Conference Evaluation

Complete Post-Session Evaluation
Following this session, please complete the session evaluations using the paper cards provided. Your feedback is important to us!

Complete Post-Conference Evaluation
On Friday, July 10, you will receive a link to complete a short 10 minute survey about your experience at the NACCHO Annual 2015 conference. Please take a few moments to share your feedback. Upon completion, you will be offered the chance to win a complimentary registration to the NACCHO Annual 2016 Conference in Phoenix, AZ!

We value your feedback as we strive to continue to improve NACCHO Annual in the future.
Building an Informatics-Savvy Health Department

Defining and assessing informatics capabilities
To improve health worldwide by transforming health practitioners’ ability to use information effectively.
Value Proposition

Why be informatics-savvy?
Defining Informatics-Savvy

Informatics-Savvy

Skilled workforce

Informatics vision and strategy

Well-designed, effectively used systems

Informatics-Savvy Health Department
Defining Informatics-Savvy Health Department

Informatics Vision & Governance
- How the agency uses information and IT
- Organizational approach to interoperability
- Effective relationship with community partners and IT
- Policies to ensure confidentiality, security and data integration

Skilled Workforce
- Strategies to improve informatics knowledge and skills
- Informatics unit with agency-wide responsibilities
- Program managers with knowledge and skills in informatics principles, methods and tools

Well-designed & effectively used systems
- Information systems effectively meet the information needs, workflows and practices of staff and programs
- Interoperable systems
- Sound project management principles guide IT projects
Capability Maturity Model™

Describes the progressive stages an organization advances through as it adopts a new process or practice.

Citation: Mark Paulk, William Curtis, Mary Beth Chrissis & Charles Weber. Capability Maturity Model for Software (Version1.1) Software Engineering Institute, Carnegie Mellon University, 1993
### Response Categories

<table>
<thead>
<tr>
<th>CMM Level Name</th>
<th>General Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 - Absent</td>
<td>No capability is evident; “starting from scratch.”</td>
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<tr>
<td>1 - Initial</td>
<td>No organized, systematic efforts to build informatics capacity, only ad hoc efforts and isolated, individual heroics.</td>
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<tr>
<td>2 - Managed</td>
<td>Some organized efforts begun or completed, but not systematically documented or institutionalized.</td>
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<tr>
<td>3 - Defined</td>
<td>Systematic, ongoing efforts underway, but no overall method to measure progress or to ensure coordination.</td>
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<tr>
<td>4 - Measured</td>
<td>Systematic, ongoing efforts underway to measure progress and ensure coordination.</td>
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<tr>
<td>5 - Optimized</td>
<td>Systematic, ongoing efforts underway with quality improvement activities to align results with guiding vision, strategies and performance metrics.</td>
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Rationale and Development

• Wanted to provide more granular, consistent and objective response categories.

• Enhance inter-rater reliability & promote “shared view” of capabilities.

• Be appropriate for both technical and non-technical audiences/participants.
Lessons Learned

• Defining ‘informatics capacity’ is useful as a starting place

• Convening stakeholders to collaboratively assess capacity at an agency or program level stimulates helpful dialogue and planning
What’s Next?

- Mock Session
  - Let’s take it for a test run!
  - Break into groups
  - Table top Exercise
  - We’ll spend about 30 minutes answering questions and record your OWN RESPONSE ON YOUR ASSESSMENT
  - Large group discussion (Q&A)
  - Technical assistance and other resources
Resources

- Strategic Informatics Planning: https://phii.org/strategic-planning
- Stakeholder Engagement: https://phii.org/stakeholder-engagement-tool
- Vendor Assessment: https://phii.org/vendor-assessment
- Informatics-Savvy Health Department: https://phii.org/informatics-savvy-health-department
- For additional resources, visit https://phii.org/resources
Questions?

Thank you!

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