



FAQs

Will Quality Summit be in-person or virtual this year?

- *Quality Summit will be entirely in-person at the newly renovated Caribe Royale in Orlando, FL. We look forward to seeing you in-person again!*

Will there be a Quality Summit Virtual Platform?

- *Due to the in-person format of the conference there will not be a Virtual Platform with live sessions or On Demand content. There will be a conference website that contains the conference schedule, ePoster access, and other information pages.*

Will there be a Mobile App for Quality Summit?

- *Yes, there will be a Mobile App for Quality Summit. A few features of the Mobile App include:*
 - *Note-taking, drawing + highlighting on slides*
 - *Browse by day, time, track, course, title, and speaker*
 - *Access My Schedule page*
 - *Review Speaker List with photos and bios*
 - *Access to Attendee List*
 - *Receive push notifications highlighting news and updates about the conference*
 - *Chat Box to ask questions during the presentation*

What types of CE credits can participants receive for Quality Summit?

- *Continuing Medical Education (CME) – Physicians*
- *Continuing Nursing Education (CNE) – Nurses*
- *American Academy of PAs (AAPA) – Physician Assistants*
- *Certificate of Participation (COP) – Other credentials*
- *American Society of Radiologic Technologists (ASRT) – Radiologic Technologists*
- *American College of Healthcare Executives (ACHE) – Executives*
- *Certified Professional in Healthcare Quality (CPHQ) – Quality Professionals*

How does a learner claim CE credits?

- *A URL link will be shared with the learners on Friday, October 13, after 1:00 p.m. ET via the conference website.*
- *This link to claim CE Credits will not be accessible after December 31, 2023.*

Can the audience rank the questions being asked in the Chat Box to move it up in the queue to be answered quicker?

- *Yes, like previous years the audience can rank questions that are already in the queue for the Moderator/Speakers to respond quicker.*



Can the learners download the PowerPoint slides?

- Yes, PowerPoint slides can be downloaded via the conference Website and Mobile App in PDF form.

Is there a fee to download the PowerPoint slides?

- No, PowerPoint slides are an added benefit for attending the conference.

Where do I find my registration confirmation email with my access code ID and the sessions I registered for?

- Filter your email for "ACC Quality Summit: Orlando, Florida - Registration Confirmation and Receipt" or "ACC Customer Service <email_confirm@confmail.experient-inc.com>".

If I registered and I'm unable to attend, is there a 'no show' fee?

- Yes, due to up front costs to the hotel, a 'no show' fee of \$450.00 will be charged if you cancel after September 15, 2023.
- You can transfer your registration to another individual at any time by emailing accqualitysummit@maritz.com.

Is there a Group Rate at the Caribe Royale?

Where do I find my registration confirmation email with my access code ID and the sessions I registered for?

What is the Scavenger Hunt?

- Check out the "Scavenger Hunt" tile on the Mobile App home page for instructions on how to participate.
- Play to win a prize at the end of each day during the conference. A different winner will be announced on the Mobile App each day.

Will there be a networking event for Quality Summit?

- Join your colleagues on Wednesday, October 11 to **Network Under the Florida Sunset**.

What is the People's Choice Poster Award?

- Attendees select the "People's Choice" award for one poster among those presented by their peers via conference Website and Mobile App.
- Vote for your favorite poster by rating it 1-5 stars. The poster with the highest rating will be selected as the People's Choice winner.

When will the People's Choice Poster Award be announced?

- At the conclusion of the Quality Summit, notification will be announced on the Website and Mobile App.
- The "People's Choice" Poster Award will be announced the afternoon of Friday, October 13.

What does the People's Choice Poster Award winner receive?

- A crystal award sketched with the ACC Seal and "People's Choice"
- The winner will also be listed on the Quality Summit website



Who can help me register and/or modify my registration?

- *If you are experiencing difficulties with Registration, contact Maritz Support:
Call Customer Service toll free at (864) 641-0686
Hours of operation: 9 a.m. – 5 p.m. ET, Monday - Friday
International registrants, call (847) 996-5876
E-mail Customer Service at accqualitysummit@maritz.com*

What resources can I access to learn more about NCDR and/or Accreditation products and services.

- *The website for Quality Improvement for Institutions is **cvquality.acc.org**. This website has a suite of registries, quality campaigns, accreditation services and clinical toolkits that are offered to health care facilities and their staff.*
- *QII Brochure – [click here](#)*

What resources are there for clinicians to share with their patients?

- *The CardioSmart website is **cardiosmart.org**. Patients and clinicians will find information about heart conditions, resources to support important health care conversations, and tools to build their partnership – not just on specific decisions, but over a lifetime.*

When and where is the ACC Quality Summit in 2024?

- *September 17-19, 2024 (Tue/Wed/Thu)*
- *Hyatt Regency Hill Country Resort & Spa*
- *San Antonio, TX*