sessions will feature handouts.
https://tinyurl.com/OHCA26

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DAY TWO HIGHLIGHTS

Wednesday, September 23, 2026

Awards Ceremony Luncheon

11:45 a.m. – 1:00 p.m.
Tickets required: $59/person

The OHCA Annual Awards Program recognizes the admirable contributions of long term care professionals who demonstrate a commitment to quality care through their dedication to residents, staff, and the long term care profession. Join us for lunch as we honor the superstars of Oregon's long term care community! More information about the award recipients can be found by clicking the AWARDS tile on the Annual Convention website.

Awards program sponsored by: INCITE STRATEGIC PARTNERS | Workforce Solutions CRESCENT WOUND CARE Here To Heal...

Above and Beyond

Evelin Gonzalez
Resident Services Coordinator, The Springs at Lancaster Village

Beginning in 2009 as a prep cook, Evelin quickly became known for nourishing more than residents' appetites, taking time to learn names, listen to stories, and build connections that made residents feel valued and respected. Evelin has served as a caregiver, housekeeper, maintenance assistant, med tech, and now resident services coordinator. When staffing shortages occur, Evelin never hesitates to step in, covering night manager duties, assisting with caregiving shifts, or helping wherever needed without complaint or concern about whether a task falls within the job description. This reliability and positive attitude provides stability during challenging times and inspires those around her. Each interaction is approached with patience, empathy, and genuine concern, giving families reassurance that their loved ones are cared for with dignity and compassion. As a proud Latina, Evelin brings cultural warmth and a deep respect for elders into every interaction, fostering an environment where all residents and staff feel welcome and valued.

Administrator of the Year - Community Based Care

Deanna Smith
Sunnyside Meadows by Ohana Ventures

Deanna inherited one of the most challenging situations a leader could face. The community was operating at less than 50% occupancy, participating in Oregon's FEOS program, under stop placement status, and facing the very real possibility of losing its license. She embraced these challenges, laying out a clear vision for what the community could become. She helped eliminate the community's reliance on agency staffing and focused on recruiting, training, and developing a strong, dedicated team. She guided the community through a standard CBC survey and a FEOS survey simultaneously, a milestone that reflected her commitment to operational excellence, regulatory compliance, and resident-centered care. What sets her apart is how she leads. She rolls up her sleeves, supports her team, listens with empathy, and consistently puts residents and employees first, leading with integrity, gratitude, and collaboration. Her approach creates an environment where people feel valued, supported, and motivated to do their best work. She has restored confidence, built a thriving team, and created a community that residents, families, and employees are proud to call home.

Administrator of the Year - Skilled Care

Allen James
Avamere Oregon City

Allen James' open-door policy, approachability, and genuine care for both residents and staff have made a lasting impression on everyone who works alongside him or lives in his care. He is consistently described as one of the most involved and caring administrators his colleagues have encountered in their careers. Residents have been moved to tears describing what he has made possible for them, including the creation of a fully equipped sewing room that brought joy and purpose to those who love the craft. He prioritizes resident rights, ensures that every resident is heard, and consistently makes decisions centered on their well-being and dignity. Additionally, he recognizes employees for their contributions, encourages a healthy work-life balance, and actively brainstorms with staff to find ways to make their work more efficient and fulfilling. As a mentor, he helps each team member grow not only professionally but personally, with a belief that taking care of people enables them to take care of others. His leadership has driven meaningful change in the building through clear communication across all departments, a homelike and positive environment, and a steady, professional presence that brings people together.

DAY TWO HIGHLIGHTS

Caregiver of the Year

Gloria Gonzales

Med Caregiver, Pacific Living Centers of Arbor House of Grants Pass

Gloria goes above and beyond to build relationships with every resident, taking the time to learn their life stories, families, careers, favorite hobbies, and the memories that have shaped who they are. She remembers these details and weaves them into everyday conversations, making each resident feel truly seen and valued. She understands that the best care comes from knowing the person, not just meeting their daily needs. Her patience is one of her greatest strengths. Gloria never loses her smile or her gentle approach, no matter how many times she needs to redirect, reassure, or comfort someone. Her commitment to her team is equally remarkable. She is often the first to volunteer to stay longer when a staffing emergency arises, and she regularly works on her days off without hesitation. Families note how well she knows their loved ones and how she seems to anticipate needs before they arise. She leads with her heart, inspires those around her, and makes a lasting difference in the lives of every resident, family member, and coworker she encounters.

Enrichment of Life

Lynne Hughs Jensen

Recreational Activities Consultant, Marquis Companies

Over a 40-year career dedicated to enhancing the lives of seniors through meaningful recreational activities, Lynne has become a cornerstone of quality programming, mentorship, and advocacy across the organization. She has been instrumental in bringing several meaningful programs to residents, including music tailored to individual preferences, the Geezer Gallery where residents share their artistic talents, Memories in the Making, and most recently the Furry Friends program for the community's most vulnerable residents. She has personally attended and supported facility activity directors and residents through the Portland Pilots Pal program at the University of Portland's women's basketball games, including traveling with residents and staff to Las Vegas for the women's championship tournament. She also works closely with senior Veterans groups, organizing schedules, engaging Veterans, and spending hours in the sun to ensure their experiences aboard Stearman biplanes through Spirit of '45 and Journey of Heroes become memories to be cherished. She has also served in leadership positions with the National Association of Activity Professionals, continuing her lifelong advocacy for the quality of life, personal engagement, and professional development of those who serve seniors.

Leadership

Maritza Kritz

Director of Hospital Admissions and Marketing, PACS Healthcare

Maritza's leadership is defined by a foundational belief: quality healthcare extends far beyond the walls of a skilled nursing facility. After recognizing that many public health students have limited exposure to post-acute care, Maritza established an experiential internship program at a skilled nursing facility in partnership with Oregon State University's College of Health. The program gives undergraduate public health students hands-on experience in infection prevention, rehabilitation, quality improvement, care coordination, and interdisciplinary teamwork. By mentoring future healthcare professionals, she is helping build a workforce that better understands and values long term care. As a volunteer commissioner for the New Portlanders Policy Commission, Maritza works to ensure immigrants and refugees are represented in local policymaking. Through volunteer service on the Metro Affordable Housing Bond Oversight Committee, Maritza provides oversight for one of the region's largest investments in affordable housing. Whether mentoring future healthcare professionals, advocating for equitable policies, strengthening community partnerships, or addressing the social factors that shape recovery, Maritza demonstrates that outstanding leadership in skilled nursing is about improving not only the care patients receive today, but the health and well-being of the communities.

Nurse Leader - Community Based Care

Jessica Comerford

Hope Village Memory Care

For six years, Jessica has exemplified what it means to be an outstanding nurse, compassionate leader, and dedicated advocate for older adults. It is not uncommon to see her transition seamlessly from completing clinical documentation to assisting a resident with toileting to sitting down for a game of Bingo. She mentors staff, assists caregivers, and communicates with physicians and families, approaching every interaction with professionalism and respect. Her clinical judgment gives families and coworkers complete confidence. She knows every resident's needs, and she acts on them. She frequently volunteers to come in on her days off when additional support is needed, never hesitating to put residents and team first. Every morning, she makes it a priority to check in with both residents and team members, ensuring everyone has what they need for a successful day. When one resident required a higher level of support and staff were struggling, she jumped in to help directly while also developing a plan to schedule additional caregiver coverage during the resident's busiest hours of the day — addressing both the immediate need and the longer-term sustainability for her team.

DAY TWO HIGHLIGHTS

Nurse Leader - Skilled Care

Tracy Brzycki

Sapphire at Rose City

As a director of nursing available around the clock, Tracy meets every challenge with energy, warmth, and an unshakeable commitment to the people in her care. She built an entire nursing team from the ground up, creating an environment founded on trust, accountability, and compassion. She intentionally takes on nursing responsibilities so that licensed nurses and nursing assistants can spend more meaningful time with residents. She understands that quality care is built through relationships, not tasks. Tracy values personal investment and has created a culture where staff feel supported and empowered to bring their best every day. Each day begins with collaborative team meetings where the clinical team reviews the previous day's events, identifies opportunities for improvement, and develops a shared plan for the day ahead. Although she holds a leadership position, no task is beneath her. Staff know they will never be asked to do something she would not willingly do right alongside them. Whether assisting staff during a busy shift, mentoring new nurses, solving unexpected challenges, or simply taking time to listen, she consistently demonstrates humility and service.

Outstanding Business Partner of the Year

Propel Insurance

Propel Insurance has been an extraordinary partner to OHCA and the Oregon senior living community. As OHCA's trusted insurance partner, Propel Insurance along with the entire Oregon team at Alera Group, not only brings value to members through their various insurance offerings but also through their dedication to our association. Over the past year, Propel's team of experts have provided expert advice and support as speakers for several OHCA conferences and webinars. They are quick to respond to member requests and needs and are strong advocates of OHCA and the work we do, both in conversations with members, non-members and the Oregon long term care sector at large. While Propel is a newer partner of OHCA, they have quickly become familiar faces at our events and reliable and steadfast partners.

Special Service Award

Kym Wells

Executive Director, Cherrywood Village, a Generations Community

Kym Wells exemplifies the spirit of generosity and dedication that makes our senior living community strong. As a long-time member of OHCA, Kym has consistently gone above and beyond to invest in the future of the profession. She has been a valuable volunteer teacher for the Nursing Facility Preceptor Training program, a vital program that prepares nursing facility administrators to effectively mentor Administrators-in-Training (AITs). Through her teaching, Kym is not just sharing knowledge; she is helping shape the next generation of senior living leaders. She is always available, always willing, and always ready to offer her time and real-world experience to support those coming up in the field. OHCA is deeply appreciative of the meaningful contributions Kym has made to the success of this program and her steadfast commitment to advancing the profession through education and mentorship.

Special Service Award

Robin Nicholson

Regional Director of Operations, Ohana Ventures

Robin Nicholson is a shining example of what it means to be truly dedicated to the senior living profession. Her passion for advancing the quality of care provided to Oregon's seniors is evident in everything she does. Robin generously volunteers her time across a remarkable range of programs and initiatives, including serving as an AHCA/NCAL Quality Award Silver Team Lead examiner, coaching communities through the application process and also serving as an independent resource for the Quality Award program. She has also lent her expertise to our Regulatory Relief Workgroup, Elopement Toolbox review, and Workforce Workgroup, consistently showing up wherever she is needed most. Robin's commitment to continuous improvement, whether enhancing the lives of residents, strengthening the working environment for staff, or elevating the profession as a whole, is an inspiration to all who know her.



Mother's Room/Nursing Suite Available!

The Oregon Convention Center has provided a Mamava® nursing suite, a private and secure suites located near the E Meeting Rooms on Level 1. They are ADA-accessible with a comfortable seating area and are equipped with standard AC power outlets and USB charger ports. All Mamava® suites come with a Bluetooth SmartLock that syncs with Mamava's mobile app. You may also request a door code for entry from the OHCA registration desk.

Need a Place to Get Away? Visit the Quiet Room

Open 8:00 a.m. – 4:00 p.m. | Room F152

With more than 1,000 attendees and participants, the OHCA Annual Convention can sometimes feel overwhelming or overstimulating. For your convenience, OHCA is happy to provide a quiet space to reconnect and recenter yourself, so that you may rejoin the event at your own pace.

Identify high-risk residents.
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Tuesday, September 22, 2026

DAY ONE EDUCATION SESSION

TIME	SESSION DETAILS *Detailed session descriptions are available on the Convention interactive website https://tinyurl.com/OHCA26*
9:00 a.m. – 10:30 a.m. **(1.5 CEUs)**	**OPENING KEYNOTE PRESENTATION** **Discover the Power of TA DA!** *Joel Zeff, work culture expert, author, humorist* **Location: Portland Ballroom**
11:00 a.m. – 12:00 p.m. **(1.0 CEUs)**	**Balancing Autonomy and Safety: Alcohol Use in Assisted Living** *Clinton Garner, Brookdale Redmond; Cynthia McDaniel, MSN, RN, ElderWise* **Location: D140**
	From Hope to Reality: The Latest Advances in Alzheimer's Treatment, Detection, and Care *Lori Stanton, Alzheimer's Association* **Location: E141**
	Life Safety Code Regulation and Compliance Requirements: An Update From the Fire Marshal — PART 1 *(this session is continued at 2:30pm – 3:30pm)* *Sean Condon, Oregon State Fire Marshal* **Location: E143**
	Oregon's Direct Care Workforce: How to Understand and Address a Crisis *Jake McDonald, PHI* **Location: D135**
	Oregon Quality Metrics Reporting: Get Ahead of the Data and Stay Ahead of Compliance *David Berger, Safety, Oversight and Quality, DHS* **Location: F151**
	Recognizing Grief and Loss as a Catalyst for Behavioral Crisis in Senior Living *Veronica Carmenate, Rogue Psych Consultants* **Location: E145**
	The TA DA of Teamwork: Succeeding During Change and Disruption *Joel Zeff, work culture expert, author, humorist* **Location: Portland Ballroom**

Continuing Education Units (CEUs) and Audiences

You may earn up to 9 CEUs for this event by attending various education breakout sessions. The Annual Convention is approved for the following education units and audiences:

(*) In accordance with Oregon Health licensing rule Chapter 853, Division 50, this event meets the domains of knowledge requirements for ALF/RCF and NF/SNF Administrators.

(**) Memory Care Administrators (MEM): Sessions relate to the care of individuals with dementia in accordancewith 411-057-0140(3) for facilities with a memory care endorsement

Long-Term Care Workers (WA): Visit the interactive website to identify which sessions qualify for Washington State Long-Term Care Worker. After the event, contact mking@ohca.com for CEU approval codes.

INFORMATION

ALF/RCF*	NF/SNF*	In-Home Care	Memory Care**	Behavioral Health	Clinical/ Health Services	Executive/ C-Suite	Fire/Life Safety	Leadership/ Workforce	Operational Best Practices	Quality Improvement	Strategy and Solutions
✦	✦	✦						✦			
✦									✦		
✦	✦	✦	✦		✦						
	✦						✦				
✦	✦	✦				✦		✦			✦
✦										✦	
✦	✦			✦							
✦	✦	✦						✦			

Tuesday, September 22, 2026

DAY ONE EDUCATION SESSION

TIME	SESSION DETAILS *Detailed session descriptions are available on the Convention interactive website https://tinyurl.com/OHCA26*
12:00 p.m. – 2:30 p.m.	**Trade Show Lunch and Exhibitor Showcase** **Location: Exhibit Hall D**
2:30 p.m. – 3:30 p.m. (1.0 CEUs)	**Crafting Your Community Bronze Quality Award Application Workshop — PART 1** *(this session is continued until 4:45pm)* *Maggie Hilty Katz, Avamere Health Services; Robin Nicholson, Ohana Ventures; Nicolette Reilly, OHCA* **Location: E148**
	Growing From Within: Identifying and Developing Your Next Generation of Leaders *Meagan English, Marquis Companies* **Location: E145**
	Life Safety Code Regulation and Compliance Requirements: An Update From the Fire Marshal — PART 2 *(this session began at 11:00am)* *Sean Condon, Oregon State Fire Marshal* **Location: E143**
	Inclusive, Trauma-Informed Design: Creating Senior Living Environments Where Everyone Belongs *Jenny Baines, LRS Architects* **Location: G131**
	Managing Privacy, Trust, and AI in Senior Living *Gabi Sanchez, Ballard Spahr; Greg Szewczyk, Ballard Spahr* **Location: D140**
	Navigating Oregon's Evolving Behavioral Health Population in Nursing Facilities and ALFs *Kristi Kovacs, Ph.D., Behavioral Health Solutions* **Location: E141**
	Oregon's Direct Care Workforce: How to Understand and Address a Crisis *Jake McDonald, PHI* **Location: D135**
	Tired Legs, Swollen Ankles, and Skin that Won't Heal: A Practical Guide to Venous Disease and Lymphedema *Todd Jones, Center for Vein Restoration* **Location: F151**

Continuing Education Units (CEUs) and Audiences

You may earn up to 9 CEUs for this event by attending various education breakout sessions. The Annual Convention is approved for the following education units and audiences:

(*) In accordance with Oregon Health licensing rule Chapter 853, Division 50, this event meets the domains of knowledge requirements for ALF/RCF and NF/SNF Administrators.

(**) Memory Care Administrators (MEM): Sessions relate to the care of individuals with dementia in accordancewith 411-057-0140(3) for facilities with a memory care endorsement

Long-Term Care Workers (WA): Visit the interactive website to identify which sessions qualify for Washington State Long-Term Care Worker. After the event, contact mking@ohca.com for CEU approval codes.

INFORMATION

ALF/RCF*	NF/SNF*	In-Home Care	Memory Care**	Behavioral Health	Clinical/ Health Services	Executive/ C-Suite	Fire/Life Safety	Leadership/ Workforce	Operational Best Practices	Quality Improvement	Strategy and Solutions
All audiences welcome No CEUs available for the trade show											
✦	✦								✦	✦	
✦	✦	✦						✦			
	✦						✦				
✦	✦					✦					✦
✦	✦	✦							✦		
✦	✦			✦							
✦	✦	✦				✦		✦			✦
✦	✦	✦			✦						

Tuesday, September 22, 2026

DAY ONE EDUCATION SESSION

TIME	SESSION DETAILS *Detailed session descriptions are available on the Convention interactive website https://tinyurl.com/OHCA26*
3:45 p.m. – 4:45 p.m. (1.0 CEUs)	**The Accommodation Tightrope: How Employers Can Balance Compliance, Compassion, and Operations** *Jenelle Debes, Fisher Phillips* **Location: E145**
	The AI Advantage: Transforming How We Work *Babak Amali, Prodigy Rehabilitation Group* **Location: D135**
	Beyond the Job Posting: Rethinking Workforce Recruitment in Senior Living *Alisa Schmalenberger, Marquis Companies; Jessica Clemence, Cascadia Village Senior Living by Cogir; Jessica Lawrence, Oregon Care Careers; Sean Moore, Workforce SW Washington* **Location: D140**
	Compliance in Focus: Oregon OSHA Updates, Citation Trends, and Building a Culture of Workplace Safety *Nathan Sweet, OSHA* **Location: E143**
	Crafting Your Community Bronze Quality Award Application Workshop — PART 2 *(this session began at 2:30pm)* *Maggie Hilty Katz, Avamere Health Services; Robin Nicholson, Ohana Ventures; Nicolette Reilly, OHCA* **Location: E148**
	Implementing IDDSI to Enhance Resident Care, Regulatory Compliance, and Operational Efficiency *Thomas Christ, Oregon Health Authority* **Location: F151**
	Recognizing the Signs and Knowing the Next Steps: Mental Health and Suicide Prevention in Older Adults *Andy Wallace, Washington County* **Location: E141**
	OHCA Membership Meeting (No CEUs offered) *Phil Bentley, OHCA* **Location: F149**

Continuing Education Units (CEUs) and Audiences

You may earn up to 9 CEUs for this event by attending various education breakout sessions. The Annual Convention is approved for the following education units and audiences:

(*) In accordance with Oregon Health licensing rule Chapter 853, Division 50, this event meets the domains of knowledge requirements for ALF/RCF and NF/SNF Administrators.

(**) Memory Care Administrators (MEM): Sessions relate to the care of individuals with dementia in accordancewith 411-057-0140(3) for facilities with a memory care endorsement

Long-Term Care Workers (WA): Visit the interactive website to identify which sessions qualify for Washington State Long-Term Care Worker. After the event, contact mking@ohca.com for CEU approval codes.

INFORMATION

ALF/RCF*	NF/SNF*	In-Home Care	Memory Care**	Behavioral Health	Clinical/ Health Services	Executive/ C-Suite	Fire/Life Safety	Leadership/ Workforce	Operational Best Practices	Quality Improvement	Strategy and Solutions
✦	✦	✦							✦		
✦	✦	✦									✦
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						✦					

Wednesday, September 23, 2026

DAY TWO EDUCATION SESSION

TIME	SESSION DETAILS *Detailed session descriptions are available on the Convention interactive website https://tinyurl.com/OHCA26*
9:00 a.m. – 10:15 a.m. (1.25 CEUs)	**Addressing Mental Illness: Substance Abuse Disorder and Addictions** *Barbara Speedling, Quality of Life Specialist* **Location: E141**
	ALF/RCF Council Meeting and Regulatory Update *Nicolette Reilly, OHCA* **Location: D135**
	Conducting Investigations That Meet the Standard in Skilled Nursing *Kelsey Cookingham, ODHS* **Location: E143**
	Leveraging Health Trends to Drive Occupancy and Marketing Messaging *Helen Anderson, Hello Care* **Location: F151**
	Recognizing the Organizational Impact of Leadership Behavior: Leading with Trust, Empathy, Respect, and Positivity *Tom Dolliver, Leadership Impact Northwest; Nena Terry, Leadership Impact Northwest* **Location: D140**
	Therapeutic Horticulture in Long Term Care *Jillian Nelson, VANDA* **Location: E145**
10:30 a.m. – 11:45 a.m. (1.25 CEUs) **Continuing Education Units (CEUs) and Audiences** You may earn up to 9 CEUs for this event by attending various education breakout sessions. The Annual Convention is approved for the following education units and audiences: **(*)** In accordance with Oregon Health licensing rule Chapter 853, Division 50, this event meets the domains of knowledge requirements for ALF/RCF and NF/SNF Administrators. **(**)** Memory Care Administrators (MEM): Sessions relate to the care of individuals with dementia in accordancewith 411-057-0140(3) for facilities with a memory care endorsement Long-Term Care Workers (WA): Visit the interactive website to identify which sessions qualify for Washington State Long-Term Care Worker. After the event, contact mking@ohca.com for CEU approval codes.	**Applying Practical Leadership Behavior Shifts to Transform Your Team** *Tom Dolliver, Leadership Impact Northwest; Nena Terry, Leadership Impact Northwest* **Location: D140**
	The Caregiver's Compass: Navigating Resident Care Together *Barbara Speedling, Quality of Life Specialist* **Location: E141**
	From Inquiry to Front Door: Redefining the Senior Living Sales Process *Dresden Cincurak, Charter Senior Living* **Location: F151**
	Harnessing Artificial Intelligence to Combat Loneliness and Spark Connection in Residents Living with Dementia *Kevin Sage, The Springs Living* **Location: E143**
	Interdisciplinary Strategies for Complex Behavior Interventions: A Collaborative Panel Discussion *Lisa Hilty, Sapphire Health Services; Christy Kruse, Ohana Ventures; Mary Meeko, Sapphire at Cedar Crossing; Mikayla Cash, Gateway Living; Misty Reid, Avamere Health Services* **Location: E145**
	Nursing Facility Council Meeting and Regulatory Update *Eugenia Liu, OHCA* **Location: D135**

INFORMATION

ALF/RCF*	NF/SNF*	In-Home Care	Memory Care**	Behavioral Health	Leadership/ Workforce	Life Enrichment/ Activities	Marketing/ Sales	Person Centered Care/ Hot Topics	Regulatory/ Legal
✦	✦	✦		✦					
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Wednesday, September 23, 2026

DAY TWO EDUCATION SESSION

TIME	SESSION DETAILS *Detailed session descriptions are available on the Convention interactive website https://tinyurl.com/OHCA26*
11:45 a.m. – 1:00 p.m.	**Awards Ceremony Luncheon** *Advanced ticket purchase required* **Location: Portland Ballroom**
1:15 p.m. – 2:15 p.m. (1.0 CEUs) **Continuing Education Units (CEUs) and Audiences** You may earn up to 9 CEUs for this event by attending various education breakout sessions. The Annual Convention is approved for the following education units and audiences: **(*)** In accordance with Oregon Health licensing rule Chapter 853, Division 50, this event meets the domains of knowledge requirements for ALF/RCF and NF/SNF Administrators. **(**)** Memory Care Administrators (MEM): Sessions relate to the care of individuals with dementia in accordancewith 411-057-0140(3) for facilities with a memory care endorsement Long-Term Care Workers (WA): Visit the interactive website to identify which sessions qualify for Washington State Long-Term Care Worker. After the event, contact mking@ohca.com for CEU approval codes.	**The Changing Role of Therapeutic Activity** *Barbara Speedling, Quality of Life Specialist* **Location: E141**
	Facility Tours are Broken! Now What? *Dresden Cincurak, Charter Senior Living* **Location: F151**
	Interdisciplinary Strategies for Complex Behavior Interventions: A Collaborative Panel Discussion *Lisa Hilty, Sapphire Health Services; Christy Kruse, Ohana Ventures; Mary Meeko, Sapphire at Cedar Crossing; Mikayla Cash, Gateway Living; Misty Reid, Avamere Health Services* **Location: E145**
	SNF Regulatory Update and Survey Readiness *Holly Norelli, MHHS, LNHA, American Health Care Association* **Location: E143**
	Streamlining the Standard: Understanding Nurse Delegation and Oregon's New Standardized Delegation Form — PART 1 *(this session is continued until 3:30pm)* *Kristy Dunn, MSN, RN, ElderWise; Nicolette Reilly, OHCA* **Location: D140**
	What We Carry Into Care: Trauma-Informed Leadership in Senior Living *Jean Hartnett, Radical Sabbatical* **Location: D135**
2:30 p.m. – 3:30 p.m. (1.0 CEUs)	**The Answer is 42: What History, Hobbits, and Heroes Can Teach Us About Leading with Accountability** *Tasha Goettel, Avamere King City* **Location: E145**
	Behavior is a Story: Trauma-Informed, Person-Centered Care for Older Adults *Jean Hartnett, Radical Sabbatical* **Location: D135**
	The Invisible Shift: How AI Search is Changing How Families Find Senior Care *Amy Schmidt, Retirement Connection & CareAvailability.com* **Location: F151**

INFORMATION

ALF/RCF*	NF/SNF*	In-Home Care	Memory Care**	Behavioral Health	Leadership/ Workforce	Life Enrichment/ Activities	Marketing/ Sales	Person Centered Care/ Hot Topics	Regulatory/ Legal
Please join us as we honor the superstars of Oregon's long term care community and thank them for their dedication. Advanced ticket purchase required.									
✦	✦					✦			
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✦	✦	✦					✦		

Wednesday, September 23, 2026

DAY TWO EDUCATION SESSION

TIME	SESSION DETAILS *Detailed session descriptions are available on the Convention interactive website https://tinyurl.com/OHCA26*
2:30 p.m. – 3:30 p.m. (1.0 CEUs)	**Life Enrichment Collaboration Roundtable** *Livia Thompson, Avamere at Bethany* **Location: E148**
	Streamlining the Standard: Understanding Nurse Delegation and Oregon's New Standardized Delegation Form PART 2 *(this session begins at 1:15pm)* *Kristy Dunn, MSN, RN, ElderWise; Nicolette Reilly, OHCA* **Location: D140**
	Understanding and Responding to Dementia-Related Behaviors *Barbara Speedling, Quality of Life Specialist* **Location: E141**



INFORMATION

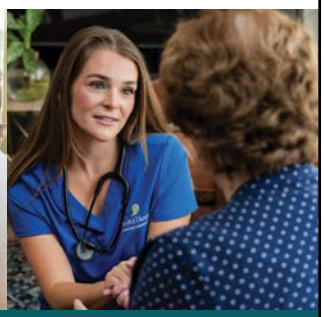
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✦	✦					✦			
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✦	✦		✦	✦					

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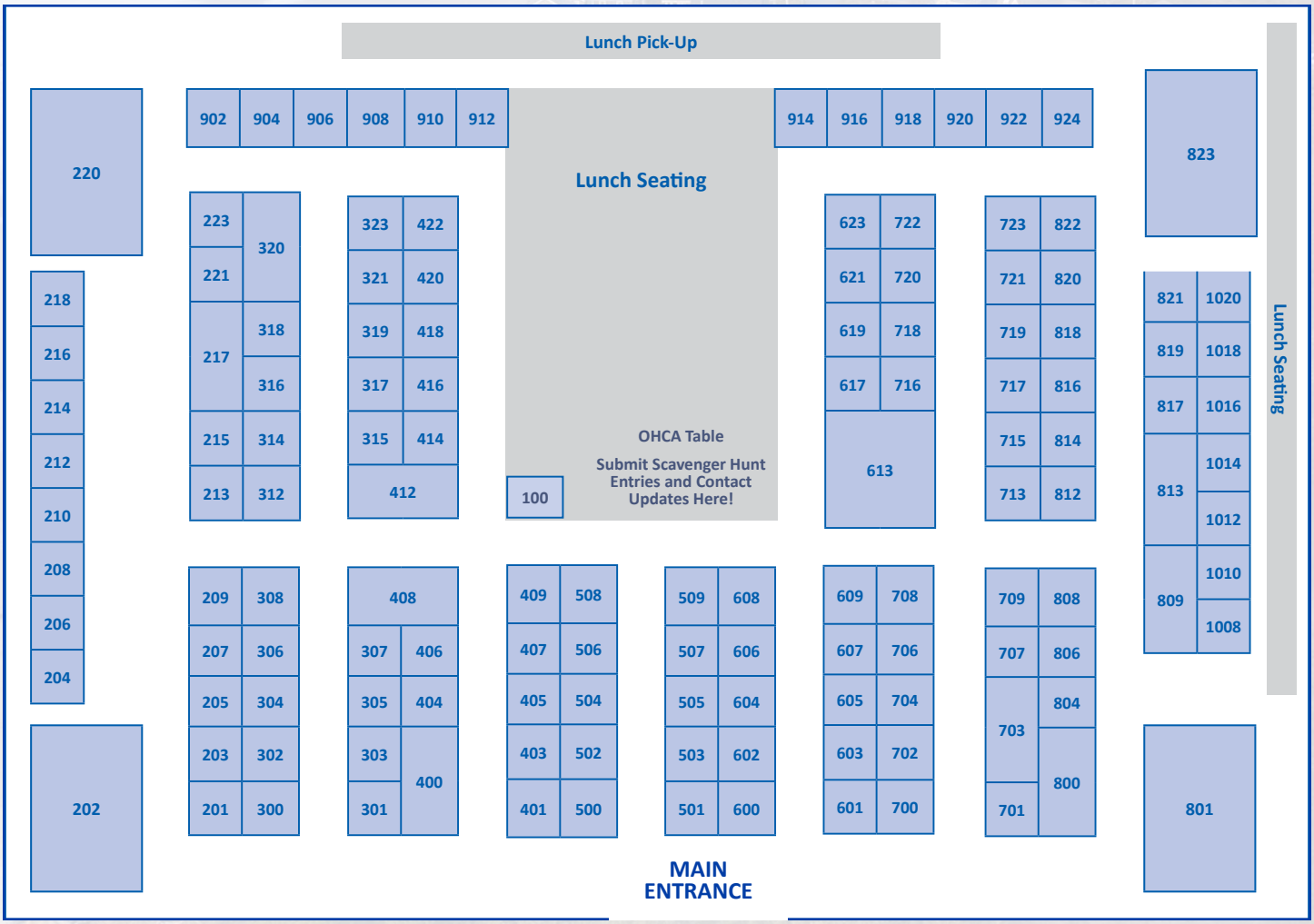
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Retirement Connection & CareAvailability.com
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VANDA Health
Washington County

TRADESHOW EXHIBITORS

For the most up-to-date exhibitor list, please click the "Exhibitors" tile on the OHCA Annual Convention website.
Accurate as of August 27, 2026

912 . . . . . Abena
723 . . . . . Abide Hospice Care
906 . . . . . Alzheimers Association Oregon Chapter
505 . . . . . ANDS Nurse Consulting dba ANDS
1020 . . . . . Ascent Healthcare
717. . . . . At Home Care Group (Onyx) - Portland
1012 . . . . . August Health
916 . . . . . Behavioral Health Solutions
416 . . . . . BELFOR Property Restoration
1008 . . . . . Brighton Hospice
703 . . . . . Bristol Hospice-Oregon
319. . . . . Caily
918 . . . . . Caring for Rogue Valley
813 . . . . . Caring Hearts Hospice
704 . . . . . Center for Vein Restoration
817. . . . . CertaPro Painters of Portland
814 . . . . . Cinematic Health Education
221 . . . . . Clipboard Health
508 . . . . . Columbia Roofing and Sheet Metal
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314 . . . . . Consonus Therapy
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308 . . . . . Contract Interiors LLC
718 . . . . . Cortex Health
804 . . . . . COSCO Fire Protection
407 . . . . . Covr
821 . . . . . Crescent Wound Care
609 . . . . . Direct Supply, Inc.
315. . . . . Dose Health
215 . . . . . Dynamic Language
819 . . . . . Echo Assurance
605 . . . . . Ecolab
406 . . . . . ElderWise Inc
808 . . . . . Energy Trust of Oregon
422 . . . . . Everlight Hospice
709 . . . . . ExaCare
301 . . . . . Express Healthcare Professionals
214 . . . . . Family Resource Home Care HQ
223 . . . . . Fisher & Phillips LLP
722 . . . . . Five Star Bath Solutions of Portland
806 . . . . . Flint Healthcare, Inc.
715. . . . . Forest Park Healthcare At Home (Hospice)
701 . . . . . Fresh Aire Office Fragrancing and Deodorizing Service
405 . . . . . Fusion Workforce Solutions
507 . . . . . Fynn.io
204 . . . . . George Fox University
621 . . . . . Gracious Care Hospice
1014 . . . . . Grand Canyon University
603 . . . . . HD Supply Facilities Maintenance
412 . . . . . Healthcare Services Group Inc
207 . . . . . Housecall Providers
409 . . . . . IMA
218 . . . . . ImageFirst
600 . . . . . Incite Strategic Partners
602 . . . . . Incite Workforce Solutions
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420 . . . . . Insight Worldwide, Inc
708 . . . . . Integration Engineers
702 . . . . . Interactive Medical Systems
716. . . . . Kashi Clinical Laboratories, Inc.
300 . . . . . Kennedy Restoration
812 . . . . . Landscape East & West
504 . . . . . LINK Consulting
713. . . . . LRS Architects Inc
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910 . . . . . Metro West Ambulance, Inc.
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318 . . . . . Morel Ink
418 . . . . . Northland Furniture Company
220 . . . . . Northwest Bus Sales
205 . . . . . Nursa
408 . . . . . NurseLearn
400 . . . . . NWCare Inc - Podiatry
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